

Connexions & Derby Training Providers Network Services Guide



01332 643915

[Advice for young people - Connexions | Derby City Council](#)

Connexions@derby.gov.uk



Derby City Council

connexions

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Who we are and what we do

The role of CONNEXIONS is to provide guidance to help young people to make positive decisions about their options, and to support them with practical activities such as applications, CVs, and interview preparation.

We provide a service to explore young people's individual skills and qualities to aid them to research opportunities that best suit their interest and needs, so that they can make an informed choice of their chosen pathways.

Connexions work with young people in Derby who are over compulsory school age and under 19 to participate in education or training and to signpost to employment opportunities. We also support young people aged 19 to 25 with a maintained Education, Health and Care Plan (EHCP).

Where we are and why we do it

CONNEXIONS advisers are based across the city with staff in each of the Early Help Teams in Derby, they each hold a caseload and deliver information, advice, guidance and support. This can take place over the phone, directly on a one to one basis and we also offer support with visits to educational establishments, including enrolments.

It is our statutory duty to track all relevant young people so that we can offer support where needed to ensure that they are all offered education, employment, or training opportunities within their chosen academic or vocational area. We also report to the Department for Education on the numbers of young people participating in education employment and training in Derby as well as to identify any gaps in local provision.

Contact us

For further advice or to request an appointment with a Connexions adviser please call **01332 643915** (Monday to Friday 9am -5pm) or email Connexions@derby.gov.uk.

Connexions Team Structure

Locality 1 & 5 covers:

Allestree, Chaddesden, Darley, Derwent, Oakwood, Spondon and Mackworth wards

Locality 2 covers:

Alvaston, Boulton, Chellaston and Sinfin wards

Locality 3 & 4 covers:

Abbey, Arboretum, Blagreaves, Littleover, Mickleover and Normanton wards

Name	Position	Telephone	Email
Helen Toher	Personal Adviser Locality 1 & 5	01332 642332 07717 558059	helen.toher@derby.gov.uk
Nic White	Personal Adviser Locality 1 & 5	01332 641070 07812 300022	nicola.white@derby.gov.uk
Sheila McGregor	Personal Adviser Locality 1 & 5	01332 641325 07812301768	sheila.mcgregor@derby.gov.uk
Parmjit Sanghera	Personal Adviser Locality 2	01332 641063 07812 301192	parmjit.sanghera@derby.gov.uk
Shearon Walker	Personal Adviser Locality 2	01332 641017 07880 078713	shearon.walker@derby.gov.uk
Clara Morley	Personal Adviser Locality 3 & 4	01332 643962 07812 300186	clara.morley@derby.gov.uk
Dee Purewal	Personal Adviser Locality 3 & 4	01332 640426 07812 300446	dee.purewal@derby.gov.uk
Julie Chandler	Personal Adviser Locality 3 & 4	01332 641153 07812 300363	julie.chandler2@derby.gov.uk
Jonie Centro	Multi Agency Team Manager Locality 3 & 4	01332 643909 07812 300445	jonie.centro@derby.gov.uk
Kiran Rai	Performance & Tracking Co-ordinator Locality 3 & 4	01332 643911	kiran.rai@derby.gov.uk
Baljit Johal	Project Key Worker (Skills For The Future)	01332 643956 07464 532899	baljit.johal@derby.gov.uk

Derby City Training Providers

Why study with a City Training Provider?

Derby has numerous training providers offering a wide range of opportunities for young people and adult across the city. Training Providers offer a personal programme of learning tailored to the needs of the individual. The focus is to offer a supportive environment normally specialising in specific vocational areas.

Training Providers have good business links with local employers and can help young people access work experience placements that could lead to employment or an Apprenticeship. This guide has been created to support users to access training provision across the city.

Apprenticeships

Apprenticeships provide learners with the chance to combine academic learning with working in a real life business, allowing them to gain new skills and knowledge while getting paid for providing a valuable service for their employer. The learner will take up full-time employment with a company and be paid for their work, while also getting time and support to complete their academic learning part of the programme. According to government figures, 90 per cent of apprentices in England stayed on in employment after completing their qualification; 71 per cent with the same employer.

Why? Because apprentices bring fresh ideas and ways of working that complement all businesses – no matter how big or small and whatever the sector. Businesses also tend to appreciate apprentices more when they have ‘come through the ranks’.

