



## Derby city centre contingency plan

Your safety is important to us. Derby City Council and its partners want to make sure that everyone living in, working in or visiting Derby city centre is as safe as possible at all times.

In the unlikely event of an emergency or major incident caused by a major fire, chemical leaks or spillages, accidents or a terrorist threat, this leaflet tells you what we will do to keep you safe and what you can do to better prepare yourself.

In some situations, you could be advised to shelter indoors, wherever you are at the time – this could be in your home, at work, or shop, pub or club.

In other cases, you could be advised to evacuate your building and the city centre. If you need to contact someone about an emergency, major incident or your concerns about illegal activity, please use one of the telephone numbers on the red card below.

### Police

- Emergencies - 999
- General calls  
0345 123 3333
- Crime Stoppers  
0800 555 111
- Anti-Terrorism  
Hotline  
0800 789 321

### Contact

For more information about this leaflet or the City Centre Contingency Plan, Please call  
01332 641867

### Emergency pack

We feel you would be better prepared for an emergency or major incident by putting together an emergency pack, we suggest the following things should be included:

- radio
- first aid kit
- torch
- pad/pen
- evacuation plan
- contact lists
- phone charger
- bottled water
- snack bars
- other essential items like medication you may be using.

### If you are told to shelter indoors...

- Keep all doors and windows closed.
- Move away from windows.
- Turn off air conditioning.
- Find a safer place inside, such as a corridor or windowless room.
- Use your 'emergency pack' if you have one - see above.
- Tune in to your local radio stations - they will be helping the Police to issue advice.
- Make sure a telephone is close by.

### If you are told there is an evacuation...

- Leave the building you are in immediately.
- Use your building 'evacuation plan' if you have one.
- Close all doors behind you.
- Tell other people and help those who need it.

- Use security and other staff to lead people to a safer place.
- Follow the instructions and advice of the Police and those helping them.

### How you will know what to do

Information will be provided by:

- this leaflet
- Police officers on the street
- people helping the Police, who will be wearing high visibility armbands showing 'Derbyshire Prepared'
- local radio stations
- public address systems
- shop and pubwatch radio schemes.

Or

You can receive information directly from the Police by email, voice mail, fax or text message, if registered on the "Community Messaging Service" see reverse for more information.

### Evacuation Zones

In the event of an emergency, it may be necessary to evacuate all or part of the city centre. Derby City Council's emergency planners, the police and other emergency services have prepared the zoning map on the back of this leaflet. The zones are also used in the City Centre Contingency Plan and will help to reduce disruption and contain the response within the affected zones.

### To help yourself and your family

- Check the zoning map and find out which zone you live in and familiarise yourself with its parameters.
- Identify the safest places to shelter inside your home.
- Prepare an emergency pack for your household and keep it in a safe place.

### Derby city centre Planning for your safety



DERBYSHIRE PREPARED

- Be prepared to follow Police advice.
- Keep this leaflet safe and to hand.

### To help your business, staff and customers

- Draw up an emergency and evacuation plan for your premises. Test it regularly.
- Make sure all staff know which evacuation zone they work in.
- We recommend you consider preparing an emergency pack.
- Be prepared to help the Police and follow their advice.
- Keep this leaflet safe and to hand.

We can give you this information in any other way, style or language that will help you access it. Please contact us on 01332 256207 Minicom 01332 258427

Polish

Aby ułatwić Państwu dostęp do tych informacji, możemy je Państwu przekazać w innym formacie, stylu lub języku. Prosimy o kontakt: 01332 256207 Tel. tekstowy: 01332 258427

Urdu

آئی میں آپ کی مدد کرے۔ براہ کرم۔ 01332 256207  
 دیگر ایسے طریقے، انداز اور زبان میں مہیا کر سکتے ہیں جو اس تک رسا  
 یہ معلومات ہم آپ کو سہی د  
 منی کام 01332 258427 پر ہم سے رابطہ کریں۔

Punjabi

ਇਹ ਜਾਣਕਾਰੀ ਅਸੀਂ ਤੁਹਾਨੂੰ ਕਿਸੇ ਵੀ ਹੋਰ ਤਰੀਕੇ ਨਾਲ,  
 ਕਿਸੇ ਵੀ ਹੋਰ ਰੂਪ ਜਾਂ ਢੇਲੀ ਵਿੱਚ ਦੇ ਸਕਦੇ ਹਾਂ, ਜਿਹੜੀ  
 ਇਸ ਤੱਕ ਪਹੁੰਚ ਕਰਨ ਵਿੱਚ ਤੁਹਾਡੀ ਸਹਾਇਤਾ ਕਰ  
 ਸਕਦੀ ਹੋਵੇ। ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਟੈਲੀਫੋਨ

01332 256207 ਮਿਨੀਕਮ  
 01332 258427 ਤੇ ਸੰਪਰਕ ਕਰੋ।



Derbyshire Police operate a **Community Messaging Service** and can issue messages regarding current events of criminal activity or emergencies to members of various watch schemes or members of the public. Information can also be 'targeted' at a specific area, such as the city centre by using post codes.

If you would like more information on the system, please contact your Divisional Community Information Officer on 0345 123 3333 or visit [www.derbyshire.police.uk/safety](http://www.derbyshire.police.uk/safety)