



# Council Tax 2024/25

## How your money is spent



Derby City Council

# Contents

---

<b>Introduction from Councillor Baggy Shanker</b>	<b>3</b>
<b>1. Council Tax and spending plans</b>	<b>4</b>
Council Tax	4
Adult social care precept	4
Derby City Council revenue budget	5
2024-2025 Gross Expenditure	6
Derby City Council - Capital Investment	6
Flood Defence Levy	7
Derbyshire Fire Authority	7
Police and Crime Commissioner for Derbyshire	8
Council Tax bands	9
Council Tax liability	9
Empty Homes Premium	9
Reducing your Council Tax	10
Help for disabled people	11
Appeals	11
Changes to Council Tax charges on your bill	12
Pay your Council Tax over 12 months	12
<b>2. Help paying your Council Tax</b>	<b>13</b>
Council Tax support - help for people on a low income	13
Housing benefit	14
How to make a claim for housing benefit and/or Council Tax support	14
Other available advice	15
Council Tax hardship scheme	15
<b>3. Business Rates</b>	<b>16</b>
Appeals	16
Small Business Rates Relief (SBRR)	16
Revaluation 2023	16
Pay your Business Rates over 12 months	17
Reducing your Business Rates	17

# Introduction

## Message from the Leader of Derby City Council, Councillor Baggy Shanker

The 2023/24 financial year has been undeniably challenging for us all. Costs have continued to rise once again this year, along with demand for our services. Our Medium Term Financial plan identified back in February 2023, that we had a funding gap of £8million in 2024/25.

I am therefore grateful that we've been able to set a balanced and pragmatic budget for the year ahead. Although it's not the budget we want to deliver as your Council, we have to remain responsible. Throughout the year, we will continue to lobby the Government, so that we can keep providing the services that matter so much to our city.

However, we've got a lot to be ambitious and excited about as a city. 2025 is going to be a huge year for us, with key city projects such as the Derby Market Hall and Becketwell Performance Venue due to be completed next year. Work continues at pace on both projects, and we've also taken the next steps to transform our Market Place by announcing our preferred bidders to become our new strategic development partners.

We've delivered on our promise to keep libraries open for our communities and have taken steps to create a plan which is set to deliver a service fit for the future. Our vision is a service that remains comprehensive, high-quality, and adapts to our evolving needs. This is alongside the creation of more affordable housing and developing bigger, brighter public spaces across the city.

We're also looking forward to continuing our close work with partners and communities across the city and beyond. We want to work with the city, for the city so that it remains a safe, vibrant and inclusive place to live, work and study.

This year, Council Tax will see an overall rise of 4.99%, which includes a 2.99% rise for services such as waste collections and parks and open spaces and 2% to specifically provide social care for some of the most vulnerable in our city. This rise is in line with the majority of Local Authorities up and down the country. No one wants to raise Council Tax, but we must take these responsible steps to ensure that we can continue to provide the most vital services that are most needed.



**Councillor Baggy Shanker**  
Leader of Derby City Council

## Our priorities

Green  
city

City  
of growth

Vibrant  
city

Resilient  
city

For more information  
on our priorities please  
go to [derby.gov.uk](https://derby.gov.uk)

# 1. Council Tax and spending plans

## Council Tax

There are three separate council taxes included in your total bill – set by Derby City Council, Derbyshire Police and Crime Commissioner and Derbyshire Fire Authority.

Derby City Council, Derbyshire Police and Crime Commissioner and Derbyshire Fire Authority have applied increases to Council Tax levels of 4.99%, 4.88% (£13 per year increase) and 2.99% (£2.57 per year increase) respectively.

The 2024/25 Council Tax Referendum limits have been amended allowing local authorities to have the flexibility to increase their core Council Tax requirement by up to 3%, plus levy an additional 2% increase precept for Social Care.

Derby City Council have applied the increase in 2024/25 of 4.99% this includes 2.99% Core and 2% Social Care precept.

