

Gold Card information and application form for Derby residents

- for people who have reached State Pension age
and
- some disabled people

One card gives:

- free local bus travel anywhere in England (see inside for details) through the National Concessionary Travel Scheme
- discounts at 1,400 places
- library membership



Anyone who reaches State Pension age and some disabled people may apply for a National Concessionary Travel Card that allows free “off peak” local bus travel anywhere in England.

In Derby and Derbyshire, the National Concessionary Travel scheme is combined with local shopping discounts and library membership and is called the ‘**Gold Card**’.



Derby City Council

What the Gold Card offers...

Bus travel

With a Gold Card, you get **free travel** at **off-peak times** on **local buses** throughout England. This means you get free travel by bus:

- after 9.30am up to 11pm weekdays
- at any time at weekends and on public holidays.

Note:

- A 'local bus' is a timetabled service that runs locally where a fare would usually be paid. Long-distance express coach services, tours and special excursions are **not** included in the National Concessionary Travel scheme.
- If you travel by bus before 9.30am on weekdays, you will be charged full fare.

Shopping discounts

The Gold Card gives you discounts of about 10% or more at around 1,400 local shops and other businesses.

. You can find information about the discounts online at:

www.derbyshire.gov.uk/goldcard

Note: The Gold Card is not a credit or debit card. To claim your discounts, all you need to do is show your card when you make a purchase at a participating business.

Library membership

You can use your Gold Card at any Derbyshire or Derby library. To make your card active for use as a library card, please register it at your local library.

Who qualifies for a Gold Card?

People who have reached the State Pension age

You'll be entitled to a Gold Card when you reach State Pension age. If you were born after 5 April 1950, the age you become eligible (qualify) is tied to changes in the State Pension age for women. This affects men and women.

You can find out your State Pension age by entering your sex and date of birth into the State Pension age calculator on the Directgov website: www.direct.gov.uk or by calling The Pension Service national helpline on 08456 060 265.

Some disabled people under the State Pension age

You qualify for Gold Card if you:

- are blind or partially sighted
- are profoundly or severely deaf
- are without speech
- have an impairment or have received an injury that affects your ability to walk
- are without arms or have long-term loss of the use of both arms
- have a learning disability
- cannot drive on medical grounds or would automatically be refused a driving licence if you applied. This may include people with a severe mental illness who would be refused a driving licence.

Proof that you qualify for a Gold Card

The application form inside this leaflet lists the documents you will need to show to prove that you qualify for a Gold Card.

How to apply

Fill in the application form inside this leaflet and make sure you have the documents you need to prove that you qualify for a card (see the form for what we can accept as proof).

You can then apply...

In person at

**Customer Service Centre
Derby City Council
The Council House
Corporation Street
Derby DE1 2FS**

open Monday to Friday 8.30am to 5pm

Bring:

- your completed application form

and

- originals of your proof documents.

If we have all the information we need to confirm you qualify, we will deal with your application form as you wait and your card should be posted to you within two or three weeks.

By post

Send:

- your completed application form **and**
- a recent colour passport size photograph with your name and address on the back **and**
- photocopies of all of your proof documents. (Please **don't** post any original documents) to:

**Concessionary Travel
Derby City Council
The Council House
Corporation Street
Derby
DE1 2FS**

The National Concessionary Travel Card incorporating Derbyshire Gold is provided in partnership with Derbyshire County Council, Amber Valley Borough Council, District of Bolsover, Chesterfield Borough Council, Derby City Council, Derbyshire Dales District Council, Erewash Borough Council, High Peak Borough Council, North East Derbyshire District Council, and South Derbyshire District Council.

Gold Card Application Form

For Derby City Council residents only

Note: If you don't live in Derby, you need to contact the council where you are a resident to apply. This is the council you pay your Council Tax to. If you're not sure, contact **Derbyshire County Council on 08456 058 058**.

1 Your details - Please use capital letters or print clearly

Title Mr Mrs Miss Ms Other please state

First name Surname

Address

Postcode

Telephone

Date of birth

2a Fill in this section if you are applying because you have reached the State Pension age (see page x)

	Proof required	Tick here
I have reached the State Pension age.	Passport or birth certificate or medical card or driving licence	<input type="checkbox"/>
Proof of your current address (within the last three months)	For example, a utility bill or some other official document with your address on it	<input type="checkbox"/>

2b Fill in this section if you are under the State Pension age and disabled

	Proof required	
Proof of your current address (within the last three months)	For example, a utility bill or some other official document with your address on it	<input type="checkbox"/>
I am blind or partially sighted. (see note 1)	Registration card or eye specialist letter	<input type="checkbox"/>
I am profoundly or severely deaf (see note 2).	Registration card if you have one or audiology clinic report or letter	<input type="checkbox"/>
I am without speech (see note 3).	Report from speech and language therapy service	<input type="checkbox"/>
I have an impairment / have received an injury which has a substantial and long-term effect	Higher rate mobility component of Disability Living Allowance (DLA) notification letter or War Pensions mobility supplement	<input type="checkbox"/>

on my ability to walk (see note 4)	notification letter, Blue Badge, physiotherapist or occupational therapist report.	
I am without arms or have the long-term loss of the use of both arms.	Physiotherapist or occupational therapist report or other medical evidence	<input type="checkbox"/>
I have a learning disability (see note 5).	Stamped and signed below by Derby City Council Adult Social Care (see note 6)	<input type="checkbox"/>

