Council Tax 2016/17

How your money is spent ...
Introduction from Councillor Ranjit Banwait

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Introduction

Dear Resident,

Most of the council services provided by Derby City Council are reliant on money from central government and money raised locally through Council Tax.

Prior to 2010, most of this money came from central government and this has been used to deliver statutory services, in other words services we have to deliver by law, for example care for elderly people and vulnerable children. Council Tax was used to provide many discretionary services, in other words services we choose to provide because it meets our local needs.

Since 2010, it has been national government policy to cut spending on Public Services, known as “austerity” and the money for local government has been hit the hardest.

Derby’s Labour-led council has opposed this government policy because we could see the impact it would have on services important to local people. You may have seen the “government cuts” posters around the city warning people about this.

Overall by 2018, Derby City Council will have lost a staggering £41 million of government funding which equates to 48%. As a consequence of this massive reduction in government funding, the Council has therefore had to cut £116 million worth of services. Further government cuts means another £45 million of services will be sadly cut by 2018/2019.

However, we do not believe we have been treated fairly, or equally, as you will see from the Big Conversation leaflet enclosed.

The impact of government cuts is made worse at a time when more and more people are turning to their local authorities for help and support.

This is the case in Adult Social Care and Children Services where both demand and the cost of providing services is increasing.

Put it another way, if the Council’s financial position was related to you running your own household, between 2010 and 2018 your running costs will have gone up by 47% while at the same time your salary has reduced by around 16%.

In the local government financial settlement, the Government did not provide additional funding to support the increasing costs of social care. Therefore, in order to protect our most vulnerable residents we have reluctantly increased Council Tax by an additional two per cent, in the form of the Government’s Adult Social Care precept. While it does not fully address our funding crisis, the additional revenue will be used entirely on supporting Adult Social Care services.

As a result, this year Council Tax will increase by 3.99 per cent in total, with the additional 2 per cent to be used entirely on supporting Adult Social Care services locally.

Finally, I remain positive for the future. We must not allow the current situation to limit our ambitions and plans. You can read more about our future goals in Derby’s 15 Year Vision section of the Fair Deal for Derby website under “Proud of Derby”.

Despite Government cuts, together we can ensure Derby remains a great place to live and work.

Councillor Ranjit Banwait
Leader of Derby City Council

The Government also recently announced £300 million of additional funding for mainly rural councils, mostly in the South and South East including the council in the Prime Minister’s own constituency of West Oxfordshire. However, there was no funding for urban authorities, meaning areas like Derby, Nottingham and Leicester did not receive a penny.

That is why we have started a Fair Deal for Derby campaign to make our case to be treated fairly. You can find out more information about this and how you can help by visiting the website www.fairdealforderby.uk
1. Your Council Tax explained

Council Tax

There are three separate council taxes included in your total bill – set by Derby City Council, Derbyshire Fire Authority and Derbyshire Police and Crime Commissioner.

Derby City Council, Derbyshire Police and Crime Commissioner and Derbyshire Fire Authority have applied increases to Council Tax levels of 1.99%, 1.99% and 1.98% respectively. In additional Derby City Council as an Adult Social Care (ASC) authority has applied an additional 2% ASC precept.

Adult Social Care Precept

The Secretary of State for Communities and Local Government has made an offer to adult social care authorities. (“Adult social care authorities” are local authorities which have functions under Part 1 of the Care Act 2014, namely county councils in England, district councils for an area in England for which there is no county council, London borough councils, the Common Council of the City of London and the Council of the Isles of Scilly.)

The offer is the option of an adult social care authority being able to charge a “precept” of up to 2% on its council tax for the financial year beginning in 2016 without holding a referendum, to assist the authority in meeting expenditure on adult social care. Subject to the annual approval of the House of Commons, the Secretary of State intends to offer the option of charging this “precept” in relation to each financial year up to and including the financial year 2019-20.

In relation to the financial year beginning in 2016 the Secretary of State has determined (and the House of Commons has approved) a referendum principle of 4% (comprising 2% for expenditure on adult social care and 2% for other expenditure), for adult social care authorities. These authorities may therefore set council tax up to this percentage in 2016 without holding a referendum.

