Council Tax 2015/16

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Introduction

Dear Resident,

The money Derby City Council spends on the essential services in our city comes from a combination of a Government grant and the Council Tax you pay, but over the past four and a half years we’ve been forced to adapt those services in the face of massive cuts to Local Government funding.

Since 2010, we’ve been forced to cut millions of pounds every year, and regrettably the year ahead is going to be just as challenging.

Derby City Council is facing considerable pressures in the future with ongoing reductions in budgets and the amount of money it can spend on services. We are being given less and less money at a time when people are turning to their local authorities for support more than ever.

It is therefore vital that we continue to provide those services that are important to you and your family, and that is why we will continue with the ‘Fair Deal for Derby’ campaign, which aims to ensure that that our city is not made to suffer more than others across the country.

However, we must not allow the difficulties of today restrict our aims for the future. If we want to achieve our goals, we need everyone to share in the vision of what Derby could and should be.

Many of you took part in our ‘Big Conversation’ and had a go at deciding where we should target our funding as a Council. That input has not only influenced the Council’s budget for 2015/16 but has also started an ongoing conversation between all the city’s stakeholders that, through talking and working together, will help us help secure a safe, strong and resilient city.

We have proved that our ideas can make a big difference in difficult times, and we have already introduced:

- Local authority mortgage scheme – helping Derby residents onto the property ladder
- Energy switching scheme – to get residents the best deal on energy bills
- Vibrant District Centres – a programme of works to revitalise the district centres in our neighbourhoods

More recently we have delivered the Derby Arena, a jewel in the crown for Pride Park which will significantly boost the city’s reputation as a top class sporting venue both regionally and nationally. However, we will need to keep making tough decisions as long as the Government remains determined to impose its cuts agenda.

This year your council tax will increase by 1.99 per cent, a figure which we hope strikes a fair balance between what we need to continue to deliver the vital services we provide and how much we can reasonably expect to ask of you at a time when Government decisions are impacting on us all.

Derby City Council remains committed to providing the best possible services to you, the people we serve. We want to ensure that, despite the Government cuts, our decisions create a Derby that continues to grow, attracting investment and creating jobs, making us proud, both now and in the future.

Councillor Ranjit Banwait
Leader of Derby City Council
1. Your Council Tax explained

Council Tax and Spending Plans

1. There are three separate council taxes included in your total bill – set by Derby City Council, Derbyshire Fire Authority and Derbyshire Police and Crime Commissioner.

2. Derby City Council, Derbyshire Police and Crime Commissioner and Derbyshire Fire Authority have applied increases to Council Tax levels of 1.99%, 1.99% and 1.98% respectively.

<table>
<thead>
<tr>
<th>Band</th>
<th>Derby City Council £</th>
<th>Derbyshire Police and Crime Commissioner £</th>
<th>Derbyshire Fire Authority £</th>
<th>Total Council Tax £</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>792.69</td>
<td>115.74</td>
<td>46.53</td>
<td>954.96</td>
</tr>
<tr>
<td>B</td>
<td>924.80</td>
<td>135.03</td>
<td>54.29</td>
<td>1,114.12</td>
</tr>
<tr>
<td>C</td>
<td>1,056.92</td>
<td>154.32</td>
<td>62.04</td>
<td>1,273.28</td>
</tr>
<tr>
<td>D</td>
<td>1,189.03</td>
<td>173.61</td>
<td>69.80</td>
<td>1,432.44</td>
</tr>
<tr>
<td>E</td>
<td>1,453.26</td>
<td>212.19</td>
<td>85.31</td>
<td>1,750.76</td>
</tr>
<tr>
<td>F</td>
<td>1,717.49</td>
<td>250.77</td>
<td>100.82</td>
<td>2,069.08</td>
</tr>
<tr>
<td>G</td>
<td>1,981.72</td>
<td>289.35</td>
<td>116.33</td>
<td>2,387.40</td>
</tr>
<tr>
<td>H</td>
<td>2,378.06</td>
<td>347.22</td>
<td>139.60</td>
<td>2,864.88</td>
</tr>
</tbody>
</table>

Derby City Council Revenue Budget

The revenue budget pays for the day-to-day running costs of all of Derby City Council’s services. The costs of schools are met in full by the Government’s Dedicated Schools Grant. The net* costs of all other services after use of reserves** are financed from a combination of Council Tax, Retained Business Rates and Government funding in the form of the Revenue Support Grant and other Specific Grants.

