

What can I do for myself on the library computers?

- Join the library and search the Internet
- Use web based email
- Search and apply for jobs
- Print documents in black and white or colour (there is a charge for this).
- Apply for Universal Credit and access Universal Jobmatch.
- Create your own CV
- Book your next PC session at www.derby.gov.uk/libraries

Need help using the Internet?

When Claiming Universal Credit or applying for a job, you'll need to be able to use the Internet. Make sure you are prepared for this by taking steps towards becoming confident online today.

The library offers free, short Internet taster sessions for beginners. Please contact a library and book a session.

Need extra support?

When applying for jobs, help is available at drop in library job clubs.

When applying for Universal Credit, book ahead a 1 to 1 session for help to find your way around the form.

Job clubs

Derby Libraries support jobseekers at three library job clubs:

- Central Library Job Club every Monday from 1.30pm to 4.30pm
- Sinfin Library Job Club every Tuesday from 10.00am to 12 noon
- Alvaston Library Job Club every Friday from 10.00am to 12 noon.

The clubs are organised by Libraries. The sessions are delivered by volunteers and experts from advice agencies.

Just drop in for the sessions and you can stay for as long as you like.

Everyone is welcome and tea or coffee is available as well.

Alternative access

The Council House has 10 self-service PCs and you will be able to use these to make a Universal Credit claim.

With the amount of public access PCs within the city, you are never far from a digital access point.



Derby City Council

Support with Universal Credit and job searching

Universal Credit is coming and it's important that you're confident using the web.

There are many places where you can access free public Internet within Derby City.

Find out how to use local services here.

Libraries

<u>Name of library</u>	<u>Telephone</u>
A. Derby Central Library	01332 641701
B. Allenton Library	01332 642310
C. Allestree Library	01332 559761
D. Alvaston Library	01332 718140
E. Blagreaves Library	01332 255403
F. The Phillip Whitehead Memorial Library Chaddesden	01332 672352
G. Chellaston Library	01332 702614
H. Derwent Community	01332 642250
I. Mackworth Library	01332 642410
J. Mickleover Library	01332 718926
K. Pear Tree Library	01332 715260
L. Sinfin Library	01332 711302
M. Spondon Library	01332 662708

All sites located in this leaflet provide free digital services.



Other Providers

<u>Name of provider</u>	<u>Address</u>
🟢 The Council House	Corporation Street, Derby, DE1 2FS
🟡 Jobcentre Plus (25+ years old only)	Forester House, Becket Street, DE1 1NW
🔴 Jobcentre Plus (18-24 years old only)	10 Normanton Rd, DE1 2GW