<table>
<thead>
<tr>
<th>Band</th>
<th>Derby City Council (excl ASC precept)</th>
<th>Derby City Council ASC precept</th>
<th>Derbyshire Police and Crime Commissioner</th>
<th>Derbyshire Fire Authority</th>
<th>Total Council Tax</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>808.46</td>
<td>15.85</td>
<td>118.05</td>
<td>47.45</td>
<td>989.81</td>
</tr>
<tr>
<td>B</td>
<td>943.20</td>
<td>18.50</td>
<td>137.72</td>
<td>55.36</td>
<td>1,154.78</td>
</tr>
<tr>
<td>C</td>
<td>1,077.94</td>
<td>21.14</td>
<td>157.40</td>
<td>63.27</td>
<td>1,319.75</td>
</tr>
<tr>
<td>D</td>
<td>1,212.69</td>
<td>23.78</td>
<td>177.07</td>
<td>71.18</td>
<td>1,484.72</td>
</tr>
<tr>
<td>E</td>
<td>1,482.18</td>
<td>29.06</td>
<td>216.42</td>
<td>87.00</td>
<td>1,814.66</td>
</tr>
<tr>
<td>F</td>
<td>1,751.66</td>
<td>34.35</td>
<td>255.77</td>
<td>102.82</td>
<td>2,144.60</td>
</tr>
<tr>
<td>G</td>
<td>2,021.15</td>
<td>39.63</td>
<td>295.12</td>
<td>118.63</td>
<td>2,474.53</td>
</tr>
<tr>
<td>H</td>
<td>2,425.38</td>
<td>47.56</td>
<td>354.14</td>
<td>142.36</td>
<td>2,969.44</td>
</tr>
</tbody>
</table>
Derby City Council Revenue Budget

The revenue budget pays for the day-to-day running costs of all of Derby City Council’s services. The costs of schools are met in full by the Government’s Dedicated Schools Grant. The net* costs of all other services after use of reserves** are financed from a combination of Council Tax, Retained Business Rates and Government funding in the form of the Revenue Support Grant and other Specific Grants.

*Net means expenditure less income.
**Reserves are the balance of funds not spent and held to provide for any future financial risks and potential one-off spending needs that could arise.

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross spending on general services</td>
<td>605.188</td>
<td>625.795</td>
<td>-20.607</td>
</tr>
<tr>
<td>Gross spending on Housing Revenue Account</td>
<td>add</td>
<td>55.900</td>
<td>55.875</td>
</tr>
<tr>
<td><strong>Gross Expenditure</strong></td>
<td><strong>661.088</strong></td>
<td><strong>681.670</strong></td>
<td><strong>-20.582</strong></td>
</tr>
<tr>
<td>Income from services</td>
<td>subtract</td>
<td>144.090</td>
<td>156.173</td>
</tr>
<tr>
<td>Use of reserves</td>
<td>subtract</td>
<td>4.163</td>
<td>2.068</td>
</tr>
<tr>
<td>Business Rates</td>
<td>subtract</td>
<td>45.076</td>
<td>45.885</td>
</tr>
<tr>
<td>Revenue Support Grant and Top Up</td>
<td>subtract</td>
<td>47.886</td>
<td>58.090</td>
</tr>
<tr>
<td>Dedicated schools grant</td>
<td>subtract</td>
<td>205.112</td>
<td>205.076</td>
</tr>
<tr>
<td>Housing Benefit Subsidy</td>
<td>subtract</td>
<td>88.499</td>
<td>90.370</td>
</tr>
<tr>
<td>Other Specific Grants</td>
<td>subtract</td>
<td>44.526</td>
<td>46.430</td>
</tr>
<tr>
<td>Collection fund surplus (Council Tax)</td>
<td>subtract</td>
<td>1.195</td>
<td>2.383</td>
</tr>
<tr>
<td><strong>Council Tax Requirement</strong></td>
<td>equals</td>
<td>80.541</td>
<td>75.195</td>
</tr>
</tbody>
</table>

The Council Tax Requirement is the amount needed to meet the anticipated net expenditure for services provided by the Council. The amount required from Derby City’s Council Tax is divided by Derby’s tax base of 65,138.20 to calculate a charge for Band D properties of £1,236.47. This represents a movement of 3.99% from the previous year. The charges for the other bands of property are then calculated in proportions to the Band D charge.