*Net means expenditure less income.

**Reserves are the balance of funds not spent and held to provide for any future financial risks and potential one-off spending needs that could arise.
<table>
<thead>
<tr>
<th>Budget and Council Tax</th>
<th>2015 / 2016 £M</th>
<th>2014 / 2015 £M</th>
<th>Change £M</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross spending on general services</td>
<td>601.607</td>
<td>592.025</td>
<td>9.582</td>
</tr>
<tr>
<td>Gross spending on Housing Revenue Account</td>
<td>add 55.875</td>
<td>55.561</td>
<td>0.314</td>
</tr>
<tr>
<td><strong>Gross Expenditure</strong></td>
<td>657.482</td>
<td>647.586</td>
<td>9.896</td>
</tr>
<tr>
<td>Income from services</td>
<td>subtract 228.543</td>
<td>231.132</td>
<td>-2.589</td>
</tr>
<tr>
<td>Use of reserves</td>
<td>subtract 2.068</td>
<td>1.492</td>
<td>0.576</td>
</tr>
<tr>
<td>Business Rates</td>
<td>subtract 45.885</td>
<td>40.951</td>
<td>4.934</td>
</tr>
<tr>
<td>Revenue Support Grant and Top Up</td>
<td>subtract 58.090</td>
<td>75.009</td>
<td>-16.919</td>
</tr>
<tr>
<td>Dedicated schools grant</td>
<td>subtract 205.076</td>
<td>196.679</td>
<td>8.397</td>
</tr>
<tr>
<td>Other Specific Grants</td>
<td>subtract 40.242</td>
<td>31.598</td>
<td>8.644</td>
</tr>
<tr>
<td>Collection fund surplus (Council Tax)</td>
<td>subtract 2.383</td>
<td>-2.045</td>
<td>4.428</td>
</tr>
<tr>
<td><strong>Council Tax Requirement</strong></td>
<td>equals 75.195</td>
<td>72.77</td>
<td>2.425</td>
</tr>
</tbody>
</table>

The Council Tax Requirement is the amount needed to meet the anticipated net expenditure for services provided by the Council. The amount required from Derby City’s Council Tax is divided by Derby’s tax base of 63,240.36 to calculate a charge for Band D properties of £1,189.03. This represents a movement of 1.99% from the previous year. The charges for the other bands of property are then calculated in proportions to the Band D charge.

The tax base is the number of dwellings in Derby to which a Council Tax charge applies converted into an equivalent number of Band D dwellings.

For further information about Derby City Council’s budget
Contact the Director of Finance and Procurement, Derby City Council, The Council House, Corporation Street, Derby, DE1 2FS.
2015 - 2016 Gross Expenditure £657.4 million

£193.3m  Schools
£100.4m  Adult Social Services
£93.2m  Housing Benefit
£88.3m  Neighbourhood Services
£76.3m  Children and Young People
£59.1m  Housing (including Housing Revenue Account)
£46.8m  Central Services

More details on the Council’s budget and value for money strategy can be found on www.derby.gov.uk

Derby City Council - Capital Investment

Derby City Council’s capital budget is to pay for major investments that will remain in use over several years. The approved capital budget for 2015-2016 is £103 million and will invest in new school buildings and libraries, transport works and major improvements to housing and parks. The budget also includes further investment in the city’s regeneration including improvements to district centres as well as major improvements to our flood defences. The majority of the costs are met by grants and contributions and from borrowing. The interest and repayment costs of additional borrowing are charged to the revenue budget and therefore Council Tax over a number of years. Borrowing costs of council housing improvements are paid for by rents.

