Big Changes to Council Tax Benefit

HAVE YOUR SAY
Foreword

The Government is abolishing the national Council Tax Benefit scheme from 1 April 2013 and has decided that it should be replaced with a local support scheme in each Council area.

But while the Government currently meets the whole cost of Council Tax Benefit, it will now pay us 14.25% less from next year, leaving a gap of around £2.6m in our budget.

Because the money is likely to be paid to us as a grant rather than reflecting what it actually costs, the shortfall in our budget could be even higher.

The Government has also decided that low income pension age residents should be protected from the changes but that means that everyone else of working age receiving Council Tax Benefit will need to pay more.

We strongly believe that this change by the Government is unfair to the people of Derby and will hit the poorest people in our most deprived areas the most.

The Government has forced the Council into a thankless position where we have no choice but to make changes we would not have proposed ourselves. We must make the best of a bad situation and we feel these proposals strike the right balance.

But nothing is decided and nothing will be finalised until you have had your say. Neither the Council nor you have chosen to be in this position. These changes will affect all of us and that's why this consultation will play a vital role in determining what happens.

We are committed to making sure that we reduce the impact on the most vulnerable in our city but we need your help to do this.

Please read this booklet and complete the survey at the back. You can return it to us in an envelope using the FREEPOST address so you don't need to use a stamp. Or you can complete the survey on our web site at www.derby.gov.uk/CouncilTaxSupportSchemeFeedback

If you have any questions or require this booklet in an alternative format, please contact 01332 255122 for more information or email us at counciltaxsupport@derby.gcsx.gov.uk

Councillor Sarah Russell
Cabinet Member for Business, Finance and Democracy

Why are we consulting?

From April 2013, the Government is ending the current Council Tax Benefit scheme for working age households. The Government will no longer set all the rules about who qualifies for help with their Council Tax. Local billing councils are expected to do this in the future and this is called a Council Tax Support Scheme.

All billing councils must develop their own Council Tax Support Scheme and at the same time save money. Derby City Council will have to make savings of 14.25%, which will cost the Council £2.6 million each year.

Our Council Tax Support Scheme must be agreed before 31 January 2013. If we fail to do this we will be given a default scheme devised by the Government.

It is important that Derby residents and stakeholders give us their views to help shape our Council Tax Support Scheme. We will consult with you from 5 September until 30 October 2012.

This eight week consultation period supports budget setting processes within the Council and the local police and fire authorities. The Government has provided guidance stating that the consultation period can be less than 12 weeks to support these key financial processes.
What is Council Tax?

Council Tax is a local tax set by councils based on the value of a property at 1 April 1991. Each property is placed in one of eight valuation bands A-H.

Your council is responsible for collecting Council Tax and this money helps pay for local public services, including refuse collection, adult social care, environmental health and parks. Some of the money collected is passed to local police and fire authorities to pay for the services they provide.

What is Council Tax Benefit?

Council Tax Benefit helps people who have a low income, or no income, to pay their Council Tax. At the moment, the Government gives the Council all of the money it needs to fund Council Tax Benefit.

The Government sets the rules about who can claim Council Tax Benefit. If somebody meets those rules, they will receive a contribution towards their Council Tax. This benefit is taken off their bill.

In Derby last year (2011-2012), £18.3 million was spent on Council Tax Benefit. The overall cost of Council Tax Benefit has risen over recent years because more people are claiming.

People who are currently receiving Council Tax Benefit will not need to reapply for the new Council Tax Support Scheme. They will be automatically reassessed under the proposed scheme.

What will the new Council Tax Support Scheme look like?

The Government has outlined that the new scheme should:

- **not change** the amount of help that *low income pensioners* currently receive
- consider the needs of:
  - families
  - households with disabled people
  - households with War Widows Pension or War Disablement Benefit.
- encourage people to work and not discourage them from working.

Councils have to decide the rules for their own Council Tax Support Scheme. This means that people could have different experiences depending on where they live in the country. We have been working closely with our neighbouring councils to try to ensure, where possible, we have similar rules for our schemes.

Who will be affected by the changes?

Everyone who currently receives Council Tax Benefit will be affected by the changes, apart from *low income pensioners*.

At the moment, when we calculate Council Tax Benefit, we look at the amount of money the household has to live on. Certain benefits, such as Child Benefit and Disability Living Allowance, are not taken into account. Under the new scheme, this will not change.