The tax base is the number of dwellings in Derby to which a Council Tax charge applies converted into an equivalent number of Band D dwellings.

For further information about Derby City Council’s budget
Contact the Director of Finance and Procurement, Derby City Council, The Council House, Corporation Street, Derby, DE1 2FS.
2015 - 2016 Gross Expenditure £661.1 million

More details on the Council’s budget and value for money strategy can be found on www.derby.gov.uk

Derby City Council - Capital Investment

Derby City Council’s capital budget is to pay for major investments that will remain in use over several years. The approved capital budget for 2016-2017 is £106 million and will invest in school buildings, transport works and improvements to housing. The budget also includes further investment in the city’s regeneration, waste disposal capacity as well as major improvements to our flood defences. The majority of the costs are met by grants and contributions and from borrowing. The interest and repayment costs of additional borrowing are charged to the revenue budget and therefore Council Tax over a number of years. Borrowing costs of council housing improvements are paid for by rents.

For 2016-2017, our programme includes additional borrowing of £48.8 million. This attracts no Government support and will be paid for entirely out of Council Taxes in this and future years, after allowing for savings generated by these investments.

Flood Defence Levy

The Environment Agency levy for flood defence is £74,483 in 2016-2017. This is included in the Council’s gross spending on services within central services. The Government funds most of the flood defence service directly. For further information regarding the Flood Defence Levy budget please contact the Environment Agency at Sapphire East, 550 Streetsbrook Road, Solihull, B91 1QT or email enquiries@environment-agency.gov.uk.
Derbyshire Fire Authority

At the Fire and Rescue Authority meeting on 18th February 2016 Derbyshire Fire and Rescue Authority approved the level of Council Tax for the year 1st April 2016 to 31st March 2017. The Authority agreed to set a 1.98% increase in council tax with a budget of £37.7m for 2016/2017.

The table below shows the council tax bandings and council tax levels.

<table>
<thead>
<tr>
<th>Council Tax Band</th>
<th>Valuation</th>
<th>Council Tax 2016/2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Band A</td>
<td>£0 - £40,000</td>
<td>£47.45</td>
</tr>
<tr>
<td>Band B</td>
<td>£40,000 - £52,000</td>
<td>£55.36</td>
</tr>
<tr>
<td>Band C</td>
<td>£52,001 - £68,000</td>
<td>£63.27</td>
</tr>
<tr>
<td>Band D</td>
<td>£68,001 - £88,000</td>
<td>£71.18</td>
</tr>
<tr>
<td>Band E</td>
<td>£88,001 - £120,000</td>
<td>£87.00</td>
</tr>
<tr>
<td>Band F</td>
<td>£120,001 - £160,000</td>
<td>£102.82</td>
</tr>
<tr>
<td>Band G</td>
<td>£160,001 - £320,000</td>
<td>£118.63</td>
</tr>
<tr>
<td>Band H</td>
<td>£320,001 or above</td>
<td>£142.36</td>
</tr>
</tbody>
</table>

Budget Requirement and Funding

The Settlement Funding Assessment for 2016/2017 is £15.51m, a reduction of £1.25m (7.5%) compared to the 2015/2016 allocation of £16.76m. This was confirmed on 8th February 2016.