For 2015-2016, our programme includes additional borrowing of £32.5 million. This attracts no Government support and will be paid for entirely out of Council Taxes in this and future years, after allowing for savings generated by these investments.

Flood Defence Levy

The Environment Agency levy for flood defence is £72,369 in 2015-2016. This is included in the Council’s gross spending on services within central services. The Government funds most of the flood defence service directly. For further information regarding the Flood Defence Levy budget please contact the Environment Agency at Sapphire East, 550 Streetsbrook Road, Solihull, B91 1QT or email enquiries@environment-agency.gov.uk.
At the Fire and Rescue Authority meeting on 19 February 2015 Derbyshire Fire and Rescue Authority approved the level of Council Tax for the year 1 April 2015 to 31 March 2016. The Authority agreed to set a 1.98% increase in council tax with a budget of £38.3m for 2015/2016.

The table below shows the council tax bandings and council tax levels.

<table>
<thead>
<tr>
<th>Council Tax Band</th>
<th>Valuation</th>
<th>Council Tax 2015/16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Band A</td>
<td>£0 - £40,000</td>
<td>£46.53</td>
</tr>
<tr>
<td>Band B</td>
<td>£40,000 - £52,000</td>
<td>£54.29</td>
</tr>
<tr>
<td>Band C</td>
<td>£52,001 - £68,000</td>
<td>£62.04</td>
</tr>
<tr>
<td>Band D</td>
<td>£68,001 - £88,000</td>
<td>£69.80</td>
</tr>
<tr>
<td>Band E</td>
<td>£88,001 - £120,000</td>
<td>£85.31</td>
</tr>
<tr>
<td>Band F</td>
<td>£120,001 - £160,000</td>
<td>£100.82</td>
</tr>
<tr>
<td>Band G</td>
<td>£160,001 - £320,000</td>
<td>£116.33</td>
</tr>
<tr>
<td>Band H</td>
<td>£320,001 or above</td>
<td>£139.60</td>
</tr>
</tbody>
</table>

**Budget Requirement and Funding**

The Fire and Rescue Authority’s Budget Requirement in 2015/2016 will decrease by £0.3m compared to 2014/2015 and incorporates a net reduction of £1.2m in Revenue Support Grant funding and its local share of National Non-Domestic Rates.

**Budget Requirement Comparison for year 2014 through 2015 and year 2015 through 2016**

<table>
<thead>
<tr>
<th>Expense Details</th>
<th>2014 / 2015 £M</th>
<th>2015 / 2016 £M</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross Expenditure for services</td>
<td>37.4</td>
<td>37.7</td>
</tr>
<tr>
<td>Contribution to Reserves</td>
<td>1.7</td>
<td>1.2</td>
</tr>
<tr>
<td>Income (to be subtracted from sum)</td>
<td>0.5</td>
<td>0.6</td>
</tr>
<tr>
<td><strong>Total Budget Requirement</strong></td>
<td><strong>38.6</strong></td>
<td><strong>38.3</strong></td>
</tr>
<tr>
<td>Met From: -</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revenue Support Grant and National Non Domestic Rates</td>
<td>18.4</td>
<td>17.2</td>
</tr>
<tr>
<td>Council Tax Freeze Grant</td>
<td>0.0</td>
<td>0.0</td>
</tr>
<tr>
<td>Collection Fund Surplus</td>
<td>0.1</td>
<td>0.4</td>
</tr>
<tr>
<td>Council Tax</td>
<td>20.1</td>
<td>20.7</td>
</tr>
<tr>
<td><strong>Total Funding</strong></td>
<td><strong>38.6</strong></td>
<td><strong>38.3</strong></td>
</tr>
</tbody>
</table>

*Note: Figures have been revised to reflect updated Council Tax and NNDR collection data.*

The Service experienced funding reductions in its Revenue Support Grant of £4.8m (24.4%) over the period of the Comprehensive Spending Review 2010. The Service has already secured ongoing savings of £5.6m as part of a comprehensive and timely approach to address the severity of funding reductions, and would otherwise be facing a deficit of around £8.5m in year 2018/2019.
The Service has already secured savings of £4.4m as part of a comprehensive and timely approach to address the severity of funding reductions, and would otherwise be facing a deficit of around £9m in year 2017/2018.