Training providers are there to support both the learner and the business by pairing them together to get the best fit and then ensuring an assessor makes regular visits to support the learning and development Apprenticeships are qualifications ranked level 2 and above.

Traineeships

A Traineeship is an education and training programme with work experience that is focused on giving young people the skills and experience that employers are looking for. At its core are work preparation training, English and maths for those who need it, and a high quality work experience placement.

Traineeships can last up to six months and include:

- Work preparation training
- English and maths* support if required.
- A work experience placement of six weeks to five months with an employer
- In addition to these basic elements, you and the training provider can add flexible additional content to meet the needs of your business and the local labour market.

Who is offering what?

This table is designed to show you what all the providers offer across Derby City. For more details of course content please go to the relevant provider page.

	Animal Care	Hospitality Catering	Childcare / Teaching Assistant	Construction	Customer service	Enterprise	Finance	Hair & beauty	Health & social care / Adult care	Land based Horticulture	IT	Maths & English	Multimedia	Painting and decorating	Sport	Retail Sales Business	Warehouse & Storage	Work skills / Employability	Traineeships	Business Administration	Digital Marketing	Art	Music	Fashion and Textiles	Design and Creative Studies	Engineering & Manufacturing
Access Training	X		X	X															X	X						
CT Skills		X	X	X	X				X		X	X				X	X	X		X	X					
DBC				X	X						X	X				X	X	X		X	X					
Derby College Group (DCG)	X	X	X	X	X	X		X	X	X	X	X	X	X	X	X	X	X		X	X	X	X	X	X	X
EMA							X				X										X					
Juniper Training	X	X	X		X	X		X	X		X	X			X	X	X	X	X	X						
KTL																						X		X	X	
Learning Unlimited			X		X		X		X		X	X					X	X		X	X					X
Lees Brook		X	X	X				X	X		X	X		X				X								
Mercia College					X				X		X	X	X			X				X	X					
Smarttar		X			X				X		X					X	X		X	X						
The Prince's Trust		X			X	X			X		X		X		X	X	X	X			X	X	X		X	
Work Pays		X	X	X	X	X			X		X	X	X			X	X	X	X	X						

Academy of Hair & Beauty

Telephone: 01332 205072

Website: www.academyofhairbeauty.co.uk

E-mail: info@academyofhairbeautyandnails.co.uk



Training we offer

- Level 2 and 3 NVQ in Hairdressing (Intermediate and Advanced Apprenticeship)
- Level 2 NVQ in Barbering (Intermediate Apprenticeship)
- TAQA (Teaching and Quality Assurance) Qualification
- Private courses are available for those who are working and are looking to upskill or increase their knowledge of hairdressing

History of provider

The Academy of Hair and Beauty has been in business for 30 years. We work with a number of salons across Derby and Derbyshire to deliver apprenticeships to young people in the hair and beauty sector.

We work alongside Connexions, Derby City Council and Nottingham Training Group and Getahead Training to provide high class, quality training to 16+ year olds who are unsure of their progression routes or want to get a foothold in the hairdressing business.

Opportunities for work experience

Work trials can be arranged between salons and young people to help get in to effective employment. These will be set up by our employment team before apprenticeship is offered.

Progression opportunities

Progression is available throughout all levels of hair and beauty and in to part-time and full-time employment in other areas. The tutors will work with you to help you improve your employability skills and increase your job readiness.

Progression successes

We have had great success with learner's progression from level 2 to 3 in hairdressing, as well as a number of past learners who have gone on to own and run their own salons. 71% of leavers went in to work and work-based training after completing a course.

Wrap-around support

- Individual support where needed
- On-going IAG to help with progression
- EHC Plan support for those with other needs
- English and Maths support in Functional Skills
- Employability Skills Workshops
- We hold the Matrix Standard award for IAG

Quote from Ofsted and/or learners

Shannon (L1 learner) says of her time – *'My time at the Academy of Hair and Beauty has been a very good experience. It has helped me with my hairdressing and my confidence and I am very thankful to have been a part of the college.'*

Access Training

Contact: Rachel West
Telephone: 0330 002 6266
Website: www.atem.co.uk
E-mail: queries@atem.co.uk
Twitter: www.twitter.com/accesstraining/
Facebook: www.facebook.com/accesstrainingem/



Training we offer

Include levels offered

- Study Programme (Full-Time) September intake
- Animal Care Level 1 and 2
- Construction Level 1
- Childcare Level 1 and 2

Traineeships

- In any vocational area age 16 – 24

Apprenticeships

- Business Administration 3
- Customer Service Level 2 and 3
- Team Leading
- Management
- Construction – Property Maintenance and Brick Laying
- Childcare Level 2 and 3
- Clinical
- Teaching Assistant
- Housing

History of provider

With our 35-year training heritage comes a wealth of experience in matching the right individual to the right business, and tailoring a delivery model to suit each employer organisation.