Band	Derby City Council (excl ASC precept) £	Derby City Council ASC precept £	Derbyshire Police & Crime Commissioner £	Derbyshire Fire Authority £	Total Council Tax £
A	991.00	168.56	186.40	58.94	1,404.90
B	1,156.17	196.65	217.47	68.76	1,639.05
C	1,321.33	224.75	246.53	78.59	1,871.20
D	1,486.50	252.84	279.60	88.41	2,107.35
E	1,816.83	309.03	341.73	108.06	2,575.65
F	2,147.16	365.22	403.87	127.70	3,043.95
G	2,477.50	421.40	466.00	147.35	3,512.25
H	2,972.99	505.69	559.20	176.82	4,214.70

## Adult social care precept

The Secretary of State made an offer to adult social care authorities. (“Adult social care authorities” are local authorities which have functions under Part 1 of the Care Act 2014, namely county councils in England, district councils for an area in England for which there is no county council, London borough councils, the Common Council of the City of London and the Council of the Isles of Scilly).

The offer was the option of an adult social care authority being able to charge an additional “precept” on its council tax without holding a referendum, to assist the authority in meeting its expenditure on adult social care from the financial year 2016-17. It was originally made in respect of the financial years up to and including 2019-20. If the Secretary of State chooses to renew this offer in respect of a particular financial year, this is subject to the approval of the House of Commons.”

For 2024-25 Government have allowed Councils with social care responsibilities to increase their council tax by a further 2%, on top of the core principle.

Adult social care provides personalised, practical support for people over 18. It supports them to live their lives the way they want. It preserves dignity and keeps people independent. People who need care should have the choice, flexibility and control to live their lives the way they want. The Government, local councils, and service providers all have a duty to make sure this happens.

Everyone can get information and advice from us, and many people receive further support. Our aim is to help people keep their independence, either in their own home or in their local community.

For information on adult social care, go to [derby.gov.uk](http://derby.gov.uk) and search for 'adult social care'.

For more information about adult social care funding go to [gov.uk](http://gov.uk) and search for 'adult social care Council Tax'.

## Derby City Council revenue budget

The revenue budget pays for the day-to-day running costs of all of Derby City Council's services. The costs of schools are met in full by the Government's Dedicated Schools Grant. The net\* costs of all other services after use of reserves\*\* are financed from a combination of Council Tax, Retained Business Rates and Government funding in the form of the Revenue Support Grant and other Specific Grants.

\*Net means expenditure less income.

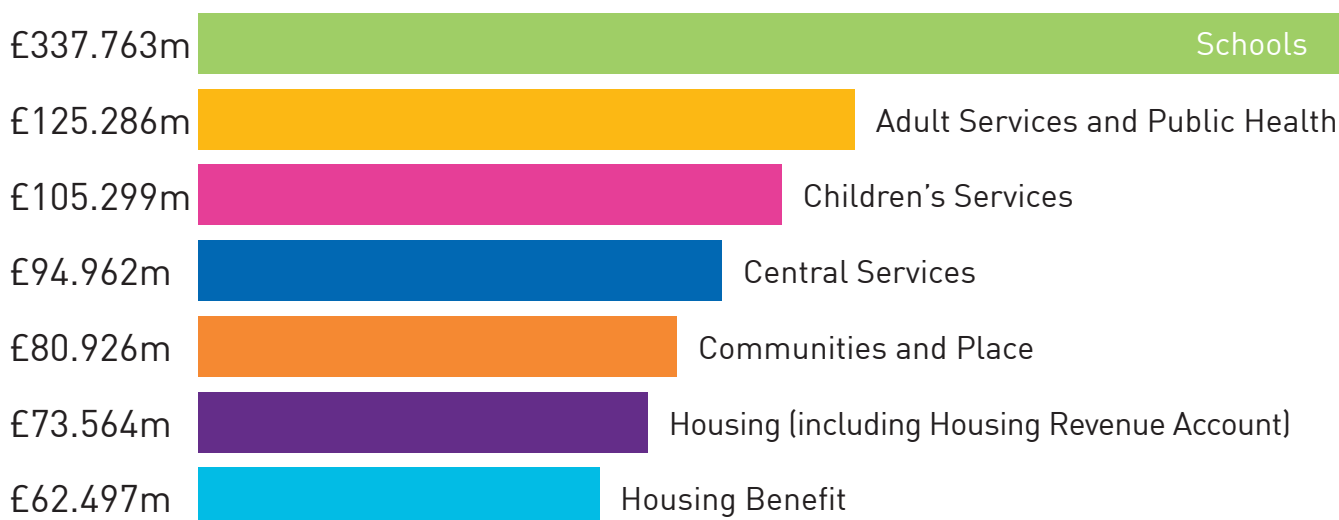
\*\*Reserves are the balance of funds not spent and held to provide for any future financial risks and potential one-off spending needs that could arise.