For further information please follow the link below
www.derbys-fire.gov.uk/about-us-our-vision/what-we-spend-and-how-we-spend-it/our-budget-and-your-council-tax

Contact the Chief Fire Officer on:
Email: enquiries@derbys-fire.gov.uk
Tel: 01332 771221
Address: Derbyshire Fire Authority, The Old Hall, Burton Road, Littleover, Derby, DE23 6EH
Police and Crime Commissioner for Derbyshire

<table>
<thead>
<tr>
<th></th>
<th>2014 / 2015 £M</th>
<th>2015 / 2016 £M</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross Expenditure for services</td>
<td>169.817</td>
<td>166.278</td>
</tr>
<tr>
<td>Contribution to Reserves</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>Gross Expenditure</strong></td>
<td>169.817</td>
<td>166.278</td>
</tr>
<tr>
<td>less: Specific Grants</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contribution from Reserves - specific</td>
<td>(0.565)</td>
<td>(0.808)</td>
</tr>
<tr>
<td>Contribution from Reserves - deficit funding</td>
<td>(1.183)</td>
<td>(0.128)</td>
</tr>
<tr>
<td><strong>Net Expenditure</strong></td>
<td>164.709</td>
<td>161.507</td>
</tr>
<tr>
<td>less: Grants</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revenue Support Grant</td>
<td>(39.261)</td>
<td>(37.928)</td>
</tr>
<tr>
<td>Police Grant</td>
<td>(66.551)</td>
<td>(62.478)</td>
</tr>
<tr>
<td>Council Tax Freeze Grant</td>
<td>(1.354)</td>
<td>(1.354)</td>
</tr>
<tr>
<td>Council Tax Benefit Grant</td>
<td>(7.346)</td>
<td>(7.346)</td>
</tr>
<tr>
<td>Collection Fund Surplus</td>
<td>(0.259)</td>
<td>(0.791)</td>
</tr>
<tr>
<td><strong>Council Tax Requirement (Precept)</strong>*</td>
<td>49.938</td>
<td>51.610</td>
</tr>
</tbody>
</table>

**Effect of Gross Expenditure on the Level of Precept**

Gross Expenditure will reduce by £3.539m in 2015/16 compared to 2014/15; this equates to a reduction of 2.1%. Within this overall reduction, inflation increases and other spending pressures totalling £7.178m have been offset by £11.435m of budget savings and income generation measures. However, the overall net reduction in expenditure does not match the reduction in central funding provided by government.

In 2015/16, general government support to the PCC will reduce by £5.406m compared to 2014/15. This is a 5.1% reduction imposed on all police forces as part of the on-going national austerity measures, and is on top of a 4.8% reduction in 2014/15.

£0.128m will be taken from Reserves in 2015/16 to meet part of the budget shortfall created by the reduction in grant and a surplus on the PCC’s share of Districts’ collection funds will contribute a further £0.791m. The remaining shortfall requires an increase in the Council Tax levied on local taxpayers of 1.99%.
Police and Crime Commissioner for Derbyshire

Alan Charles is the Police and Crime Commissioner for Derbyshire. Following the elections in England and Wales in November 2012, Alan Charles was elected as Derbyshire’s first Police and Crime Commissioner. As well as setting the budget for policing, Alan has reviewed his Police and Crime Plan, which outlines his policing objectives to 2017.

For further information please follow the link below to the Police and Crime Plan

The Plan shares his vision for local policing and explains how he aims to deliver his election pledges. It also acts as a benchmark by which you will be able to measure success and judge the progress taking place in the county.