There are six key reasons why employers choose Access:

1. Results: our achievement rates are consistently higher than the national average.
2. Recruitment: we save our clients both time and effort by offering free apprenticeship recruitment, screening and selection.

3. Flexibility: we tailor our delivery model to days and timescales that suit you and your learners, and according to a blended model of face-to-face training and distance learning.
4. Shortest time-to-benefit: we offer training beyond academic terms and throughout the full year to support your staff in securing qualifications in the shortest time period.
5. Expertise: we employ trainers direct from the sector.
6. Pastoral care: Learners who feel supported through their apprenticeships and training programmes truly flourish. Our Learners First ethos caters for the learning requirements of each individual.

Opportunities for work experience

Yes – Traineeship Groups running year round for 16 – 24 year olds' over various occupational competencies.

Progression opportunities

Traineeships

- In any vocational area age 16 – 24

Apprenticeships

- Business Administration 3
- Customer Service Level 2 and 3
- Team Leading
- Management
- Construction – Property Maintenance and Brick Laying
- Childcare Level 2 and 3
- Clinical
- Teaching Assistant
- Housing

Wrap-around support

Becky Dutton is our Designated Safeguarding Lead and she is supported by 2 assistant Safeguarding Officers. Her role is to ensure that all the learners at Access Training are supported correctly throughout their time with us. She looks at any barriers individuals may have, related to their learning and attendance, and, with them, looks at how we can overcome these.

- We support learners from all sectors of society.
- We want you to feel good, respected and be able to achieve the best you can.
- We provide equality and fairness for you regardless of gender, marital status, race, ethnic origin, colour, nationality, national origin, disability, sexual orientation, religion, age or care responsibilities.
- We will not discriminate against you, neither will we tolerate discrimination by others.
- We provide detailed and impartial information, advice and guidance (IAG) to help people find the right career choice for them.
- We have a monthly calendar of citizenship events where we explore and celebrate different topics such as diversity, human rights, disability awareness and cultural celebrations with all of our learners and staff.

Quote from Ofsted and/or learners

“All the staff and everyone there are very welcoming, helpful and understanding. The training provided is good and meets objectives.”

“Can work at your own pace and at the times best to suit you.”

“The best thing about Access Training is the support and friendliness of staff.”

“It’s flexible, you can start any time in the year. You can volunteer and do the work independently. You don’t have to attend college.”

“Excellent support and freedom to relatively work at your own pace.”

CT Skills

Telephone: 01332 332401

Website: www.ctskills.co.uk

E-mail: info@ctskills.co.uk

Twitter: @CTSkills

Facebook: CT Skills



Training we offer

At CT Skills, we offer training programmes in various sectors –

- Construction – Including H&S Test & CSCS Card.
- Customer Service.
- Health & Social Care – including Mental Health Awareness & Covid 19 awareness.
- Business Admin.
- Manual Handling training.
- Food Hygiene training.
- Employability training.
- Functional Skills Maths – Entry Level 3, Level 1 & 2.
- Functional Skills English – Entry Level 3, Level 1 & 2.

We also offer Apprenticeships in –

- Accountancy
- Business Admin
- Childcare
- Customer Service
- Housing
- HR
- Learning & Development
- Management
- Digital Marketing
- Teaching Assistant

History of provider

CT Skills are a large training provider with over 20 years' experience in providing training to individuals and employers across the country. We deliver Training Academies and Apprenticeships in order to work with employers to build the skills of their workforce and support future recruitment.

We are graded as Good by Ofsted in everything we do. We hold the British Standards ISO 14001, OHSAS 18001 and ISO 9001 and Investor in People – Silver Award.

National reputation, local commitment

CT Skills are proud to be a responsible, sustainable and trusted business. Our mission is to offer outstanding training and recruitment opportunities to our learners and employers, which enables them to develop and grow, and in turn help our region to thrive.

