

## Derby Jobs success Marc- Reed in Partnership Restart

Marc was attending Reed Restart in Derby City Centre; he spoke with his adviser discussed what jobs he had done before and where he wanted to be in the future. He registered with Derby jobs and saw a Recycling Operative role with HW Martin Recycling.

He had previously been for interviews but had not been successful and was looking for extra support with applications Marc's advisor at Reed talked through the role and looked at his skills his skills set, and he applied immediately, resulting in an informal interview. HW Martin were impressed with Marc's attitude and experience and offered him the job to start the following week.

Marc Commented "The role is a Recycling Operative working within the centre, guiding and supporting the public where to dispose of the recycled waste. It's a hands heavy role with customer service too. The confidence and inspiration I gained from Reed has helped me realise the skills I possess. It has made a difference given me a great opportunity to progress into employment".

If you are seeking employment and would like to hear How Reed in Partnership can support, you please email [employmentandskills@derby.gov.uk](mailto:employmentandskills@derby.gov.uk)



Mr Hawksworth had previously worked in various roles and for health reasons was looking at employment opportunities in office admin / call centre.

He found the NHS 111 DALS opportunity on the Derby Jobs Weekly Newsletter and wanted to apply. The course appealed due to the guaranteed interview and the Career opportunities that working for the NHS offers.

*"I was trying for over 3 years to find a new career that was suitable for me. I had applied for several positions that appealed but was unsuccessful, many employers didn't acknowledge my job application and interviews were not forthcoming.*

*When I saw the advertisement for a 5 day course with Derby Adult Learning for an NHS111 Call handler with guaranteed interview, I thought the opportunity was a good one to try. I had always dabbled with the idea of working for the NHS as I am a great fan of the organization and wanted to contribute to help people.*

*I decided to apply the following week and found the recruitment and interview process challenging but interesting. I was quickly accepted as a trainee and spent 2 weeks in the classroom and 2 weeks in the live call centre taking live NHS 111 Service Adviser calls with a coach listening in and helping me with the role. I thoroughly enjoyed the training."*

If you would like to hear more about working at NHS 111 please email [employmentandskills@derby.gov.uk](mailto:employmentandskills@derby.gov.uk)