The Commissioner’s main duties include:

• Holding the Chief Constable to account
• Setting and updating a Police and Crime Plan
• Setting the Force budget and council tax precept
• Regularly talking to our communities
• Appointing – and where necessary dismissing – the Chief Constable
• Commissioning the services of partner agencies to deliver a joined-up approach to crime and awarding of grants that help to deliver the Policing Objectives
• Commissioning services to support victims of crime

Contact details:
Mrs H A Boffy BSc, Treasurer, Office of the Police and Crime Commissioner,
Butterley Park, Ripley, Derbyshire DE5 3RS

Email: helen.boffy.4808@derbyshire.pnn.police.uk
Web: www.derbyshire-pcc.gov.uk
Tel: 0300 122 6005
Council Tax

The amount of Council Tax that you pay will depend upon a number of factors.

The Listing Officer at the Valuation Office Agency will have placed your property into one of the eight Council Tax bands listed below. The valuation range uses the open market value of the property as at 1 April 1991. You can see the Council Tax Banding List on the Valuation Office Agency website: www.voa.gov.uk

The movement in general prices will not be a reason for changing your valuation band. The amount of Council Tax charged for each band depends on the tax set for Band D - the Council Tax for all the other bands is worked out from that figure.

<table>
<thead>
<tr>
<th>Valuation band</th>
<th>Range of prices</th>
<th>Proportion to Band D</th>
</tr>
</thead>
<tbody>
<tr>
<td>Band A</td>
<td>Up to and including £40,000</td>
<td>6/9</td>
</tr>
<tr>
<td>Band B</td>
<td>£40,001 to £52,000</td>
<td>7/9</td>
</tr>
<tr>
<td>Band C</td>
<td>£52,001 to £68,000</td>
<td>8/9</td>
</tr>
<tr>
<td>Band D</td>
<td>£68,001 to £88,000</td>
<td>1</td>
</tr>
<tr>
<td>Band E</td>
<td>£88,001 to £120,000</td>
<td>11/9</td>
</tr>
<tr>
<td>Band F</td>
<td>£120,001 to £160,000</td>
<td>13/9</td>
</tr>
<tr>
<td>Band G</td>
<td>£160,001 to £320,000</td>
<td>15/9</td>
</tr>
<tr>
<td>Band H</td>
<td>More than £320,000</td>
<td>2</td>
</tr>
</tbody>
</table>

Discounts

The full Council Tax charge is based upon a property being occupied by two or more adults. For Council Tax purposes an adult is classed as someone aged 18 or over.

If a property is occupied by one adult, you can get a 25% discount on your Council Tax bill.

Some people are not counted when we decide how many adults are living in the property. These people include:

- anyone under 18 years of age
- 18 and 19 year olds who are at school or have just left school
- full-time students, student nurses, apprentices and young people on youth training schemes
- patients living in hospital or a care home
- people who have learning difficulties or have mental health issues - they must be receiving certain state benefits
- people in prison, unless they are in prison for not paying Council Tax, a fine or detained elsewhere
- people staying in some hostels and night shelters.

A full list of people appears on the Councils’ website: www.derby.gov.uk

We will tell you on your Council Tax bill if we have given you a discount.
Exemptions
We will send you an Exemption Notice if your property is exempt from paying Council Tax.

Some occupied or unoccupied properties are exempt from Council Tax. This means there is no Council Tax to pay for a certain period.

Unoccupied properties
• Awaiting probate or letters of administration to be granted or for up to six months after they have been granted
• After being used by a charity that owns them

Occupied properties
• Students’ halls of residence or properties where only students live
• Occupied only by people who have learning difficulties or mental health issues and who get certain state benefits

Please refer to the Council’s website www.derby.gov.uk for a full list of properties that are exempt.

What’s new from 1 April 2015?

Empty and Unoccupied Property Discount
From 1 April 2015, properties classed as empty and unoccupied will attract a 100% discount for a period of up to 28 calendar days. This applies from the date the property first becomes empty and unoccupied. If the property remains empty and unoccupied then, on day 29, Council Tax is charged at 100% of the normal occupied rate.

The decision to change from the 2014/15 charging structure where Council Tax was charged at the 100% of the normal occupied rate from day 1, was taken after listening to council tax payers and citizens concerns together with assessing the financial impact.