**Budget Requirement Comparison for year 2015 through 2016 and year 2016 through 2017**

<table>
<thead>
<tr>
<th>Expense Details</th>
<th>2015 / 2016 £M</th>
<th>2016 / 2017 £M</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross Expenditure for services</td>
<td>37.7</td>
<td>37.7</td>
</tr>
<tr>
<td>Contribution to Reserves</td>
<td>1.2</td>
<td>1.3</td>
</tr>
<tr>
<td>Income (to be subtracted from sum)</td>
<td>0.6</td>
<td>0.7</td>
</tr>
<tr>
<td><strong>Total Budget Requirement</strong></td>
<td><strong>38.3</strong></td>
<td><strong>37.7</strong></td>
</tr>
</tbody>
</table>

**Funding Comparison for financial years 2015/2016 and 2016/2017**

<table>
<thead>
<tr>
<th>Revenue Support Grant and National Non-Domestic Rates</th>
<th>2015/16</th>
<th>2016/17</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenue Support Grant and National Non-Domestic Rates</td>
<td>17.2</td>
<td>17.2</td>
</tr>
<tr>
<td>Collection Fund Surplus</td>
<td>0.4</td>
<td>0.4</td>
</tr>
<tr>
<td>Council Tax</td>
<td>20.7</td>
<td>20.7</td>
</tr>
<tr>
<td><strong>Total Funding</strong></td>
<td><strong>38.3</strong></td>
<td><strong>38.3</strong></td>
</tr>
</tbody>
</table>

*Note: Figures have been revised to reflect updated Council Tax and NNDR collection data.*
The Service experienced funding reductions in its Revenue Support Grant of £4.8m (24.4%) over the period of the Comprehensive Spending Review 2010. The Service experienced a further funding reduction of £1.6m in 2015/2016, and £1.25m in 2016/2017. The Service has already secured ongoing savings in the region of £7.8m as part of a concerted and timely approach to address the impact of severe funding reductions, and would otherwise be facing a deficit of around £9.4m in year 2019/2020.

For further information please follow the link below
www.derbys-fire.gov.uk/about-us-our-vision/what-we-spend-and-how-we-spend-it/our-budget-and-your-council-tax

Contact the Chief Fire Officer on:
Email: enquiries@derbys-fire.gov.uk
Tel: 01332 771221
Address: Derbyshire Fire Authority, The Old Hall, Burton Road, Littleover, Derby, DE23 6EH
**Derbyshire Police and Crime Commissioner**

<table>
<thead>
<tr>
<th></th>
<th>2015/16 £M</th>
<th>2016/17 £M</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross Expenditure for services</td>
<td>166.278</td>
<td>167.522</td>
</tr>
<tr>
<td>Contribution to Reserves</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>Gross Expenditure</strong></td>
<td><strong>166.278</strong></td>
<td><strong>167.522</strong></td>
</tr>
<tr>
<td>less: Specific Grants</td>
<td>(3.835)</td>
<td>(3.955)</td>
</tr>
<tr>
<td>Contribution from Reserves - specific</td>
<td>(0.808)</td>
<td>(0.775)</td>
</tr>
<tr>
<td>Contribution from Reserves - deficit funding</td>
<td>(0.128)</td>
<td>0</td>
</tr>
<tr>
<td><strong>Net Expenditure</strong></td>
<td><strong>161.507</strong></td>
<td><strong>162.792</strong></td>
</tr>
</tbody>
</table>

less: Grants

- Allocation of DCLG Formula Funding: (37.928) (37.711)
- Police Grant: (62.478) (62.122)
- Council Tax Freeze Grant: (1.354) (1.354)
- Council Tax Benefit Grant: (7.346) (7.346)
- Collection Fund Surplus: (0.791) (0.674)
- **Council Tax Requirement (Precept)**: 51.610 53.585

**Effect of Gross Expenditure on the Level of Precept**

Gross Expenditure on policing will be £1.244m higher in 2016/17 than in 2015/16. This equates to an increase of 0.75%. Within this overall increase, price inflation and other avoidable cost pressures totalling £5.579m have been funded, the most significant item being employer National Insurance contributions. These will increase by £3.2m from 1st April 2016 as part of the Government’s introduction of the new ‘single-tier’ state pension. In addition to these unavoidable spending pressures, resources totalling £1.793m have been allocated to high-priority policing issues in 2016/17.

It has only been possible to partially offset these additional costs through budget savings and income generation. £6.128m of such measures will be implemented in 2016/17, including £5.860m of savings identified through the Constabulary’s Priority Based Budgeting Programme.

