



Free Early Education Entitlement for Eligible 3 & 4-Year-Olds

EYR2 – How to find your 30 Hours Code if you have already applied

August 2017

Some parents have found it difficult to find the 11 digit code once they have successfully applied online. Here is a step-by-step guide to show you how to find it again:

Step 1

Click on this link to open the website - <https://childcare-support.tax.service.gov.uk/>

GOV.UK The childcare service

BETA This is a new service - your [feedback](#) will help us to improve it. [Get help](#)

Access childcare support through the childcare service

1. [How it works](#)
2. [Tax-Free Childcare](#)
3. [30 hours free childcare](#)
4. [Apply or sign in to the childcare service as a parent](#)
5. [Tax-Free Childcare for childcare providers](#)

1. How it works

Tax-Free Childcare and 30 hours free childcare are two separate government schemes, to help parents with the cost of childcare. You can apply for both through one online application – the childcare service.

To qualify for either scheme, parents must be working and each earning at least £120 a week (on average) and not more than £100,000 each a year.

Check what help you could get with childcare costs
[Childcare calculator](#)

Find out more about Tax-Free Childcare for childcare providers
[Read the childcare provider guidance](#)

Find out more about Tax-Free Childcare and 30 hours free childcare for parents
[Read the parent guidance](#)

Elsewhere on GOV.UK
[Tax credits](#)
[Universal Credit](#)

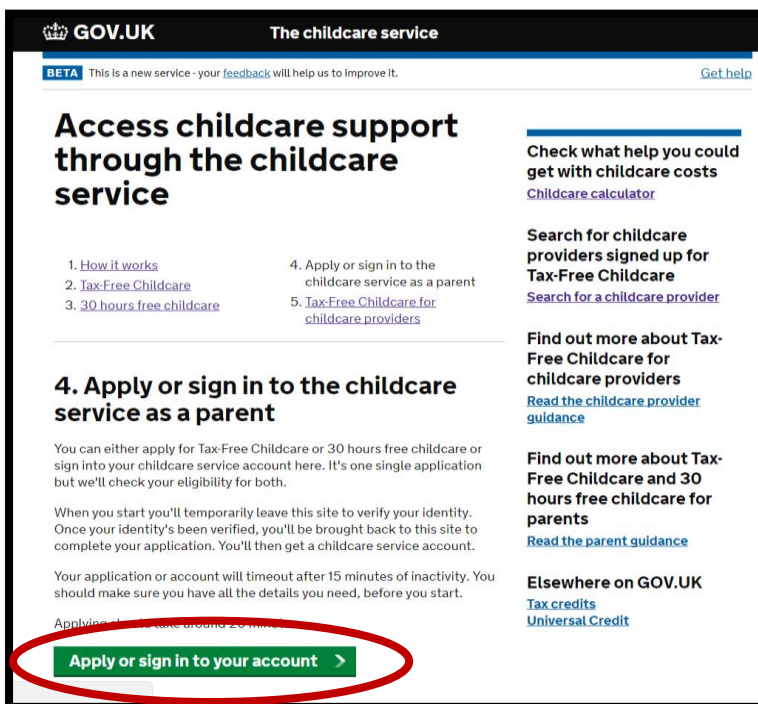
Step 2

Click on number “[4. Apply or sign in to the childcare service as a parent](#)”



Step 3

Click on the green button at the bottom of the screen labelled ‘Apply or sign in to your account’ (as shown below)



Step 4

Click 'NO' to the question about being 'part of a trial' and then click the green button labelled 'Continue'.



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Were you invited to use this service as part of the trial?

Yes No

[Continue](#)

[Back](#)

Step 5

Enter your youngest child's date of birth and then click the green button labelled 'Continue'.



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Enter the date of birth of your youngest child

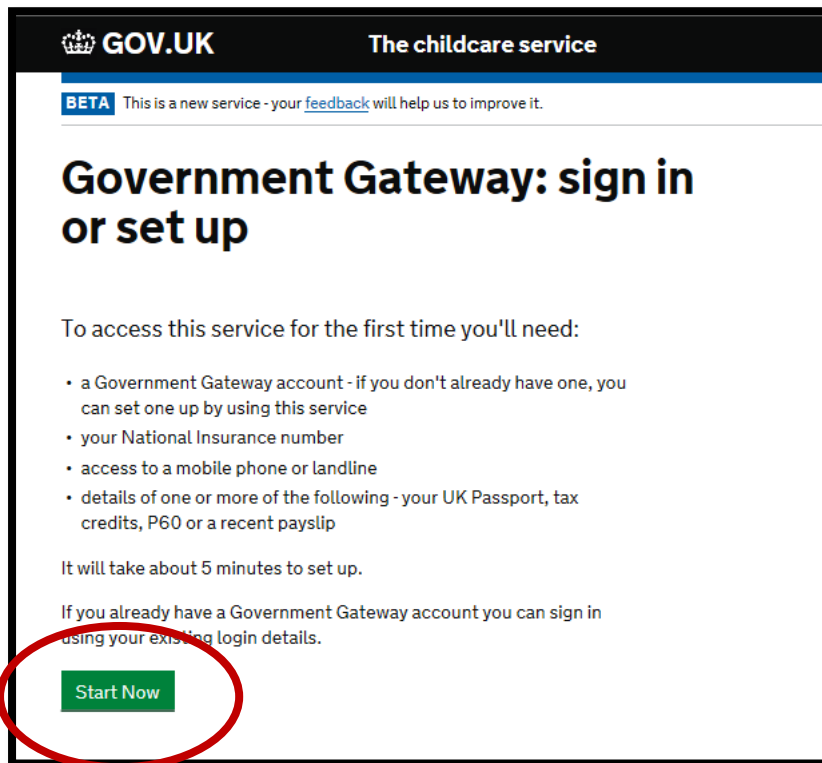
Date of birth
For example, 24 04 1997

Day Month Year

[Continue](#)

