



DERBY CITY COUNCIL

# Derby Home Energy Advice Service Scheme Sheet

## Home Energy Schemes for Derby City Residents – January 2010

Scheme name and details	Eligibility and Contact Details
<p><b>Warm Front</b> Government grants for insulation and heating of up to £3,500. Work offered depends on how the home was built, and the current insulation and heating. The scheme can not replace inefficient working boilers.</p>	<p>Owner-occupiers and private tenants. Must be in receipt of certain income or disability-related benefits. <b>DHEAS</b>                      <b>Warm Front</b> 01332 255004                  0800 316 6011</p>
<p><b>Warm Front £300 Heating Rebate Scheme</b> £300 cost off the cost of the repair or the installation of a central heating system. The scheme will not replace old inefficient working boilers and the voucher must be claimed before any work is carried out.</p>	<p><b>Warm Front</b>                      0800 316 6012 Available to owner-occupiers and private tenants over 60 and either not on benefits or not eligible for the main Warm Front grant.</p>
<p><b>Free insulation for the over 70s</b> Most of the insulation schemes listed on this sheet will provide you with free cavity wall insulation (where possible) and free loft insulation (where there is 2" or less) if you are aged 70 or over and an owner-occupier or private tenant.</p>	<p>Please contact your energy provider using the number on your bill or one of the numbers below, or call DHEAS on 01332 255004 for more information.</p>
<p><b>Affordable Energy (Climate Energy) Insulation</b> Insulation discount scheme available to all residents regardless of energy supplier. Cavity wall and loft insulation from £189. *Free if you are getting a qualifying benefit.</p>	<p><b>Affordable Energy</b> 0800 096 6356 Homeowners and private tenants. <a href="http://www.affordableenergy.co.uk">www.affordableenergy.co.uk</a></p>
<p><b>British Gas Insulation for customers and non customers</b> Insulation discount scheme. Cavity wall £225 (£250 for non customers); Loft £249 (£274 for non customers). Based on a 3-bed semi-detached house. *Free for British Gas customers receiving a qualifying benefit.</p>	<p><b>British Gas</b> 0845 971 7731 (Option 1) Homeowners and private tenants.</p>
<p><b>EDF Energy Insulation</b> Insulation discount scheme. Cavity wall and loft insulation from £199 each. *Free if you are getting a qualifying benefit.</p>	<p><b>EDF Energy</b> 0800 096 9966 Homeowners and private tenants.</p>
<p><b>Nationwide Insulation Grants</b> Insulation discount scheme available to all residents regardless of energy supplier. Cavity wall insulation from £149 and loft insulation from £199 (special offers may be available). *Free if you are getting a qualifying benefit.</p>	<p><b>Nationwide Insulation Grants</b> 0800 019 2609 Homeowners and private tenants.</p>
<p><b>E.ON Insulation</b> Insulation discount scheme. Cavity wall prices from £230 (£275 for non customers). Loft insulation prices from £195. *Free if you are getting a qualifying benefit.</p>	<p><b>E.ON</b> 0800 479 0162 Homeowners and private tenants.</p>
<p><b>Scottish and Southern Energy Insulation</b> Loft insulation and cavity wall insulation available at around 50 per cent discount. Cavity wall insulation from £150 and loft insulation from £145. Based on a 3-bed semi-detached house. Available to Atlantic Electric and Gas, Southern Electric, Scottish-Hydro and Swalec customers. *Free if you are getting a qualifying benefit.</p>	<p><b>Scottish and Southern Energy</b> 0845 777 6633 Homeowners and private tenants.</p>
<p><b>Scottish Power Insulation</b> Insulation discount scheme available to all residents regardless of energy supplier. Cavity wall and loft insulation from £199. Detached properties, Cavity wall and loft insulation from £249. *Free if you are getting a qualifying benefit.</p>	<p><b>Scottish Power</b> 0845 601 7836 Homeowners and private tenants.</p>
<p><b>Npower Insulation</b> Insulation discount scheme. Cavity wall insulation and loft insulation price £150. Based on a 3-bed semi-detached house. *Free if you are getting a qualifying benefit.</p>	<p><b>Npower</b> 0800 980 2135</p>