As part of its Comprehensive Spending Review in November 2015 the Government announced that funding for police forces would be protected in real terms over the Review period. However this commitment depends on Police & Crime Commissioners choosing to increase their local policing precept by the maximum amount permitted. Central government funding for all police forces has reduced by 0.6% in cash terms in 2016/17 compared to 2015/16. For Derbyshire this equates to a reduction in grant support of £0.573m. Therefore the Commissioner has elected to increase the amount of Council Tax levied on local taxpayers by 1.99% (the maximum permitted) to ensure a balanced budget to be achieved whilst meeting the 0.75% net increase in expenditure.
Police and Crime Commissioner for Derbyshire

Alan Charles is the Police and Crime Commissioner for Derbyshire. Following the elections in England and Wales in November 2012, Alan Charles was elected as Derbyshire’s first Police and Crime Commissioner. As well as setting the budget for policing, Alan has reviewed his Police and Crime Plan, which outlines his policing objectives to 2017.

Follow this link for the Police and Crime plan:

The Plan shares his vision for local policing and explains how he aims to deliver his election pledges.

It also acts as a benchmark by which you will be able to measure success and judge the progress taking place in the county.

The Commissioner’s main duties include:

• Holding the Chief Constable to account
• Setting and updating a Police and Crime Plan
• Setting the Force budget and council tax precept
• Regularly talking to our communities
• Appointing – and where necessary dismissing – the Chief Constable
• Commissioning the services of partner agencies to deliver a joined-up approach to crime and awarding of grants that help to deliver the Policing Objectives
• Commissioning services to support victims of crime

Contact details:
Mrs H A Boffy BSc CPFA, Treasurer
Office of the Police and Crime Commissioner, Butterley Park, Ripley, Derbyshire DE5 3RS
email helen.boffy.4808@derbyshire.pnn.police.uk
web: www.derbyshire-pcc.gov.uk
tel: 0300 122 6005
Council Tax

The amount of Council Tax that you pay will depend upon a number of factors.

The Listing Officer at the Valuation Office Agency will have placed your property into one of the eight Council Tax bands listed below. The valuation range uses the open market value of the property as at 1 April 1991. You can see the Council Tax Banding List on the Valuation Office Agency website: www.voa.gov.uk. For queries about your Band visit www.gov.uk/voa/contact.

The movement in general prices will not be a reason for changing your valuation band. The amount of Council Tax charged for each band depends on the tax set for Band D - the Council Tax for all the other bands is worked out from that figure.

<table>
<thead>
<tr>
<th>Valuation band</th>
<th>Range of prices</th>
<th>Proportion to Band D</th>
</tr>
</thead>
<tbody>
<tr>
<td>Band A</td>
<td>Up to and including £40,000</td>
<td>6/9</td>
</tr>
<tr>
<td>Band B</td>
<td>£40,001 to £52,000</td>
<td>7/9</td>
</tr>
<tr>
<td>Band C</td>
<td>£52,001 to £68,000</td>
<td>8/9</td>
</tr>
<tr>
<td>Band D</td>
<td>£68,001 to £88,000</td>
<td>1</td>
</tr>
<tr>
<td>Band E</td>
<td>£88,001 to £120,000</td>
<td>11/9</td>
</tr>
<tr>
<td>Band F</td>
<td>£120,001 to £160,000</td>
<td>13/9</td>
</tr>
<tr>
<td>Band G</td>
<td>£160,001 to £320,000</td>
<td>15/9</td>
</tr>
<tr>
<td>Band H</td>
<td>More than £320,000</td>
<td>2</td>
</tr>
</tbody>
</table>

Discounts

The full Council Tax charge is based upon a property being occupied by two or more adults. For Council Tax purposes an adult is classed as someone aged 18 or over.

If a property is occupied by one adult, you can get a 25% discount on your Council Tax bill.

Some people are not counted when we decide how many adults are living in the property. These people include:

- anyone under 18 years of age
- 18 and 19 year olds who are at school or have just left school
- full-time students, student nurses, apprentices and young people on youth training schemes
- patients living in hospital or a care home
- people who have learning difficulties or have mental health issues - they must be receiving certain state benefits
- people in prison, unless they are in prison for not paying Council Tax, a fine or detained elsewhere
- people staying in some hostels and night shelters.