We work in partnership with our employers, understanding every business is unique, and offer honest and up to date consultancy on the skills, training, and apprenticeship levy agenda. Our team of skilled industry experts will provide step by step guidance on the best training for businesses and to recruit and train workforces to be better skilled, more productive, and motivated.

We provide skills and training to give people the opportunity to start their job, to learn new skills in their current role or provide support to those that are unemployed to get back into work.

"I am incredibly proud of our team and the commitment we make to every learner, employer and partner we work with."

Alex Ford, CT Skills CEO

Progression opportunities

- Progression into work when attending our Sector Based Work Academy Training programmes.
- Progression into an Apprenticeship – with our dedicated Apprenticeship team.
- Progression onto a higher-level qualification – for example Functional Skills.

Quote from Ofsted and/or learners

Classroom Quotes

"I have enjoyed my time here. The lessons were concise and factual, and the tutors made them enjoyable. I have been shown a better way to sell myself at interview." - Mark R, Customer Service

"This will be the first qualification I have ever achieved with my exams passed, this will help me get on my feet and have a better life for myself." - Brett W, Construction

"This course has massively built my confidence and I feel better about going forward for interviews and jobs." - Tanya B, Customer Service

"Thanks to CT Skills, I am in my chosen career and can't wait to see what the future holds for me!" - Molly P, Childcare

"CT Skills helped me improve my resume. I have been able to get a lot of work throughout the summer. Thumbs up to you guys!" - Graham C, Construction

Apprentice Quotes

"The journey is hard, but if you stick with it, you can show yourself and people you are determined enough!" - Dario, Digital Marketing Apprentice

"It's helping me progress well and even further than I was expecting. I thought it would be one of those things you do, and it sits in a folder but I'm getting a career from this." - Gavin, Housing Apprentice

"I'd recommend anyone considering the apprenticeship route to do so, it opens doors and creates opportunities." - Amy Towell, Business Admin Apprentice

"It puts you in a better position than someone that doesn't have the qualification. That's always going to be good for you if you want to progress. It really benefits your role, the tasks that we've been set are always developing my skills. I'm constantly gaining more knowledge and building my confidence to do more in my role." - Kirsty, Teaching Assistant Apprentice

DBC Training



Telephone: 01332 295588

Website: www.dbc-training.co.uk

E-mail: info@dbc-training.co.uk

Twitter: @Derbybusco

Facebook: @dbctraining

Training we offer

- Functional skills Maths and English E3 – L2
- Wide variety of apprenticeships INCLUDING
 - Customer service
 - Business Administration
 - Warehousing
 - Sales
 - Recruitment
 - Team Leading
 - Digital Marketing
- I.T L1 & L2
- CSCS construction cards
- Warehousing
- Employability
- Comprehensive NEET support.

History of provider

Founded 2000. Have since developed into a market leader providing apprenticeships, job support and recruitment to meet a variety of business needs.

DBC have multiple contracts across the East Midlands and nationally providing support for learners aged 16+.

Centre based delivery at our Nottingham, Chesterfield or Derby head office site, we also offer remote delivery online and training courses for employed learners.

Good OFSTED 2016.

Opportunities for work experience

Yes within DBC.

Progression opportunities

Vacancies through our sector based work academies (SWAPS).

Progression onto apprenticeship vacancies.

Progression successes

We have had great success with learner's progression from level 2 to 3 in hairdressing, as well as a number of past learners who have gone on to own and run their own salons. 71% of leavers went in to work and work-based training after completing a course.

Wrap-around support

- Comprehensive IAG
- Support with progression
- Support with cv's job search
- Progression into employment
- Support whilst in work

Quote from Ofsted and/or learners

"DBC provided me with the opportunity to improve my maths and English and progress in to employment. I struggled at school but at DBC I was able to get support and achieve qualifications."

Derby College Group

Telephone: 0800 028 0289

Website: www.derby-college.ac.uk

E-mail: enquiries@derby-college.ac.uk

Twitter: @derbycollege

Facebook: Derby College www.facebook.com/derbycollege

Instagram: @derbycollege www.instagram.com/derbycollege

YouTube: derby college www.youtube.com/user/OfficialDerbyCollege



Training we offer

We offer a wide range of study pathways – from Entry Level to Level 3 and beyond – so you're bound to find something that suits you and takes you a step closer to your dream career.