Budget and Council Tax		2024-25 £m	2023-24 £m	Change £m
Gross spending on general services		810.044	761.445	48.599
Gross spending on Housing Revenue Account	<i>add</i>	70.253	67.788	2.465
<b>Gross Expenditure</b>		<b>880.297</b>	<b>829.233</b>	<b>51.064</b>
Income from services	<i>subtract</i>	177.600	181.595	-3.995
Use of reserves	<i>subtract</i>	2.400	0.775	1.625
Business Rates	<i>subtract</i>	44.118	41.948	2.170
Revenue Support Grant and Top Up	<i>subtract</i>	35.367	33.819	1.548
Dedicated schools grant	<i>subtract</i>	337.763	307.857	29.906
Housing Benefit Subsidy	<i>subtract</i>	62.497	54.959	7.538
Other Specific Grants	<i>subtract</i>	92.833	91.081	1.752
Collection fund surplus (Council Tax)	<i>subtract</i>	2.758	-0.489	3.247
<b>Council Tax Requirement</b>	<i>equals</i>	<b>124.961</b>	<b>117.688</b>	<b>7.273</b>

The Council Tax Requirement is the amount needed to meet the anticipated net expenditure for services provided by the Council. The amount required from Derby City's Council Tax is divided by Derby's tax base of 71,844.12 to calculate a charge for Band D properties of £1,739.34. This represents a movement of 4.99% from the previous year. The charges for the other bands of property are then calculated in proportions to the Band D charge. The tax base is the number of dwellings in Derby to which a Council Tax charge applies converted into an equivalent number of Band D dwellings.

For further information about Derby City Council's budget contact the Director of Financial Services, Derby City Council, The Council House, Corporation Street, Derby, DE1 2FS.

## 2024 - 2025 Gross Expenditure £880 million



More details on the Council's budget and value for money strategy can be found on [derby.gov.uk](https://derby.gov.uk).

## Derby City Council - Capital Investment

Derby City Council's capital budget is to pay for major investments that will remain in use over several years. The approved capital budget for 2024-2025 is £219 million and will invest in modernisation, renewal and replacement of key council buildings, economic regeneration of the City Centre including the new performance venue, investment in social housing and investments into schools including provision of additional places, as well as major improvements to our flood defences.

In recent years the Council's Capital Programme has been increasingly ambitious and includes the securing of significant external funded schemes such as the £69m for the Transforming City Programme alongside major investment in modern 21st Century assets such as the £46m investment in the New Performance Venue that has started to take shape.

The Capital Programme is funded from External Contributions, Government Grants, Capital Receipts and Prudential Borrowing.

For 2024-2025, our programme includes assumed borrowing of £63 million. This attracts no Government support and is effectively using the Council's cash flow until there is a need to borrow.

## Flood Defence Levy

The Environment Agency levy for flood defence is £86,137 in 2024 - 2025. This is included in the Council's gross spending on services within central services. The Government funds most of the flood defence service directly. For further information regarding the Flood Defence Levy budget please contact the Environment Agency at Lady Bay Bridge, West Bridgford, Nottingham NG2 5FA or email [LocalFCRMIncome@environment-agency.gov.uk](mailto:LocalFCRMIncome@environment-agency.gov.uk).

## Derbyshire Fire Authority

At the Fire and Rescue Authority meeting on 8 February 2024 Derbyshire Fire and Rescue Authority approved the level of Council Tax for the year 1 April 2024 to 31 March 2025. The Authority agreed to set a 2.99% (£2.57 per year) increase in council tax with a budget of £51.1m for 2024/25.