Change for Weekly Payers’
From 1 April 2015 the only way you can pay your Council Tax by weekly instalments is by Direct Debit. You sign up for Direct Debit by logging on to www.derby.gov.uk/CouncilTax/DirectDebit and select the secure online form or completing the form enclosed with your Council Tax bill. You can also choose to pay by monthly Direct Debit instalments over 10 or 12 months on the 1st, 10th, 15th, 25th or 28th of the month.

If you paid by weekly instalments last year you were told of the changes in a letter sent in February this year. If you didn’t choose to switch to Direct Debit then your bill will show you need to pay by ten monthly instalments, April to January, due on the 1st of each month.
Help for disabled people

Your Council Tax may be reduced if a disabled person is living in the property. To get a reduction, the property must have one of these:

- a room, other than a bathroom, kitchen or lavatory that is used mainly by the disabled person and is required for meeting the needs as a result of their disability, for example a room used for treatment.
- an extra bathroom or kitchen that is required to meet the needs of the disabled person, or
- enough space for the use of a wheelchair where one needs to be used inside.

You will be charged as if your property was in the next lower valuation band. Homes in Band A can also get a reduction. We will tell you on your Council Tax bill if we have given you a reduction.

Please contact us if you need more information or to apply for a discount, help for disabled people or an exemption.

Telephone us on: 0333 200 6900, Minicom: 01332 640666
Email: council.tax@derby.gcsx.gov.uk

Appeals

If you think your property has not been valued correctly, you can get an appeal form from the Listing Officer. Any appeal needs to be made within six months of you becoming the Council Tax payer.

The Listing Officer’s address is: Valuation Office Agency, Council Tax East, Ground Floor, Ferrers House, Castle Meadow Road, Nottingham NG2 1AB

Telephone: 03000 501 501 Email: cteast@voa.gsi.gov.uk Website: www.voa.gov.uk

The Valuation Office Agency (VOA) will not consider claims for interest from council taxpayers following a reduction in their valuation band. Also, there is no legal provision for interest to be paid on a council tax refund. Further, the VOA will not make compensation payments in these circumstances.

You can also appeal if you think your bill is wrong because:
- you are not the person who should pay the Council Tax
- your property should be exempt
- you should be getting a discount or bigger discount
- you are not getting the right amount of Council Tax Support.

To appeal, write to Derby City Council, at The Council House, Corporation Street, Derby DE1 2FS. Please set out the full reasons why you feel the Council’s decision is wrong.

You must still pay Council Tax even if you make an appeal. If your appeal is successful, we will refund any overpayment or set it against any other unpaid Council Tax.
How Council Tax increases are shown on your bill

Your 2015/16 Council Tax bill is made up of amounts charged by Derby City Council, Derbyshire Fire Authority and Derbyshire Police and Crime Commissioner. The increase in the amounts being charged for 2015/16 are shown on your bill as a percentage increase to one decimal point. The actual increases are;

Derby City Council 1.99%

Derbyshire Fire Authority 1.98%

Derbyshire Police and Crime Commissioner 1.99%

Pay your Council Tax over 12 months

You can pay your current year Council Tax over 12 monthly instalments. To receive 12 instalments you must have made your request by 15 April 2015 and then you will receive a new bill which shows instalments running from April 2015 to March 2016. This can be done online at www.derby.gov.uk/apply

Telephone us on: 0333 200 6900, Minicom 01332 640666

Email: council.tax@derby.gcsx.gov.uk

Customer Warning – Beware of Telephone Scams

Please be aware that organisations claiming to work for Derby City Council have been contacting people and offering to arrange refunds of Council Tax and asking for customer banking details or credit/debit card details in order to pay the money back.

The Council will never ‘cold call’ customers asking for such details.

If you receive such a call, please put the phone down and report the incident to Derby City Council straight away on telephone number 0333 200 6900 or email council.tax@derby.gcsx.gov.uk

Under no circumstances should you give out personal financial details.
2. How to get help paying your Council Tax

Council Tax Support - help for people on a low income

The Government has ended the national Council Tax Benefit scheme for working age people and help with paying Council Tax for those on low income is now provided through Council Tax Support.