Step 6

Click on the green button labelled 'Start Now'



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Government Gateway: sign in or set up

To access this service for the first time you'll need:

- a Government Gateway account - if you don't already have one, you can set one up by using this service
- your National Insurance number
- access to a mobile phone or landline
- details of one or more of the following - your UK Passport, tax credits, P60 or a recent payslip

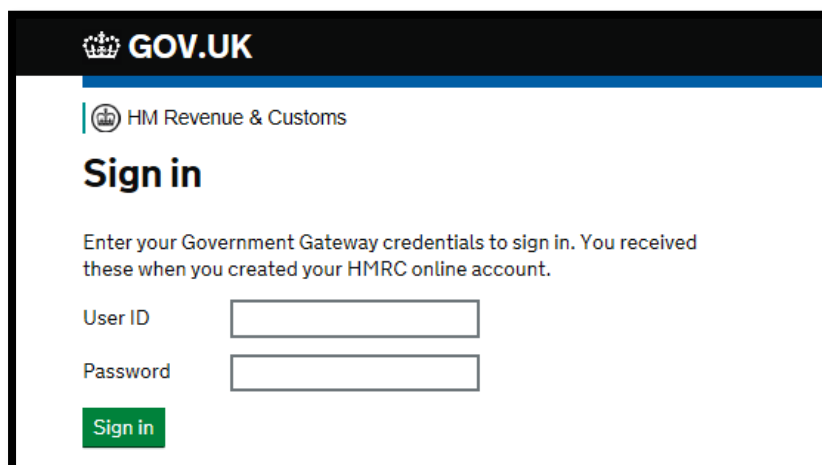
It will take about 5 minutes to set up.

If you already have a Government Gateway account you can sign in using your existing login details.

Start Now

Step 7

Enter your Government Gateway User ID and Password and then click the green button labelled 'Sign in'



GOV.UK

HM Revenue & Customs

Sign in

Enter your Government Gateway credentials to sign in. You received these when you created your HMRC online account.

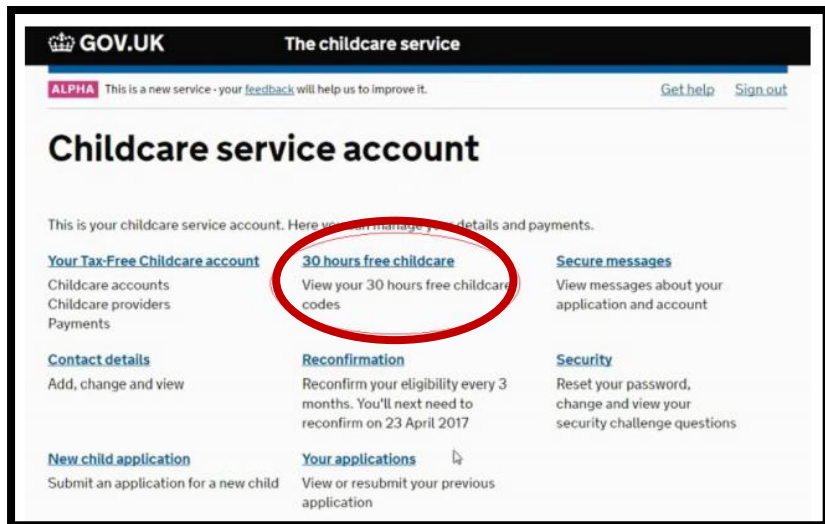
User ID

Password

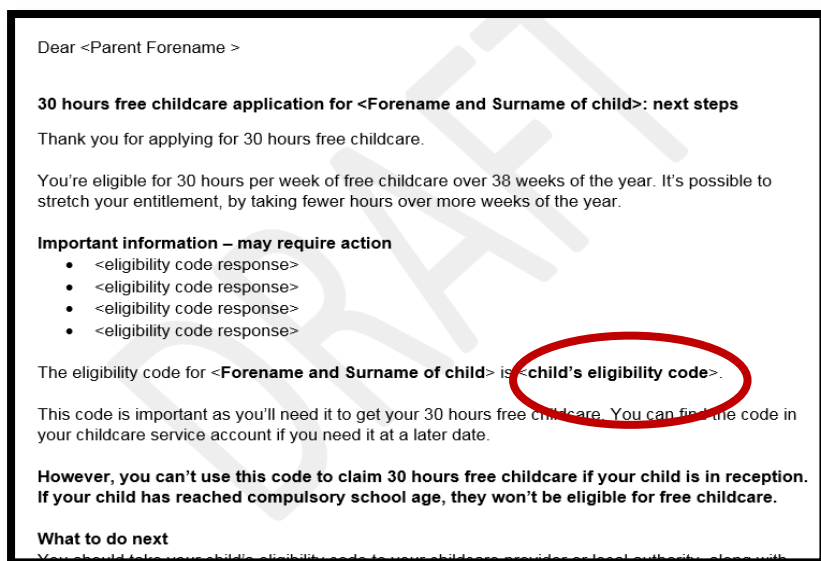
Sign in

Step 8

Your childcare account will now be displayed. Click '30 hours free childcare' to see your 11 digit code, which usually starts with '5000...'



Or you can click on 'Secure messages' where you will see a message that looks like this (this would be populated with your information).



Please note that a small number of parents will have been issued with a temporary code which starts "11..." These will only have been issued over the phone by HMRC and parents will have received a letter containing this from HMRC too.

If you are still struggling to access your account, please contact HMRC's call centre

on **0300 123 4097**