The table below shows the council tax bandings and council tax levels:

Council Tax Band	Valuation	Council Tax 2024/25
A	£0 - £40,000	£58.94
B	£40,001 - £52,000	£68.76
C	£52,001 - £68,000	£78.59
D	£68,001 - £88,000	£88.41
E	£88,001 - £120,000	£108.06
F	£120,001 - £160,000	£127.70
G	£160,001 - £320,000	£147.35
H	£320,001 or above	£176.82

\*illustrated above 1991 valuations used by the Valuation Office Agency (VOA).

## Our budget requirement and funding

### Budget Requirement Comparison for year 2023/24 and year 2024/25:

Expense details	2023/24 £m	2024/25 £m*
Gross expenditure for services	49.0	52.7
Contribution to reserves	1.1	1.1
Income (to be subtracted from sum)	2.9	2.7
<b>Total Budget Requirement</b>	<b>47.2</b>	<b>51.1</b>

\* Due to the timing of the Fire Authority meeting, Fire Authority approval of the 2024/25 Revenue Budget and Medium Term Financial Plan was based on estimates for Council Tax and NNDR. An updated position will be reported to Fire Authority Members.

Contact the Chief Fire Officer on:

Email: [enquiries@derbys-fire.gov.uk](mailto:enquiries@derbys-fire.gov.uk)

Tel: 01773 305305

Address: Derbyshire Fire Authority, Butterley Hall, Ripley, Derbyshire, DE5 3RS

## Police and Crime Commissioner for Derbyshire

### 2024/25 Budget and Council Tax Requirement

To see further information regarding the Police & Crime Commissioner's budget for 2024/25 and how it affects the council tax requirement, please refer to the leaflet on the Commissioner's website ([www.derbyshire-pcc.gov.uk/Budget2024-25](http://www.derbyshire-pcc.gov.uk/Budget2024-25))

The budget for policing Derbyshire in 2024/25 has been set at £231.923m, an increase of £12.452m from 2023/24.

Of this, £137.664m is provided by the Government. The amount contributed by local council tax totals £94.022m. Reserves of £0.237m are also being utilised.

The annual amount of council tax paid by a Band D (the average) household towards policing in 2024/25 will increase from £266.60 in 2023/24 to £279.60, an increase of £13 per year or 25p per week.

The Police & Crime Commissioner's council tax requirement is calculated as follows:

	2023/24 £m	2024/25 £m
Police and Crime Commissioner	7.253	8.829
Chief Constable	212.218	223.094
Use of Reserves to fund the budget deficit	(0.536)	(0.237)
<b>Net Budget Requirement</b>	<b>218.935</b>	<b>231.686</b>
Main Government Grant	(121.676)	(128.964)
Legacy Council Tax Grants	(8.700)	(8.700)
Collection Fund Surplus	-	-
<b>Council Tax Requirement (Precept)</b>	<b>88.559</b>	<b>94.022</b>



## Council Tax bands

The Listing Officer at the Valuation Office Agency will have placed your property into one of the eight Council Tax bands listed below. The valuation range uses the open market value of the property as at 1 April 1991. You can see the Council Tax banding list on the Valuation Office Agency website: [voa.gov.uk](http://voa.gov.uk).

The movement in general prices will not be a reason for changing your valuation band. The amount of Council Tax charged for each band depends on the tax set for band D - the Council Tax for all the other bands is worked out from that figure.

Band	Property values	Ratio band D
A	Up to and including £40,000	6/9
B	£40,001 to £52,000	7/9
C	£52,001 to £68,000	8/9
D	£68,001 to £88,000	9/9
E	£88,001 to £120,000	11/9
F	£120,001 to £160,000	13/9
G	£160,001 to £320,000	15/9
H	More than £320,000	18/9

## Council Tax liability

There is only one Council Tax bill for each domestic property. The person who is liable is normally the person living in the property who either owns or rents it. Couples and co-owners are jointly liable. There are some circumstances where the owner is liable which include:

- the property is a residential care home
- the property is a house in or intended for multiple occupation
- the property is empty.