A-levels

Apprenticeships

Agriculture - 1-3

Animal Care - Pre-16-6

Art and Design – 1-6

Bridging Programmes – Pre-16-2

Business – 1-5

Childcare – Pre-16-5

Computer Science and Digital – 1-5

Conservation, Countryside and Arboriculture – 2-3

Construction (including brickwork, carpentry and joinery, electrical installation, painting and decorating, plastering, plumbing and gas training) – Pre-16-3

Digital Media and Games Design – 1-5

Engineering – Pre-16-6

Equine – Pre-16-6

Floristry – 2

GCSE Plus

Hair and Beauty – Pre-16-3

Health and Social Care – Pre-16-5

Horticulture – 2-3

Hospitality and Catering – Pre-16-3

Inclusion Curriculum Pathways (for students with learning difficulties/disabilities)

Motor Vehicle – Pre-16-3

Music – 1-6

Performing Arts – 2-6

Professional Construction – 2-5

Professional Education, Training and Development – 2-5

Public Services – 1-6

Retail (including Fashion Retail) - 2-6

Science – 2-3

Sport – Pre-16-5

Travel and Tourism – Pre-16-3

TLevels - Building Services Engineering for Construction, Design, Surveying and Planning

for Construction, Digital Production, Design and Development, Digital Support Services (Networking), Education and Childcare, Health.

History of provider

Derby College Group (DCG) is one of England's largest colleges with more than 20,000 students, £48 million turnover and 1,300 employees.

The Group consists of The Joseph Wright Centre, Post-16 Academic and Arts College; The Roundhouse, Technical and Professional Skills College; Broomfield Hall, Land-based and Leisure College; The Community College, Ilkeston and the Roundhouse Corporate division which works in partnership with more than 3,000 employers.

Our overall grade from Ofsted is 'good' and two aspects of our work are rated as 'outstanding' – our flourishing partnerships with employers and our support for high-needs students.

Opportunities for work experience

You can't beat hands-on experience of what it is like to work in your chosen industry. We support you to find exciting placement opportunities so that you can hit the ground running in your career. You'll be given clear responsibilities, will be well supervised and will gain feedback about your performance. You'll also improve your abilities in time management and meeting deadlines and will benefit from working with people of different ages and backgrounds.

There are many other opportunities for you to interact with employers, which ensures you understand their expectations and can make

more informed career choices. This could be through an exciting combination of employer-led projects, workplace visits, guest speakers and professional mentoring – all industry specific, so highly relevant to you.

Progression opportunities

We equip you with all the skills and knowledge you need to achieve your future goals – whether you want to secure a job or apprenticeship, to progress to further study at college or university, or even to launch your own business.

From your very first contact with us, we ensure you're on the right study pathway to match your career aspirations. It could be an academic or vocational route, an apprenticeship programme or one of our new T Levels.

Our teaching teams are made up of industry experienced professionals who can help you develop all the skills and qualities that employers are looking for. You'll also have the support of a Student Experience and Progression Coach to help you get where you want to be.

We offer full information, advice and guidance to help you decide on your next steps.

Wrap-around support

Our experienced and friendly staff are dedicated to your wellbeing and success during your studies. You will benefit from:

- Outstanding careers advice: No matter what stage of your learning journey you have reached, we offer high-quality careers guidance to set you on the right path. Our impartial information, advice and guidance services will help you make more informed decisions about your future. We have been awarded the top accreditation under the national Career Mark scheme.
- Counselling: if you are experiencing difficulties which may be affecting your studies, you can contact our approachable, non-judgemental team in complete confidence.

- Welfare Advice and Support: if you have concerns that are not directly related to your studies such as health and mental health issues, problems at home, financial hardship or relationship problems, our Welfare Support team is here to listen, support and guide you.
- Inclusion and Support Services: if you have any kind of learning difficulty and/or disability, we offer tailored services to meet your individual needs and make studying with Derby College Group as easy and enjoyable as possible.