<p><b>Age Concern Energy Services</b> Age Concern working with E.ON. Offers a package of services for the over 60s including competitive gas prices.</p>	<p><b>Age Concern Energy Services</b> 0800 015 6784</p>
<p><b>Energy Supplier Social Tariffs</b> Social tariffs are energy deals offered by energy suppliers to vulnerable customers and fuel poor customers. Social tariffs should provide a discount off standard gas and electricity prices.</p>	<p>For further information about social tariffs contact: <b>DHEAS</b> 01332 255004 <b>Home Heat Helpline</b> 0800 33 66 99</p>
<p><b>Compare gas and electricity prices</b> Up-to-date information on the best prices for gas and electricity. Save money by switching to the cheapest provider in your area. Also gives green tariff information.</p>	<p><b>USwitch</b> 0800 404 7961 <a href="http://www.uswitch.com">www.uswitch.com</a> <b>SimplySwitch</b> 0800 011 1395 <a href="http://www.simplyswitch.com">www.simplyswitch.com</a></p>
<p><b>Consumer Direct</b> Offers free advice on energy supplier complaints and enquiries. Consumer Direct also provides clear, practical guidance on issues such as changing fuel suppliers and fuel debt advice.</p>	<p><b>Consumer Direct</b> 08454 04 05 06 <a href="http://www.consumerdirect.gov.uk/EnergySupplyandPost/">www.consumerdirect.gov.uk/EnergySupplyandPost/</a></p>
<p><b>Winter Fuel Payment</b> Up to £250 for people aged over 60 and up to £400 for over 80s, for winter 2009/10.</p>	<p><b>Winter Fuel Payments</b> Helpline 08459 151515 Textphone: 0845 601 5613 <a href="http://www.thepensionservice.gov.uk/winterfuel">www.thepensionservice.gov.uk/winterfuel</a></p>
<p><b>Derby Advice</b> Free, confidential advice about benefits and debt.</p>	<p><b>Derby Advice</b> 01332 256552 Monday to Friday 1pm - 4pm ✉ <a href="mailto:derby.advice@derby.gov.uk">derby.advice@derby.gov.uk</a></p>
<p><b>Spirita Home Improvement Agency (Spirita HIA)</b> Help with selecting tradesmen, obtaining quotes, and impartial technical advice. Funding for minor home repairs may be available if you are over 60. Spirita HIA also operate a Handy Person Scheme to help some people aged 60 and over with minor jobs around the home. To find out if you are eligible for help call Spirita HIA.</p>	<p><b>Spirita Home Improvement Agency</b> 0845 850 8013</p>
<p><b>Electricity Monitor Loan Scheme</b> All Derby City libraries are now lending out a small number of electricity monitors. The monitors can help you track your electricity use.</p>	<p>Contact your local library for more information. Or call <b>DHEAS</b> on 01332 255004.</p>
<p><b>Sedbuk Boiler Efficiency Database</b> Provides a basis for fair comparison of the energy performance of different boilers.</p>	<p><b>Sedbuk</b> <a href="http://www.sedbuk.com">www.sedbuk.com</a></p>
<p><b>Energy Saving Trust Advice Centre</b> Free impartial advice on renewable technologies such as solar water heating, photovoltaics, wind power, wood fuel and green electricity.</p>	<p><b>Energy Saving Trust Advice Centre</b> 0800 512 012 <a href="http://www.energysavingtrust.org.uk">www.energysavingtrust.org.uk</a></p>
<p><b>Low Carbon Buildings Programme</b> Grants for renewable technologies for householders, community organisations, schools, the public sector and businesses.</p>	<p>Owner-occupiers and non profit organisations <b>Helpline</b> - 0800 915 0990 <a href="http://www.lowcarbonbuildings.org.uk">www.lowcarbonbuildings.org.uk</a></p>
<p><b>SunGain</b> Installation of solar hot water systems in public and private sector homes at competitive prices.</p>	<p><b>Nottingham Energy Partnership</b> 0115 985 9057 ✉ <a href="mailto:info@nottenergy.com">info@nottenergy.com</a> <a href="http://www.nottenergy.com">www.nottenergy.com</a></p>

\* Insulation is free if you receive a qualifying benefit, as long as there is a suitable cavity for cavity wall insulation and the loft space is suitable for standard insulation and has 2" or less of insulation at time of survey.

- It is always advisable to obtain more than one quote when doing any works in the home.
- Every effort has been made to ensure that all the information is accurate at the time of print. If you have any queries, please contact an Energy Advisor on our advice line: 01332 255004.

## Energy Advice Helpline 01332 255004

Freepost RSEH-AHLX-LETJ, Derby Home Energy Advice Service, Roman House, DE1 1XB.

✉ [Energy.AdviceTeam@derby.gov.uk](mailto:Energy.AdviceTeam@derby.gov.uk)

Web: [www.derby.gov.uk/HomeEnergyAdvice](http://www.derby.gov.uk/HomeEnergyAdvice)