## Empty Homes premium

An empty homes premium is an additional Council Tax charge levied on some unoccupied and empty properties. For the 2024/25 financial year the following Council Tax charges will apply:

- for properties that have been empty and unoccupied for two years or more, but less than five years an empty property premium of 100%, giving a total Council Tax charge of 200%
- for properties that have been empty and unoccupied for five years or more, but less than ten years, an empty property premium of 200%, giving a total Council Tax charge of 300%
- for properties that have been empty and unoccupied for ten years or more, an empty property premium of 300%, giving a total Council Tax charge of 400%.

If you are the new owner of a property that has been unoccupied and empty for a continuous period of five years prior to you taking ownership and it remains unoccupied and empty you will not be charged a premium for 12 months, from the date you become the owner.

# Reducing your Council Tax

## Discounts

The full Council Tax charge is based upon a property being occupied by two or more adults. For Council Tax purposes an adult is classed as someone aged 18 or over. If a property is occupied by one adult, you can get a 25% discount on your Council Tax bill. For Council Tax purposes, some people are not counted when we decide how many adults are living in the property.

These people include:

- anyone under 18 years of age
- 18 and 19 year olds who are at school or have just left school
- full-time students, student nurses, apprentices and young people on youth training schemes
- patients living in hospital or a care home
- people who have learning difficulties or have mental health issues - they must be entitled to certain state benefits
- people in prison, unless they are in prison for not paying Council Tax, a fine or detained elsewhere
- people staying in some hostels and night shelters.

A full list appears on the website: [derby.gov.uk/counciltax](http://derby.gov.uk/counciltax)

If, after disregarding a person or persons the number of adults resident is only one, a 25% discount can apply. If all residents are disregarded a 50% discount can apply. This discount does not apply where someone who normally lives in the property is temporarily absent.

## Empty and unoccupied property discount

Properties classed as empty and unoccupied will attract a 100% discount for a period of up to 28 calendar days. This applies from the date the property first becomes empty and unoccupied. If the property remains empty and unoccupied then, on day 29, Council Tax is charged at 100% of the normal occupied rate.

## Exemptions

Some occupied or unoccupied properties are exempt from Council Tax. This means there is no Council Tax to pay for a certain period. These include:

Unoccupied properties

- Awaiting probate or letters of administration to be granted or for up to six months after they have been granted
- After being used by a charity that owns them

Occupied properties

- Students' halls of residence or properties where only full time students live
- Occupied only by people who have learning difficulties or mental health issues and who are entitled to certain state benefits

A full list of properties that are exempt appears on the website: [derby.gov.uk/counciltax](http://derby.gov.uk/counciltax).

## Help for disabled people

Your Council Tax may be reduced if a disabled person is living in the property. To get a reduction the property must have one of these:

- a room, other than a bathroom, kitchen or lavatory that is used mainly by the disabled person and is required for meeting the needs as a result of their disability, for example a room used for treatment
- an extra bathroom or kitchen that is required to meet the needs of the disabled person, or
- enough space for the use of a wheelchair where one needs to be used inside.

You will be charged as if your property was in the next lower valuation band. Homes in band A can also get a reduction.

## Appeals

### Liability appeals

You can appeal if you think your bill is wrong because:

- you are not the person who should pay the Council Tax
- your property should be exempt or you should be receiving a discount
- you are entitled to a disabled person's reduction
- you are not getting the right amount of Council Tax support.

To appeal, write to the Council Tax team and set out the reasons why you feel the Council's decision is wrong. If you are not satisfied with the outcome of the appeal, or have not received a response to the appeal within two months, you can make a further appeal to the Valuation Tribunal by telephone: 0303 445 8100, web: [valuationtribunal.gov.uk](http://valuationtribunal.gov.uk) or email: [Appeals@valuationtribunal.gov.uk](mailto:Appeals@valuationtribunal.gov.uk). Textphone is by [Relay UK](http://RelayUK.com), dial 18001 03000 501501.

You can appeal directly to the tribunal against a Council Tax penalty, without first having to contact the Council.

