What is Council Tax Support (CTS)?
CTS helps people on a low income to pay their Council Tax bills; it is a discount based on your income.

Can I apply for it?
Whatever your employment situation or if you are retired, whether you rent or own your home; if you have a low income or get benefits based on your income, you may be able to get CTS.

I am receiving Universal Credit. Can I apply for CTS too?
Yes, you need to fill in a CTS form separately from Universal Credit. You can find the form on the Derby City Council Website.

How much will I get?
How much discount you will get is based on: which benefits you receive, your age, your income, your savings, who you live with and how much Council Tax you pay.

How to apply for CTS
Go online to www.derby.gov.uk to make your claim.
What other exemptions or discounts might I be able to get?

You may also be able to get an exemption or discount if, for example:

• You live on your own
• Someone living in your house has a severe mental impairment, like dementia or a learning disability
• You were in care provided by the Council on your 16th birthday and you are now aged under 25
• A person in your house is a carer
• Your home has been adapted for someone with a disability
• Your home is an annexe to another property, for example a flat attached to a house
• Your house is empty – maybe you have left to go into a care home or hospital
• You are a student, apprentice or youth training trainee.

These discounts and exemptions don’t depend on your income. Go to the Derby City Council website for more information.

What other help is available?
The Council’s Single Discretionary Award (SDA) Scheme can also offer extra help and assistance. Details can be found online on the Derby City Council website.

Help to get online
If you can’t get online at home, public computers are available at The Council House, Derby, or in any Derby City library.

If you cannot access the internet please phone 01332 640000. Minicom: 01332 640666 to request information in an alternative format.