Quote from Ofsted and/or learners

"My lecturers were always supportive, and they really pushed me to be the best that I could be."
Gabrielle Madders, Equine Science Management and Training

"After GCSEs I looked at other colleges that are not far from where I live but the level 2 course at Joseph Wright was just what I was looking for. College is great. The tutors are supportive – they don't mind if I take the brief and change it to suit my own ideas."
Hadley Trueman, Fashion business & retail

"DCG has been 100 per cent important for my career because without the qualification I couldn't do what I'm doing – I had no fitness qualifications before I came here. The college and gym work well together, and it was all relevant to what I needed to learn. It has been really good."
Rosie Sharp, Fitness apprentice

"College gave me the self-belief that I could set my sights high in this industry and I am so grateful for the support of my teachers. The work experience I gained prepared me for a managerial job with wide responsibilities early in my career."
Evie Wisniewska, Travel & Tourism

Read more DCG student success stories:
www.derby-college.ac.uk/rolemodels

EMA Training



Telephone: 01332 371666

Website: www.ematraining.co.uk

E-mail: info@ematraining.co.uk

Twitter: www.twitter.com/EMATRainingLtd

Facebook: www.facebook.com/EMATRainingLtd

Linkedin: www.linkedin.com/company/ema-training-ltd/?viewAsMember=true

Training we offer

- Accounts Assistant L2 Apprenticeship
- Assistant Accountant L3 Apprenticeship
- Payroll Administrator L3 Apprenticeship
- Payroll Assistant Manager L5 Apprenticeship
- Professional Accounting/Taxation Technician L4 Apprenticeship
- Infrastructure Technician L3 Apprenticeship
- Software Development L3 Apprenticeship
- Digital Marketer L3 Apprenticeship
- Digital Support Technician L3 Apprenticeship
- Commercial Accountancy Training at Level 3 & Level 4 (evening classes)

History of provider

EMA Training is a private training provider specialising in the delivery of high quality apprenticeships in Finance, Technology and Digital.

Set up in 2013 by Chief Executive, Tracey Mosley, EMA has become synonymous with high quality apprenticeship provision and outstanding customer service, which is reinforced by their 100+ 5 star Google reviews. As an organisation, EMA firmly believes that the most effective training for apprentices is through face to face, tutor led delivery, supplemented by mentoring in their place of work. This blended approach helps to develop not just the apprentice's technical skills, but also softer skills around communication, confidence and relationship building.

Whilst having a strong focus on entry level apprentices aged 16-24, EMA readily supports more mature candidates who are perhaps pursuing a career change or looking to upskill through vocational training.

The team are talented, vibrant and absolutely passionate about customer experience, whether that be apprentice or employer.

Opportunities for work experience

EMA are happy to provide work experience in the following areas:

- Sales
- Recruitment
- Training
- Finance
- IT
- Marketing

Progression opportunities

Opportunity to progress onto a higher-level apprenticeship and into a full-time permanent role.

Wrap-around support

- IAG sessions
- Employability, interview preparation and CV Workshops
- One-to-one reviews
- Additional support needs
- Cognassist Assessment and Support
- Access to a rewards and recognition platform
- High level Safeguarding
- Masterclasses delivered by industry experts
- Alumni Group

Quote from Ofsted and/or learners

“EMA Training Ltd is an excellent training centre that has very friendly and welcoming staff!”

“Having learned at various colleges previously, I can confidently say by far that EMA is the best college’s I have ever been too. They are so supportive and want the best for their students and employees.”

“EMA offers outstanding support to apprentices, also adding fun!”

“We have been really impressed with the apprenticeship process through EMA. Our apprentice has progressed well through their technical exams and has become a real asset to the business. We would certainly recommend the services of EMA Training.”

“I have nothing but good things to say about EMA Training. Great people to deal with and a fantastic place for apprentices to learn the skills they need to thrive in industry.”

Juniper Training



Telephone: 01332 224386

Website: www.junipertraining.co.uk

E-mail: enquiries@junipertraining.co.uk

Facebook: Juniper Training Ltd

Twitter: Juniper Training Ltd

Training we offer

- GCSE Maths & GCSE English
- Functional Skills E3, level 1 and level 2 in Maths & English
- Level 2 Health and Social Care
- Level 1 & 2 Customer Services
- Level 2 Childcare
- Level 1 & 2 BTEC Work Skills Certificate & Award
- Paediatric First Aid Certificate
- First Aid Certificate
- Work preparation training
- Community projects
- Traineeships
- Apprenticeships
- Education available for 16- 24 year olds including students with EHCP
- Continued education support throughout any lockdowns via virtual lessons

History of provider

Juniper Training Limited (Juniper), formerly known as Carver Training, was established in 1983 as a youth training centre for warehouse training.

Juniper offer the Mint Study Programme, Traineeships & Apprenticeships to help 16-24 year olds to move forward in their life & in their career.