### Appeals against Council Tax Banding

There are only limited circumstances when taxpayers can challenge their bandings; these include:

- after demolition
- conversion of houses to flats
- physical changes in locality affecting value
- if you think your property has not been valued correctly.

And within six months of:

- a band change to your property made by the Listing Officer
- a band change to a similar property to yours made by the Tribunal
- becoming liable to pay Council Tax on a property.

Appeals should be made to the Valuation Office Agency through this website [gov.uk/challenge-council-tax-band](http://gov.uk/challenge-council-tax-band).

Appealing against your liability or your band does not allow you to withhold payment of your Council Tax. You should continue to pay as normal and, if your account is amended following an appeal, you will be advised of your revised payments. For enquiries: Telephone 03000 501 501, or visit [gov.uk/contact-voa](https://www.gov.uk/contact-voa). Textphone is by [Relay UK](https://www.relayuk.co.uk), dial 18001 03000 501501.

The Council has the power to reduce Council Tax where discounts and exemptions do not apply. Each case will be judged on its merits, and we will only consider using this power in exceptional circumstances.

## Changes to Council Tax charges on your bill

The change in the amounts being charged by Derby City Council, Derbyshire Police and Crime Commissioner and Derbyshire Fire Authority for 2024/25 are shown on your bill as a **percentage change to one decimal point**.

The actual increases are:	
Derby City Council general expenditure	2.99% shown as 3%
Adult Social Care	2%
Fire Authority	2.99% shown as 3%
Police and Crime Commissioner	4.88% shown as 4.9%

## Paying your council tax over 12 months

You can pay your current year Council Tax over 12 monthly instalments. To receive 12 instalments you must have made your request by 15 April 2024 and then you will receive a new bill which shows instalments running from April 2024 to March 2025. This can be done online at [derby.gov.uk/apply](https://www.derby.gov.uk/apply).

# 2. Help paying your Council Tax

---

## Council Tax support - help for people on a low income

Derby's Council Tax support scheme is for those at working age. The scheme for 2024/25 has been set; all working age households in Derby will have to pay something towards their Council Tax.

Within the Scheme for 2024/25:

- Support is capped at Derby's Council Tax band A charge. If your property has been placed in Council Tax band B or above, the maximum amount of Council Tax support will be calculated as though your property was in band A.
- **The maximum support that anyone can get is 70% of their Council Tax charge.**
- No second adult rebate is no longer awarded under the Council Tax support scheme.
- Maximum amount of £6,000 capital to be held or more disqualifies you from being awarded Council Tax support.
- Minimum award of £4.00 a week if, when calculated, support is less than £4.00 a week, support will not be awarded.
- We are using the housing benefit rules and deductions relating to non-dependents. A non-dependent is another adult living in the household with the claimant and their partner – for example a grown-up son or daughter. Sometimes, depending on the circumstances, we make deductions from the claimant's Council Tax support entitlement, to reflect the fact that the non-dependent needs to contribute to the household living costs. For 2024/25 we will use the Housing Benefit rules to decide when and how much deduction(s) to apply. However, where the non-dependent has gross income of less than £100.00 a week, we will use a weekly deduction of £4.00 instead of the Housing Benefit rate.
- Family premium is included in the Council Tax Support calculation. This means that if a family qualifies for some Council Tax Support, they will receive extra help.
- Temporary Absence rules - if someone is temporarily absent from their home for more than four weeks because they have left Great Britain - England, Scotland and Wales – in most instances their entitlement to Council Tax Support will end.
- Claims can only be backdated for up to a maximum of three months from when the claim is made. If you delay making your claim at the time you need help, we can only backdate your claim for up to a maximum of three months, if you are able to show you have good cause for not making your claim at the right time.

Pensioners are not affected by Derby's Council Tax support scheme; they receive support using different rules made by Central Government.

The amount of your Council Tax support award will be shown on your bill.

## Housing benefit

Universal Credit Full Service was introduced in Derby on 11 July 2018. This affects how most people at working age can claim help with their housing costs.

It means that most working age people will have to make two separate claims for help with their Council Tax and their rent.