**Households with children**

Childcare costs will continue to be treated in the same way as they are now. Child Benefit will not be taken into account when we calculate income.
Households with a disabled person
Disabled people will continue to receive an additional allowance towards living costs when we calculate income. Benefits such as Disability Living Allowance will not be taken into account when we calculate income.

Households with a carer
Carers will continue to receive an additional allowance towards living costs when we calculate income.

Households with War Widows Pension or War Disablement Benefit
War Widows Pension or War Disablement Benefit will not be counted when we calculate income.

If we do more than the proposals included in this consultation document to provide extra Council Tax support for families, households with disabled people and people who receive war pensions, this will mean the amount of Council Tax support for all other working age households would need to be reduced.

We want your views on our proposed scheme. With this document is a set of questions which ask for your views on each of the different parts of our proposed scheme as well as your views on how we can best support those people who need help with their Council Tax bills.

What this consultation does not cover

There will be no change to the amount of help that low income pensioners currently receive.

The 25% single person’s discount, and the exemption for people who are severely mentally impaired and live on their own have not changed and are not part of this consultation.

A full list of the current Council Tax discounts and exemptions is available online at: www.derby.gov.uk/CouncilTax

Other welfare reforms such as the changes to Housing Benefit and the introduction of Universal Credit are not part of this consultation. If you want to find out more about these changes, please visit our website: www.derby.gov.uk/WelfareReform

Summary of the proposed Council Tax Support Scheme for Derby

Capping the Council Tax support to a band B rate
Currently people in any size of property can get help with all their Council Tax if their income is low. Properties are given a valuation band between A (£905.41 a year) and H (£2,716.24 a year) based on their value, with A being the lowest value and H being the highest value.

Out of all those currently receiving Council Tax Benefit in Derby, 92% live in homes in bands A and B and 8% live in homes above band B.

The proposed change will mean Council Tax support would be worked out at the band B rate, even if you live in a higher band property (C, D, E, F, G or H).

Putting a maximum limit on the amount of Council Tax support that can be paid to all working age people – where everyone would pay at least 20% towards their Council Tax bill.

The Government is cutting the amount they pay local authorities towards help with Council Tax. Derby City Council cannot afford to make up for all of this cut, so people of working age will receive less Council Tax Support than under the present Council Tax Benefit scheme.
This would mean that all working age people who get Council Tax Benefit will have to pay something towards their Council Tax bill from April 2013.

Currently some people get all of their Council Tax paid.

The proposed change would mean that, from April 2013, everyone would pay at least 20% towards their Council Tax bill at bands A or B. If someone claiming Council Tax support is living in a property above this band (C, D, E, F, G or H) they will have to pay more.

For example - Council Tax on a band D property in Derby is currently £1,358.12 for the year. For a couple living in a band D property who currently get all of their Council Tax paid with Council Tax Benefit, under the proposed scheme their support would be worked out at 80% of the band B rate of £1,056.31 which would mean that they would receive £845.05 for the year in support.

Reducing the upper savings limit from £16,000 to £6,000

Currently if a person and / or their partner has savings of more than £16,000 Council Tax Benefit is not paid.

The proposed change is for the savings limit to be reduced from £16,000 to £6,000. This would mean people with more than £6,000 of savings will not be able to claim Council Tax support.

Removing the Second Adult Rebate

Currently if a resident can afford to pay their Council Tax but lives with someone on a low income, who is not their partner, they may be able to get up to 25% off their Council Tax bill. This is called Second Adult Rebate. Only a small number of people can get Second Adult Rebate and the spending and administrative costs are relatively small.

The proposed change is for Second Adult Rebate to be stopped.

Removing backdating

Currently we can pay Council Tax Benefit claims for up to 6 months earlier than when the claim was made if the claimant can show a good reason why we should do this.

The proposed change is that we will no longer offer the backdating of support claims.

Setting a minimum award level

Currently there is no minimum amount of Council Tax support that a claimant can receive.

The proposed change is that we do not award support if the amount is less than between £2 to £4 a week depending on what is affordable within the scheme.

This scheme would come into effect on 1 April 2013. For a copy of the full proposed Council Tax Support Scheme for Derby, please go to our website www.derby.gov.uk/CouncilTaxSupportScheme

How will this affect different households?