Signed



Official stamp

I have been refused / had my driving licence revoked on medical grounds or I have an impairment which means I would automatically be refused a driving licence if I applied (see note 7).	DVLA letter or consultant report or relevant signed form from mental health trust.	<input type="checkbox"/>
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Notes

1. Registration is voluntary. For advice on how to register as blind or partially sighted, please contact Sight Support Derbyshire's helpline on 01332 292262. If you are not registered, a Certificate of Vision Impairment signed by an eye specialist, such as a consultant ophthalmologist, can be used as proof.
2. This means having an overall average hearing loss that is between 70-95 dBHL (decibel hearing level) (severely deaf) or 95+ dBHL (profoundly deaf).
3. This would mean someone is unable to make clear, basic verbal requests, such as asking for a particular destination or fare, or someone who is unable to ask specific questions to make instructions clear. People without speech who are also deaf need to supply only one proof document.
4. This would mean someone is unable to walk for 100 metres without severe discomfort or help from another person / use of a mobility aid. The degree of disability should not

fall short of that required to qualify for the higher rate mobility component of Disability Living Allowance (DLA). Personal Independence Payment (PIP) Notification, where the applicant has been awarded at least eight points against either the PIP "Moving around" and/or "Communicating verbally" activities

5. For the purposes of the Gold Card, 'learning disability' means a state of arrested or incomplete development of mind and a significant impairment of intelligence and social functioning that may result in an inability to cope independently. These impairments must have started before the person became an adult.
6. Please note that Derby City Council's Adult Social Care can stamp application forms or provide letters only for people who are registered service users with them.
7. This covers people who would be refused a driving licence automatically if they applied (other than on the grounds of misuse of drugs or alcohol). This includes people with severe mental health issues, personality disorders, or dementia. Also people with uncontrolled epilepsy / prone to fainting or people with restricted visual fields of disabling hypoglycaemia. For current DVLA medical regulations, visit www.dvla.gov.uk or call DVLA on 0870 240 0009. People with a severe mental disorder would need to get the relevant form from the mental health trust and get it signed by their health professional as proof.

Data protection and your signature



All information you provide will be treated in confidence and in accordance with the Data Protection Act 1998. We may have to share some of your details with other councils and organisations, such as the card producer, who work on behalf of the councils to administer the Gold Card scheme. We will also pass your contact details to Derby City Council Libraries so that they can register your card for library services. We will not use or share your information for any other purpose.

I confirm that all the information I have given on the form is correct and the documents I am supplying as proof of eligibility are valid.

I understand that I will have to return my Gold Card if my circumstances change, for example, if I become ineligible because of a change in my disability.

Please tell Derby City Council if your circumstances change, for example, you move address.

I understand that if I lose my Gold Card there will be a £5 replacement fee.

Your signature

For office use only

Date

Applicant number

Replacement £5

We can give you this information in any other way, style or language that will help you access it. Please contact us on email customer.services@derby.gov.uk or 01332 293111. Minicom 01332 640666

You can also print off this application form at:

<http://www.derby.gov.uk/media/derbycitycouncil/contentassets/documents/forms/DerbyCityCouncil-Gold-Card-new-application-form-Jan-2012.doc>

Polish

Aby ułatwić Państwu dostęp do tych informacji, możemy je Państwu przekazać w innym formacie, stylu lub języku.
Prosimy o kontakt: 01332 293111 Tel. tekstowy: 01332 640666

Punjabi

ਇਹ ਜਾਣਕਾਰੀ ਅਸੀਂ ਤੁਹਾਨੂੰ ਕਿਸੇ ਵੀ ਹੋਰ ਤਰੀਕੇ ਨਾਲ, ਕਿਸੇ ਵੀ ਹੋਰ ਰੂਪ ਜਾਂ ਬੋਲੀ ਵਿੱਚ ਦੇ ਸਕਦੇ ਹਾਂ, ਜਿਹੜੀ ਇਸ ਤੱਕ ਪਹੁੰਚ ਕਰਨ ਵਿੱਚ ਤੁਹਾਡੀ ਸਹਾਇਤਾ ਕਰ ਸਕਦੀ ਹੋਵੇ। ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਟੈਲੀਫੋਨ 01332 293111 ਮਿਨੀਕਮ 01332 640666 ਤੇ ਸੰਪਰਕ ਕਰੋ।

Urdu

01332 293111

یہ معلومات ہم آپ کو کسی دیگر ایسے طریقے، انداز اور زبان میں مہیا کر سکتے ہیں جو اس تک رسائی میں آپ کی مدد کرے۔ براہ کرم
منی کام 01332 640666 پر ہم سے رابطہ کریں۔