### Pensioners

If you are a pensioner, you are not affected by Universal Credit. You should make one joint Housing Benefit and Council Tax Support claim with the Council at [derby.gov.uk/benefit-new-claim](http://derby.gov.uk/benefit-new-claim) for help with your rent and your Council Tax.

If you are a couple and one of you is a pensioner and the other is working age, you will need to make two separate claims as a couple: one for help with your Council Tax (Council Tax Support) at [derby.gov.uk/benefit-new-claim](http://derby.gov.uk/benefit-new-claim) and one for help with your rent (Universal Credit) at [gov.uk/apply-universal-credit](http://gov.uk/apply-universal-credit).

### Working age

If you are at working age and need help with your rent, you can only apply for housing benefit if:

- you are living in specified accommodation (and you need care, support or supervision)
- you have been placed in temporary accommodation by the Council.

If you are in one of these groups you need to make one joint housing benefit and Council Tax Support claim with the Council at [derby.gov.uk/benefit-new-claim](http://derby.gov.uk/benefit-new-claim) for help with your rent and your Council Tax.

If you are not in one of the above groups you need to make two separate claims: one for help with your Council Tax (Council Tax Support) at [derby.gov.uk/benefit-new-claim](http://derby.gov.uk/benefit-new-claim) and one for help with your rent (Universal Credit) at [gov.uk/apply-universal-credit](http://gov.uk/apply-universal-credit). This includes if you are a couple and one of you is a pensioner and the other is working age.

## How to make a claim for housing benefit and/or Council Tax support

If there is no support shown on your bill, but you feel you may be entitled to it, you need to fill in a claim form as soon as possible. Claims are made online at [derby.gov.uk/benefit-new-claim](http://derby.gov.uk/benefit-new-claim). For those who cannot access the internet at home, public computers may be available in the Council House reception area, Council House, Corporation Street, Derby DE1 2FS.

## Other available advice

When you get your Council Tax bill, if you need to talk to someone about it you can receive confidential help, support or advice from the following:

- Derby Homes, and Derby Advice team on 01332 643394 (for Derby Homes tenants only) or email [derby.advice@derbyhomes.org](mailto:derby.advice@derbyhomes.org)
- The National Debtline on 0808 808 4000, or see the budgeting tools at [nationaldebtline.org](http://nationaldebtline.org)
- The MoneyHelper service online at [moneyhelper.org.uk](http://moneyhelper.org.uk)
- Step Change at [stepchange.org](http://stepchange.org)

## Council Tax hardship scheme

If you feel paying your Council Tax bill will place you in hardship you can apply for Council Tax hardship assistance, as part of the Council's single discretionary award scheme online: [derby.gov.uk/single-discretionary-award](http://derby.gov.uk/single-discretionary-award).

# 3. Business Rates

---

Business Rates are payable on non-domestic properties.

Apart from properties that are exempt from business rates, each non-domestic property has a Rateable Value (RV) which is set by the Valuation Office Agency (VOA). The VOA draws up and maintains a full list of all rateable values. The rateable value of your property is shown on the front of your bill.

After a Rateable Value has been determined it is multiplied by the national non-domestic multiplier, which is set by central Government each year. The multiplier set by Government for the financial year 2024/25 is £0.546p.

If the rateable value is less than £51,000 then the lower multiplier is used. This again is set by central Government and for 2024/25 is £0.499p.

## Appeals

From 1 April 2023, the rateable values on non-domestic properties are based on the valuation date of 1 April 2021.

For enquiries about the assessment of your rateable value, contact:  
telephone: 03000 501 501, web: [gov.uk/contact-voa](https://gov.uk/contact-voa). Textphone is by [Relay UK](https://RelayUK.com), dial 18001 03000 501501.

To challenge the valuation of your assessment please visit [gov.uk/business-rates-valuation-account](https://gov.uk/business-rates-valuation-account)

## Small Business Rates Relief (SBRR)

The thresholds for this relief are:

- a Rateable Value between £0 - £12,000 provides 100% relief
- a Rateable Value between £12,000 - £15,000 provides a sliding scale of relief from 100% to 0% entitlement
- the lower multiplier of £0.499p will now be used for a Rateable Value below £51,000 on occupied properties.