Derby’s Council Tax Support scheme for 2015/16 has been set and all working age households in Derby will have to pay something towards their Council Tax.

The local Council Tax Support scheme is the same as the scheme that operated in 2014/15 and is based on the previous Council Tax Benefit scheme. but with the following changes:

- **Support is capped at Derby’s Council Tax Band B charge**
  If your property has been placed in Council Tax Band C or above, the maximum amount of Council Tax Support will be calculated as though your property was in Band B

- **Maximum amount of support anyone can get is 80% of their Council Tax charge**

- **No Second Adult Rebate**
  Previously if you could afford to pay your Council Tax but lived with someone on a low income, who was not your partner, you could have been able to get up to 25% off the Council Tax bill. This will no longer be awarded.

- **Maximum amount of £6,000 capital to be held**
  Capital of £6,000 or more disqualifies you from being awarded Council Tax Support

- **Minimum award of £4.00 per week**
  If, when calculated, Support is less than £4.00 per week, Support will not be awarded.

Pensioners will receive the same level of Support as last year.

The amount of Council Tax Support award will be shown on your bill.

**Housing Benefit**

You may be able to get help with your rent if you are on a low income and have limited savings. If you are getting:

- Income Support
- Income-based Jobseeker’s Allowance
- Income-related Employment and Support Allowance
- Pension Credit - Guarantee Credit

and you claim Housing Benefit, you may not have to pay all of your rent.
How to make a claim for Housing Benefit and/or Council Tax Support

If there’s no Support shown on your bill, but you feel you may be entitled to it, you need to fill in a claim form as soon as possible. A claim form is available online at www.derby.gov.uk/benefit-new-claim

Benefits advice

You can get expert advice on Housing Benefit and Council Tax Support at our Customer Service Centre.

For more information please look on the Council’s website www.derby.gov.uk under Advice and Benefits, telephone us on 01332 640444, Minicom 01332 640666 or email enquires.benefits@derby.gcsx.gov.uk

Other available advice

For free, confidential, independent advice and information on welfare rights and benefits and money problems ring either:

Derby Advice
Tel: 01332 643395 Email: derby.advice@derby.gov.uk

or

Derby Citizens Advice and Law Centre, Stuart House, Green Lane, Derby DE1 1RS
Tel: 01332 228700 Web: www.calcderby.org

Opening times: Monday- Friday 9am to 5pm (Places on a first come first served basis)

For free, independent money advice please visit www.moneyadviceservice.org.uk
3. Business Rates

Business Rates are payable on non-domestic properties.

The multiplier, which is set by Government is 0.493 for most properties in 2015/16, compared to 0.482 in 2014/15.

For enquiries about the assessment of your rateable value, contact:

Valuation Office Agency, Non-Domestic Rates East, Rosebery Court, Central Avenue, St Andrews Business Park, Norwich NR7 0HS

Telephone: 03000 501 501 Email: ratingeast@voa.gsi.gov.uk Web: www.voa.gov.uk

What’s new from 1 April 2015?

Retail Relief

Business Rates relief of up to £1500 is available for certain business properties with a rateable value below £50,000 in 2015/16.

Changes to Small Business Rates Relief (SBRR)

Businesses that take on an additional property will continue to get SBRR on the main property until 31 March 2016.

Extension to the Transitional Relief Scheme

The Government have announced an extension to the transitional relief scheme for certain properties in 2015/16. To qualify, the following criteria must be satisfied;

• The property must have a rateable value up to and including £50,000,

• and would have qualified for transitional relief in 2015/16 or 2016/17 had the existing transitional relief scheme continued in its current format,

• be a business facing a higher Business Rates bill in 2015/16.

This relief is classed as a discretionary relief and therefore the Council will make the decision whether it can be awarded.

For further information on any of these changes please contact the Business Rates team at business.rates@derby.gcsx.gov.uk

Pay your Business Rates over 12 months

You can pay your current year Business Rates over 12 monthly instalments. To receive 12 instalments you must have made your request by 15 April 2015 and then you will receive a new bill which shows instalments running from April 2015 to March 2016.