These examples are based on 2012/13 figures. The amounts shown are estimated and some figures have been rounded.

For a single person

- of working age
- receiving Income Based Job Seeker’s Allowance of £71.00 a week
- living alone in a band A property in Derby.

Under the proposed Council Tax Support Scheme they would get £10.42 help a week or £543.25 a year towards their Council Tax bill.

This would be a decrease of £2.60 in support each week or £135.81 a year.

This means they would have to pay £2.60 a week or £135.81 a year towards their Council Tax bill*.
For a lone parent family
- where the parent is of working age
- with one child
- receiving Income Support, Child Tax Credits and Child Benefit, a total household income of £128.83 a week
- living in a band C property in Derby.

Although they live in a band C property, support through the proposed scheme would be capped at band B.

Under the proposed Council Tax Support Scheme they would get 80% of band B level support.

They would get £16.21 help a week or £845.05 a year towards their Council Tax bill.

This is a decrease of £1.16 in support each week or £60.37 a year.

This means they would have to pay £1.16 a week or £60.37 a year towards their Council Tax bill.*

For a two parent family
- with both parents of working age
- with four children
- receiving Income Support, Child Tax Credits and Child Benefit, a total household income of £303.02 a week
- living in a band D property in Derby.

Although they live in a band D property, support through the proposed scheme would be capped at band B.

Under the proposed Council Tax Support Scheme they would get 80% of band B level support.

They would get £16.21 support a week or £845.05 a year towards their Council Tax.

This is a decrease of £9.84 in support each week or £513.07 a year.

This means they would have to pay £9.84 a week or £513.07 a year towards their Council Tax bill.

Household with a disabled person
- with a couple of working age
- receiving Income Support and Disability Living Allowance, a total household income of £209.45 a week
- living in a band A property in Derby.

Under the proposed Council Tax Support Scheme they would get £13.89 support a week or £724.33 a year towards their Council Tax bill.

This is a decrease of £3.47 in support each week or £181.08 a year.

This means they would have to pay £3.47 a week or £181.08 a year towards their Council Tax bill.

*Single people pay less because they qualify for a discount of 25% off their Council Tax bill. This is because they live alone – the single person’s discount isn’t changing.
How you can give your views

This consultation is open from 5 September 2012 and closes on **30 October 2012**.

We have not made any final decisions about the new Council Tax Support Scheme we will introduce. Your views and ideas will help us make these decisions.

You can give your views on our proposed Council Tax Support Scheme:

- online at www.derby.gov.uk/CouncilTaxSupportSchemeFeedback
- by answering the questions on the next few pages and returning your response to us by post using the pre-paid envelope provided, you don’t need a stamp. You can also return your completed questionnaire to us using your own envelope addressed to:

  Policy, Research and Engagement  
  Derby City Council  
  FREEPOST MID21851  
  Derby  
  DE1 2BR

- at Neighbourhood Forum meetings, where further information and Council Officers will be available to answer any questions that you have about our proposal or the changes to Council Tax Benefit. Details of each meeting are:

  - **Littleover** – 10 September, stall available from 6.30-7pm, meeting agenda item at 7.20pm at Littleover Methodist Church, Constable Lane
  - **Oakwood** – 11 September, stall available from 6-6.30pm, meeting agenda item at 6.35pm at Church on Oakwood, Bishops Drive
  - **Sinfin and Osmaston** – 11 September, stall available from 6-6.30pm, meeting agenda item at 6.45pm at St Bartholomew’s Church Hall, Addison Road
  - **Arboretum** – 13 September, stall available from 6-6.30pm, meeting agenda item at 6.35pm at St Chad’s Infant School, Gordon Road
  - **Derwent** – 20 September, stall available from 6-6.30pm, meeting agenda item at 6.30pm at Roe Farm Primary School, Worcester Crescent
  - **Pear Tree** – 20 September, stall available from 6-6.30pm, meeting agenda item at 6.35pm at Guru Ravidass Community Centre, Brunswick Street
  - **Allestree** – 26 September, stall available from 6.30-7pm, meeting agenda item at 7.20pm at Allestree Woodlands School, Blenheim Drive
  - **Spondon** – 26 September, stall available from 6-6.30pm at Asterdale Primary School, Borrowash Road
  - **Mackworth** – 2 October, 7pm at The Diocesan Centre, Mornington Crescent
  - **Chellaston and Shelton Lock** – 4 October, 6.30pm at Chellaston School, Swarkestone Road
  - **Austin** – 9 October, stall available from 6-6.30pm, meeting agenda item at 6.35pm at Sunnyhill Community Centre, Coleridge Street
  - **Blagreaves** – 10 October, 6.30pm at Gayton Primary School, Gayton Avenue
  - **Darley** – 10 October, 7pm at Markeaton Primary School, Bromley Street
  - **Abbey** - 16 October, stall available from 6-6.30pm, meeting agenda item at 6.35pm at Becket Children’s Centre, Stockbrook Street
  - **New Zealand** – 15 October, 7pm at Lonny Wilsoncroft Centre, Stepping Lane
Further information