## Revaluation 2023

The 2017 non-domestic rating list closed on 31 March 2023. From 1 April 2023, customers will only be able to make a check against the new 2023 rating list.

Rateable Values are the amount of rent a property could have been let for on a set valuation date. For the 2023 valuation, that date is 1 April 2021. We use these rateable values to calculate business rates bills. Revaluations are carried out to reflect changes in the property market, which means that business rates bills are based on more up-to-date information.



## Pay your Business Rates over 12 months

You can pay your current year Business Rates over 12 monthly instalments. To receive 12 instalments you must have made your request by 15 April 2024 and then you will receive a new bill which shows instalments running from April 2024 to March 2025.

Email: [business.rates@derby.gov.uk](mailto:business.rates@derby.gov.uk)

## Reducing your Business Rates

Business Rates reliefs are available that may reduce the amount you have to pay:

- small business rates relief
- unoccupied property relief
- partly occupied property relief
- mandatory charity relief
- public lavatory relief.

Derby City Council operates its own Discretionary Rate Relief scheme and depending upon your business or organisations individual circumstances you may be entitled to one or more of the following discretionary rate reliefs:

- top-up relief for charities and community amateur sports clubs
- relief for non-profit making organisations
- enterprise zone relief
- office space occupied by local newspapers relief
- supporting small business relief
- retail, hospitality and leisure relief.

If you are not receiving any of the discretionary rate reliefs and you think you should, please contact us on [business.rates@derby.gov.uk](mailto:business.rates@derby.gov.uk) giving us details of your business or organisation and which discretionary rate relief you think you are entitled to.

You should also contact us, using the same email address, if you want to refuse discretionary rate relief telling us why you want to refuse it.

For more information please visit [derby.gov.uk/business-rates](https://derby.gov.uk/business-rates).

We can give you this information in any other way, style or language that will help you access it. Please contact us on **01332 642428** or **[derby.gov.uk/signing-service/](http://derby.gov.uk/signing-service/)**

### **Punjabi**

ਇਹ ਜਾਣਕਾਰੀ ਅਸੀਂ ਤੁਹਾਨੂੰ ਕਿਸੇ ਵੀ ਹੋਰ ਤਰੀਕੇ ਨਾਲ, ਕਿਸੇ ਵੀ ਹੋਰ ਰੂਪ ਜਾਂ ਬੋਲੀ ਵਿੱਚ ਦੇ ਸਕਦੇ ਹਾਂ, ਜਿਹੜੀ ਇਸ ਤੱਕ ਪਹੁੰਚ ਕਰਨ ਵਿੱਚ ਤੁਹਾਡੀ ਸਹਾਇਤਾ ਕਰ ਸਕਦੀ ਹੋਵੇ। ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਇੱਥੇ ਸੰਪਰਕ ਕਰੋ: **01332 642428** ਜਾਂ **[derby.gov.uk/signing-service/](http://derby.gov.uk/signing-service/)**

### **Polish**

Aby ułatwić Państwu dostęp do tych informacji, możemy je Państwu przekazać w innym formacie, stylu lub języku. Prosimy o kontakt: **01332 642428** lub **[derby.gov.uk/signing-service/](http://derby.gov.uk/signing-service/)**

### **Slovak**

Túto informáciu vám môžeme poskytnúť iným spôsobom, štýlom alebo v inom jazyku, ktorý vám pomôže k jej sprístupneniu. Prosím, kontaktujte nás na tel. č.: **01332 642428** alebo na stránke **[derby.gov.uk/signing-service/](http://derby.gov.uk/signing-service/)**

### **Urdu**

یہ معلومات ہم آپ کو کسی دیگر ایسے طریقے، انداز اور زبان میں مہیا کر سکتے ہیں جو اس تک رسائی میں آپ کی مدد کرے۔ براہ کرم **01332 642428** یا **[derby.gov.uk/signing-service/](http://derby.gov.uk/signing-service/)** پر ہم سے رابطہ کریں