A full list of people appears on the Councils’ website: www.derby.gov.uk

We will tell you on your Council Tax bill if we have given you a discount.
Exemptions

We will send you an Exemption Notice if your property is exempt from paying Council Tax.

Some occupied or unoccupied properties are exempt from Council Tax. This means there is no Council Tax to pay for a certain period. These include:

Unoccupied properties

- Awaiting probate or letters of administration to be granted or for up to six months after they have been granted
- After being used by a charity that owns them

Occupied properties

- Students’ halls of residence or properties where only students live
- Occupied only by people who have learning difficulties or mental health issues and who get certain state benefits

Please refer to the Council’s website www.derby.gov.uk for a full list of properties that are exempt.

Help for disabled people

Your Council Tax may be reduced if a disabled person is living in the property. To get a reduction, the property must have one of these:

- a room, other than a bathroom, kitchen or lavatory that is used mainly by the disabled person and is required for meeting the needs as a result of their disability, for example a room used for treatment.
- an extra bathroom or kitchen that is required to meet the needs of the disabled person, or
- enough space for the use of a wheelchair where one needs to be used inside.

You will be charged as if your property was in the next lower valuation band. Homes in Band A can also get a reduction. We will tell you on your Council Tax bill if we have given you a reduction.

Please contact us if you need more information or to apply for a discount, help for disabled people or an exemption.

Telephone us on: 0333 200 6900, Minicom: 01332 640666
Appeals

You can appeal if you think your property has not been valued correctly. You can get an appeal form from the Listing Officer, not the Council. Any appeal needs to be made within six months of you becoming the Council Tax payer. If you cannot reach an agreement with the listing officer, your case will be referred to an independent valuation tribunal.

The Listing Officer’s address is: Valuation Office Agency, Council Tax East, Ground Floor, Ferrers House, Castle Meadow Road, Nottingham NG2 1AB

Telephone: 03000 501 501 Email: cteast@voa.gsi.gov.uk Website: www.voa.gov.uk

You can also appeal if you think your bill is wrong because:

• you are not the person who should pay the Council Tax
• your property should be exempt or you should be receiving a discount
• you are entitled to a disabled person’s reduction.
• you are not getting the right amount of Council Tax Support.

To appeal, write to the Council Tax team and set out the reasons why you feel the Council’s decision is wrong. If you are not satisfied with the outcome of the appeal, or have not received a response to the appeal within two months, you can make a further appeal to the Valuation Tribunal. Payments must continue to be made in accordance with the current council tax bill whilst any appeal is pending.

The Valuation Tribunal which deals with Derby is:

Valuation Tribunal Office - Doncaster

Hepworth House

2 Trafford Court

Doncaster

Yorkshire

DN1 1PN

Telephone: 01302 342324

Email: VTDoncaster@vts.gsi.gov.uk

Website: www.valuationtribunal.gov.uk
How Council Tax increases are shown on your bill

Derby City Council, Derbyshire Police and Crime Commissioner and Derbyshire Fire Authority have applied increases to Council Tax levels of 1.99%, 1.99% and 1.98% respectively.

In addition, Derby City Council as an Adult Social Care (ASC) authority has applied an additional 2% ASC precept.

The increase in the amounts being charged by Derby City Council, Derbyshire Police and Crime Commissioner and Derbyshire Fire Authority for 2016/17 are shown on your bill as a percentage increase to one decimal point.

Pay your Council Tax over 12 months

You can pay your current year Council Tax over 12 monthly instalments. To receive 12 instalments you must have made your request by 15 April 2016 and then you will receive a new bill which shows instalments running from April 2016 to March 2017. This can be done online at www.derby.gov.uk/apply.

Telephone us on: 0333 200 6900, Minicom 01332 640666

Customer Warning - Beware of Telephone Scams

Please be aware that organisations claiming to work for Derby City Council have been contacting people and offering to arrange refunds of Council Tax and asking for customer banking details or credit/debit card details in order to pay the money back.