Paper copies of this document and feedback form are available at:

- Derby City Council’s Main Office Receptions
- Customer Service Centre at 1 Albion Street
- Libraries
- Leisure Centres
- Derby Homes / Local Housing Offices
- Housing Options
- Social Services Offices
- Connexions
- Sure Start Children’s Centres
- Community Centres.

If you have any questions about the information outlined in this document or if you need help to take part please phone 01332 255122 or email counciltaxsupport@derby.gcsx.gov.uk

For further information about this consultation on our website please go to: www.derby.gov.uk/ CouncilTaxSupportScheme

Details of current Council Tax discounts and exemptions and Council Tax bands can be found on our website at www.derby.gov.uk/CouncilTax

What will happen next?

We have a duty to agree our Council Tax Support Scheme on or before 31 January 2013, if we fail to do this we will be given a default scheme to use by the Government.

We will consider all of the feedback we receive when finalising our Council Tax Support Scheme.

The Council will make a final decision on the scheme for Derby at its Council meeting on 19 December 2012.

We can supply this information in any other way, style or language to help you access it. Please call 01332 255122 or minicom 01332 256666

Aby sme Vám užiličili prístup k informáciám v tomto časopise sme Vám schopní tento materiál poskytnúť v akomkoľvek formáte, štýle alebo jazyku. Kontaktujte nás prosím na telefónom čísle 01332 255122 a minikomu 01332 256666

Waxan ku siin karyanaya war-bixinta siyaabta aad ka oo, hab ama luqad ka caawiso i aad gelli-karto. Fadlan nagaal soo xiriir 01332 255122 a miniksimo 01332 256666


Мы можеме надати Вам цю інформацію у будь-якому іншому вигляді, стиль або на будь-якій іншій мові, що допоможе зробити її доступною для Вас. Будь ласка, зв'яжіться з нами за телефоном: 01332 255122 Мініком: 01332 256666


Your Feedback on our Proposed Council Tax Support Scheme

Your views are important to us. Please complete all of the questions you are comfortable answering. All of the information you provide will be treated in confidence. Please return your completed questionnaire by 30 October 2012 using the pre-paid envelope provided, you don’t need a stamp.

Capping the Council Tax support to a band B rate

Currently people in any size of property can get help with all their Council Tax if their income is low. Properties are given a valuation band between A (£905.41 a year) and H (£2,716.24 a year) based on their value, with A being the lowest value and H being the highest value.

Out of all those currently receiving Council Tax Benefit in Derby, 92% live in homes in bands A and B and 8% live in homes above band B.

The proposed change will mean Council Tax support would be worked out at the band B rate, even if you live in a higher band property (C, D, E, F, G or H).

1. Do you agree or disagree with this proposed change? Please select one box.
   - [ ] Strongly agree
   - [ ] Agree
   - [ ] Neither agree nor disagree
   - [ ] Disagree
   - [ ] Strongly disagree
   - [ ] Don’t know

Putting a maximum limit on the amount of Council Tax support that can be paid to all working age people - where everyone would pay at least 20% towards their Council Tax bill

The Government is cutting the amount they pay local authorities towards help with Council Tax. Derby City Council cannot afford to make up for all of this cut, so people of working age will receive less Council Tax Support than under the present Council Tax Benefit scheme.

This would mean that all working age people who get Council Tax Benefit will have to pay something towards their Council Tax bill from April 2013.

Currently some people get all of their Council Tax paid.

The proposed change would mean that, from April 2013, everyone would pay at least 20% towards their Council Tax bill at bands A or B. If someone claiming Council Tax support is living in a property above this band (C, D, E, F, G or H) they will have to pay more.