Telephone us on: 0333 200 6900 Minicom: 01332 640666 Email: business.rates@derby.gcsx.gov.uk
Adoption and Fostering

Today’s Family - Tomorrow’s Future

For more information call us on 01332 640880 or visit www.derby.gov.uk/adopt-foster

Please contact us on 0333 2006900, minicom 01332 640666.

We can give you this information in any other way, style or language that will help you access it.

Please contact us on 0333 2006900, minicom 01332 640666.

Mēs varam pasniegt Jums šo informāciju jebkurā citā veidā, stilā vai valodā, kas atvieglotu Jūsu pieeju tai. Lūdzu, sazinieties ar mums pa tālruni 0333 2006900 vai Minikomu (sistēma, ar kuras palīdzību notiek sazināšanās, izmantojot internetu) 01332 640666;

Mes galime Jums pateikti šią informaciją bet kokiu kitu būdu, bet kokiu stiliumi arba kalba, kad Jūs galētumete ją pasiekti. Skambinkite mums: 0333 2006900 taryba „Minicom“ 01332 640666

Aby ułatwić Państwu dostęp do tych informacji, możemy je Państwu przekazać w innym formacie, stylu lub języku. Prosimy o kontakt: 0333 2006900. Tel. tekstowy: 01332 640666
Aby sme Vám uľahčili prístup k týmto informáciám sme Vám schopní tento materiál poskytnúť v akomkoľvek formáte, stylo alebo jazyku. Kontaktujte nás prosím na telefónnom čísle 0333 2006900, minikome 01332 640666

Waxanu ku siin karaynnaa war-bixiintaan siyaabo kasta oo kale, hab ama luuqad ka caawisa in aad geli-karto. Fadlan nagala soo xiriir 0333 2006900 Minicom 01332 640666

Hizmetlerimize daha kolay erişebilmeniz için burada yazılı bilgileri size Türkçe olarak verebiliriz. Ayrıca İri harfli baskı, ses kaseti, göreme engelliler için Braille alfabesi, CD olarak da sunabiliriz. Lütfen bize telefon edin: 0333 2006900 İşitme engelliler için yazılı telefon (Minicom): 01332 640666

Ми можемо надати Вам цю інформацію у будь-якому іншому виразі, стилі або на будь-який інший мові, що допоможуть зробити її доступною для Вас. Будь ласка, зв'яжіться з нами за телефоном: 0333 2006900

Minicom 01332 640666

Ne mund t’ua japim këtë informacion në ndonjë mënyrë, stil apo gjuhë tjetër që do t’ju ndihmojë juve të keni akses të tij. Ju lutem na kontaktoni në: 0333 2006900 Minicom 01332 640666

بإمكاننا أن نعطيك تلك المعلومات بأية طريقة، أسلوب أو اللغة التي تساعدها على الاستفادة منها. فضلًا اتصل بنا على 0333 2006900 Minicom 01332 640666

Da bi vam omogucili lakši pristup ovim informacijama, možemo vam ih dati na bilo koji drugi nacin, drugacijim stilom ili na drugom jeziku. Molimo vas da nas kontaktirate na 0333 2006900, Minicom 01332 640666

我們能夠以其它方式、格式或語言供给這些信息，以幫助你閱讀。請 联系我们，电话 0333 2006900，键盘传信 01332 640666

Nous pouvons vous donner cette information de toute autre manière ainsi que dans tout autre style ou langue qui vous aideront à y accéder. Veuillez nous contacter au 0333 2006900, Minicom 01332 640666

هم آفکو یاه جانکاری کیستی ١٢٤٠ء یارھ ١٢٤٠ء یارھ ایہ ایہ یادیہ باشان میں یہ ہی سکتے ہیں جسے آفکو یہاں پڑھا کر کے منتقل ہیں مہام میل کہسکتی۔ کوئی آفکو یہاں سے تھیں یاد کیسیہ 0333 2006900، مینیکام 01332 640666

Council Tax 2015 / 16
Council Tax 2015/16
How your money is spent ...