The Council will never ‘cold call’ customers asking for such details.

If you receive such a call, please put the phone down and report the incident to Derby City Council straight away on telephone number 0333 200 6900 or email council.tax@derby.gcsx.gov.uk.

Under no circumstances should you give out personal financial details.
2. How to get help paying your Council Tax

Council Tax Support - help for people on a low income

Derby's Council Tax Support Scheme is for those at working age. The Scheme for 2016/17 has been set; all working age households in Derby will have to pay something towards their Council Tax.

Within the Scheme for 2016/17:

- **Support is capped at Derby's Council Tax Band B charge**
  If your property has been placed in Council Tax Band C or above, the maximum amount of Council Tax Support will be calculated as though your property was in Band B.

- **Maximum amount of support anyone can get is 80% of their Council Tax charge**

- **No Second Adult Rebate**
  Before the Council Tax Support Scheme was introduced in April 2013, you may have been able to get up to 25% off the Council Tax Bill if you could afford to pay your Council Tax but lived with someone on a low income. This is no longer awarded under the Council Tax Support Scheme.

- **Maximum amount of £6,000 capital to be held**
  Capital of £6,000 or more disqualifies you from being awarded Council Tax Support.

- **Minimum award of £4.00 per week**
  If, when calculated, Support is less than £4.00 per week, Support will not be awarded.

- **Claims can only be backdated for up to a maximum period of three months from when the claim is made**
  If you delay making your claim at the time you need help, we can only backdate your claim for up to a maximum of three months, if you are able to show you have good cause for not making your claim at the right time.

Pensioners are not affected by Derby's Council Tax Support Scheme; they receive support using different rules made by Central Government.

The amount of Council Tax Support award will be shown on your bill.

Housing Benefit

You may be able to get help with your rent if you are on a low income and have limited savings. If you are getting:

- Income Support
- Income-based Jobseeker’s Allowance
- Income-related Employment and Support Allowance
- Pension Credit - Guarantee Credit

and you claim Housing Benefit, you may not have to pay all of your rent.
How to make a claim for Housing Benefit and/or Council Tax Support

If there’s no Support shown on your bill, but you feel you may be entitled to it, you need to fill in a claim form as soon as possible. Claims are made online at www.derby.gov.uk/directtoyou. It is the same claim form for those at working age and pensioners. For those who cannot access the internet at home, public computers are available at Derby City libraries and in the Council House reception area, Council House, Corporation Street, Derby DE1 2FS.

Benefits advice

You can get expert advice on Housing Benefit and Council Tax Support at our Customer Service Centre.

For more information please look on the Council’s website www.derby.gov.uk under Advice and Benefits, telephone us on 01332 640444, Minicom 01332 640666 or email enquiries.benefits@derby.gcsx.gov.uk

Other available advice

For free, confidential, independent advice and information on welfare rights and benefits and money problems ring either:

Derby Advice
Tel: 01332 643395 Email: derby.advice@derby.gov.uk

or

Derby Citizens Advice and Law Centre, Stuart House, Green Lane, Derby DE1 1RS
Tel: 01332 228700 Web: www.calcderby.org
Opening times: Monday- Friday 9am to 5pm (Places on a first come first served basis)

For free, independent money advice please visit www.moneyadviceservice.org.uk
3. Business Rates

Business Rates are payable on non-domestic properties.

The multiplier, which is set by Government is 0.497 for most properties in 2016/17, compared to 0.493 in 2015/16.

For enquiries about the assessment of your rateable value, contact:

Valuation Office Agency, Non-Domestic Rates East, Rosebery Court, Central Avenue, St Andrews Business Park, Norwich NR7 0HS

Telephone: 03000 501 501 Email: ratingeast@voa.gsi.gov.uk Web: www.gov.uk/voa/contact

Changes to Small Business Rates Relief (SBRR)

Businesses that take on an additional property will continue to get SBRR on the main property until 31 March 2017.