For example - Council Tax on a band D property in Derby is currently £1,358.12 for the year. For a couple living in a band D property who currently get all of their Council Tax paid with Council Tax Benefit, under the proposed scheme their support would be worked out at 80% of the band B rate of £1,056.31 which would mean that they would receive £845.05 for the year in support.

2. Do you agree or disagree with this proposed change? Please select one box.
   - [ ] Strongly agree
   - [ ] Agree
   - [ ] Neither agree nor disagree
   - [ ] Disagree
   - [ ] Strongly disagree
   - [ ] Don’t know
Reducing the upper savings limit from £16,000 to £6,000

Currently if a person and / or their partner has savings of more than £16,000 Council Tax Benefit is not paid.

The proposed change is for the savings limit to be reduced from £16,000 to £6,000. This would mean people with more than £6,000 of savings will not be able to claim Council Tax support.

3. Do you agree or disagree with this proposed change? Please select one box.
   - [ ] Strongly agree
   - [ ] Agree
   - [ ] Neither agree nor disagree
   - [ ] Disagree
   - [ ] Strongly disagree
   - [ ] Don't know

Removing the Second Adult Rebate

Currently if a resident can afford to pay their Council Tax but lives with someone on a low income, who is not their partner, they may be able to get up to 25% off their Council Tax bill. This is called Second Adult Rebate. Only a small number of people can get Second Adult Rebate and the spending and administrative costs are relatively small.

The proposed change is for Second Adult Rebate to be stopped.

4. Do you agree or disagree with this proposed change? Please select one box.
   - [ ] Strongly agree
   - [ ] Agree
   - [ ] Neither agree nor disagree
   - [ ] Disagree
   - [ ] Strongly disagree
   - [ ] Don't know

Removing backdating

Currently we can pay Council Tax Benefit claims for up to 6 months earlier than when the claim was made if the claimant can show a good reason why we should do this.

The proposed change is that we will no longer offer the backdating of support claims.

5. Do you agree or disagree with this proposed change? Please select one box.
   - [ ] Strongly agree
   - [ ] Agree
   - [ ] Neither agree nor disagree
   - [ ] Disagree
   - [ ] Strongly disagree
   - [ ] Don't know

Setting a minimum award level

Currently there is no minimum amount of Council Tax support that a claimant can receive.

The proposed change is that we do not award support if the amount is less than between £2 to £4 a week depending on what is affordable within the scheme.

6. Do you agree or disagree with this proposed change? Please select one box.
   - [ ] Strongly agree
   - [ ] Agree
   - [ ] Neither agree nor disagree
   - [ ] Disagree
   - [ ] Strongly disagree
   - [ ] Don't know
Recognising the needs of particular households

Within our local scheme the Government has asked us to consider the needs of:

- families
- households with disabled people
- households with War Widows Pension or War Disablement Benefit.

Currently Council Tax Benefit allows for some incomes received by these households to be ignored when we calculate the household income.

At the moment, when we calculate Council Tax Benefit, we look at the amount of money the household has to live on. Certain benefits, such as Child Benefit and Disability Living Allowance, are not taken into account. Under the proposed scheme, this will not change.

Households with children

Childcare costs will continue to be treated in the same way as we do now. Child Benefit will not be taken into account when we calculate income.

Households with a disabled person

Disabled people will continue to receive an additional allowance towards living costs when we calculate income. Benefits such as Disability Living Allowance will not be taken into account when we calculate income.

Households with a carer

Carers will continue to receive an additional allowance towards living costs when we calculate income.

Households with War Widows Pension or War Disablement Benefit

War Widows Pension or War Disablement Benefit will not be counted when we calculate income.

We are proposing that this will not change under the proposed scheme.

7. Do you agree or disagree with this proposal? Please select one box.

- [ ] Strongly agree
- [ ] Agree
- [ ] Neither agree nor disagree
- [ ] Disagree
- [ ] Strongly disagree
- [ ] Don’t know

For us to increase support to one or more of these households all other working age people who claim Council Tax support in Derby may have to pay between 26% and 63% towards their Council Tax bill.

8. Do you think that some households should get more support than others? Please select one box.

- [ ] Yes Go to Q9
- [ ] No Go to Q10
- [ ] Don’t know Go to Q10
9. If 'Yes', which of these options do you think we should consider to pay for this extra support? Please show your preference for the options below, with 1 being your preferred option and with 4 being your least preferred option.

Capping the Council Tax support to a **band A** property.

Putting a maximum limit on the amount of Council Tax support that can be paid to all working age people - where everyone would pay more than 20% towards their Council Tax bill.

Reducing the upper savings limit to **below £6,000**.

Setting a minimum award level of **above £4**.

Other.

Other, please say

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**How these changes will affect you**

10. What would these changes mean for your household? Please select all that apply.

I / we would...

☐ reduce household spending on essential items such as food and heating to meet this additional cost.

☐ reduce household spending on non-essential items such as leisure activities to meet this additional cost.

☐ need to borrow money to meet this additional cost.

☐ be able to meet this additional cost.

☐ not have any additional costs as result of this proposed scheme.

☐ other.

Other, please say.
11. Do you have any comments about the proposed scheme or how it may affect you and your household?

About you

We are interested in your views whatever your age or background, the next few questions are about you. This will help us to understand how representative the response we receive is of people living in Derby as well as the views of different groups of people.

12. Are you responding to this survey as... Please select all that apply.

- [ ] a resident of Derby?
- [ ] a local business?
- [ ] a local voluntary community sector organisation?
- [ ] a local charity?
- [ ] a landlord?
- [ ] other?

Other, please say

If you are responding as a resident, please answer the next few questions.

13. What is your postcode?  

14. Does your household currently... Please select one box for each.

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<th>Yes</th>
<th>No</th>
<th>Don't know</th>
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<tr>
<td>receive Council Tax Benefit?</td>
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<td>receive Second Adult Rebate?</td>
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<td>pay Council Tax without support from Council Tax Benefit?</td>
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<td>receive a War Widows Pension or War Disablement Benefit?</td>
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<td>receive any other benefits?</td>
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15. Does your name appear on the Council Tax Bill for your household? Please select one box only.
   □ Yes  □ No  □ Don't know

16. Are you service personnel (Armed Forces) or ex-service personnel? Please select one box only.
   □ Yes  □ No

17. How would you best describe your household? Please select all that apply.
   □ A family with one or two dependent children
   □ A family with three or more dependent children
   □ A lone parent household
   □ A carer
   □ A household with full and/or part time workers
   □ A household that includes a disabled person
   □ A single person household or a couple without dependent children
   □ Other

18. What was your age on your last birthday? Please give your age in years.

19. Are you... Please select one box only.
   □ Male  □ Female

20. Do you consider yourself to be a disabled person? Please select one box only.
   □ Yes  □ No

21. To which group do you consider you belong? Please select one box only.
   □ Asian or Asian British - Indian
   □ Asian or Asian British - Pakistani
   □ Asian or Asian British - Bangladeshi
   □ Asian or Asian British - Chinese
   □ Any other Asian background
   □ Black or Black British - African
   □ Black or Black British - Caribbean
   □ Any other Black background
   □ Dual Heritage - White and Black Caribbean
   □ Dual Heritage - White and Black African
   □ Dual Heritage - White and Asian
   □ Any other Dual Heritage background
   □ Any other White background
   □ Other ethnic group - Arab
   □ Any other ethnic group
   □ White - Irish
   □ White - Gypsy or Irish Traveller
   □ Northern Irish / British
   □ White - English / Welsh / Scottish
   □ Other

If you have selected one of the 'Any other background' options, please give further details.

22. Have you been pregnant and / or on maternity leave during the last 2 years? Please select one box only.
   □ Yes  □ No  □ Prefer not to say
23. Do you consider yourself to be... Please tick one box only.

☐ heterosexual or straight?
☐ a gay man?
☐ a gay woman / lesbian?

☐ bisexual?
☐ other?
☐ Prefer not to say.

24. What is your religion? Please tick one box only.

☐ None
☐ Christian (including Church of England, Roman Catholic, Protestant and all other Christian denominations)
☐ Buddhist
☐ Hindu

☐ Jewish
☐ Muslim
☐ Sikh
☐ Any other religion
☐ Prefer not to say

All information provided will be treated in accordance with the Data Protection Act 1998. The results of this survey will help to shape the Council Tax Support Scheme for Derby.

Thank you for completing this feedback form.

Please return your completed feedback form in the pre-paid envelope provided, you don’t need a stamp. You can also return your completed form to us using your own envelope addressed to:

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