Extension to the Transitional Relief Scheme

The Government have announced an extension to the transitional relief scheme for certain properties in 2016/17. To qualify, the following criteria must be satisfied;

• The property must have a rateable value up to and including £50,000,

• and would have qualified for transitional relief in 2016/17 or 2017/18 had the existing transitional relief scheme continued in its current format

• be a business facing a higher Business Rates bill in 2016/17.

This relief is classed as a discretionary relief and therefore the Council will make the decision whether it can be awarded.

For further information on any of these changes please contact the Business Rates team at business.rates@derby.gcsx.gov.uk

Pay your Business Rates over 12 months

You can pay your current year Business Rates over 12 monthly instalments. To receive 12 instalments you must have made your request by 15 April 2016 and then you will receive a new bill which shows instalments running from April 2016 to March 2017.

Telephone us on: 0333 200 6900 Minicom: 01332 640666 Email: business.rates@derby.gcsx.gov.uk
We can give you this information in any other way, style or language that will help you access it. Please contact us on 0333 2006900, minicom 01332 640666.
Aby ułatwić Państwu dostęp do tych informacji, możemy je Państwu przekazać w innym formacie, stylu lub języku. Prosimy o kontakt: 0333 2006900, Tel. tekstowy: 01332 640666

Aby sme Vám uľahčili prístup k týmto informáciam sme Vám schopní tento materiál poskytnúť v akomkoľvek formáte, stíle alebo jazyku. Kontaktujte nás prosím na telefónnom čísle 0333 2006900, minikome 01332 640666

Waxanu kugu siin karaynka war-bixinta siyaabo kasta oo kale, hab ama luuqad ka caawisa in aad geli-karto. Fadlan nagala soo xiriir 0333 2006900 Minicom 01332 640666

Hizmetlerimize daha kolay erişebilmeniz için burada yazılı bilgileri size Türkçe olarak verobiliyiz. Ayrıca iki harflini baskı, ses kaseti, göreme engelli için Braille alfabesi, CD olarak da sunabiliriz. Lütfen bize telefon edin: 0333 2006900 İşitme engelli için yazılı l telefon (Minicom): 01332 640666

Ми можемо надати Вам цю інформацію у будь-якому іншому вигляді, стилі або на будь-якій іншій мові, що допоможуть зробити її доступною для Вас. Будь ласка, зв'яжіться з нами за телефоном: 0333 2006900 Мініком 01332 640666

پیشوندیم که به فارسی نمی‌توانیم بخوانیم و نمی‌توانیم بخوانیم. ما تنها می‌توانیم به شما به تلفن تماس بگیریم 0333 2006900

Ne mund t'ua japhim këthë informacion nê ndonjë mënryré, stil apo gjuhë tjëter që do t'ju ndihmojë juve të keni akses të tij. Ju lutem në kontaktori në: 0333 2006900 Minicom 01332 640666

بمکنیم ان تعلیم کنید که اطلاعات با یک طریقه ساده و آسان، گویش و یا به زبان فارسی می‌تواند به شما کمک کند. لطفاً به ما تماس بگیرید 0333 2006900

Da bi vam omogucili lakši pristup ovim informacijama, možemo vam ih dati na bilo koji drugi nacin, drugacijim stilom ili na drugom jeziku. Molimo vas da nas kontaktirate na 0333 2006900, Minicom 01332 640666

我们能够以其它方式、格式或语言供给这些信息，以帮助你阅读。请 联系我们，电话 0333 2006900，键盘传信 01332 640666

برای کمک به شما این اطلاعات را می‌توانیم در سفارش قابلیت به زبان‌های مختلف را بیان نماییم. لطفاً با شماره‌های زیر تماس بگیرید 01332 640666 Minicom 0333 2006900

Nous pouvons vous donner cette information de toute autre manière ainsi que dans tout autre style ou langue qui vous aideront à y accéder. Veuillez nous contacter au 0333 2006900, Minicom 01332 640666

هم آمکونه یه جنگی که کسی دیگه نکه تاها و بیچر سه با دیگری بخشی می‌دن بی چه سکته‌هایی. کوپه همیشه این نمونه‌ها برای سالم کنند 0333 2006900، مینیکم 01332 640666
Council Tax 2016/17

How your money is spent ...