Progression stats- 2020

Progressions- 92%

Opportunities for work experience

Relevant work experience to the student's choice of career.

Progression opportunities

- Internal and External Apprenticeships
- Employment with training
- Further Education

Wrap-around support

- In house counsellor
- Support specific learning requirements
- Support with barriers to learning
- One-to-one reviews
- Bursary support with travel costs & lunch time vouchers (if eligible)
- Laptop loan (subject to criteria)
- All students are assigned a Progression Coordinator to support students with their Juniper Journey

Quote from Ofsted and/or learners

Ofsted: "This is a good provider"

Student feedback video and more information:

<https://www.youtube.com/watch?v=n1PVgXRnSuM>

<https://www.youtube.com/watch?v=JVjzNyTlxE8>

https://www.youtube.com/watch?v=K85RAWmb_Zw

KTL Ltd

Unit 3 Derwent Business Centre,
Clarke Street
Derby DE1 2BU
Telephone: 01332 477677
Website: www.ktl-ltd.co.uk
E-mail: tracy@ktl-ltd.co.uk
Twitter: @KTL_LTD



Training we offer

- Level 1 Award in Fashion & Textiles (ABC Awards) 6-8 weeks
- Level 2 Certificate in Fashion & Textiles (ABC Awards) 12- 14 weeks
- Level 1 Certificate in Art, Design & Creative Studies (ABC Awards) 6-8 weeks
- Level 2 Certificate in Art, Design & Creative Studies (ABC Awards) 8-10 weeks
- Level 1 Crafts, Creative Arts and Design (ABC Awards) 2-3 weeks
- L2 Certificate in Apparel, Footwear, Leather, or textile production – Apparel Route (ABC Awards) 6-8 weeks
- English Functional Skills Entry 1-3, Level 1, (Edexcel)
- Maths Functional Skills Entry 1-3, Level 1, Level 2 (Edexcel)
- Short course manufacturing technologies 3 days

History of provider

KTL Ltd is an independent training provider committed to supporting the fashion and textiles manufacturing sector predominantly across the East Midlands by providing the much needed essential skills training in sewn products and textile production.

KTL delivers the following to young people (NEETS) in our Derby studio.

Fashion and Textiles- Sewing Studio
Learners are able to learn basic sewing skills through to more advanced creative and challenging designs including soft toys, shirts, duvet covers and bags

Art, Design and Creative Studies – Graphic Design and 3D printing

By using their imagination, creativity and ideas, these courses allow learners to develop artistic and themed story boards through their own research and design a 3D model along with the packaging to a standard of a retail item.

Opportunities for work experience

- Supporting learners to plan for possible opportunities
- Signposting and arranging interviews with other training providers/further education establishments

Progression opportunities

List progression opportunities

- Internal progression available within the range of courses available.
- Signposting and arranging interviews with other training providers/further education establishments

Wrap-around support

- Delivery is via sessions with learners who are encouraged to take ownership of their own learning through practical projects and creative assignments. Use of the internet and other electronic mediums is also used to engage learners, for example watching videos of industrial practices that support their own learning.

- We help individuals learn new skills, improve their mental and physical wellbeing, offer a structure and help build self-esteem and confidence. Our learners are mainly individuals who are considered disadvantaged, face multiple barriers to employment and are not fully comfortable with mainstream classroom style education and training. Our ultimate aim is enable them the move closer to work or further education.
- Our process for enrolling is to initially book a viewing with the team members below. During the visit the Tutor will explain the course and content. Should the learner require a taster session prior to enrolling, this can be arranged. Once they feel confident the course selected is suitable and are happy with the environment, we arrange the enrolment date. Individuals do not need previous experience to enrol and courses are roll on roll off.

Quote from Ofsted and/or learners

Quote from Ofsted and/or learners

"I would not be where I am now (university) if it was not for KTL." Learner

"At first I was anxious but I was made to feel welcome from day one, it has made a massive difference, I never believed I could achieve all that I have." Learner

"More areas should have a model of delivery for working with vulnerable groups like this."
Ofsted Inspector

Learning Unlimited Derby

Telephone: 01332 361555

Website: www.learningunlimiteduk.com

E-mail: derby@learningunlimiteduk.com

Twitter: @LearningUnltdUK

Facebook: learningunlimiteduk

Instagram: @learningunltduk



Training we offer

Engineering study programme at level 2 and level 3

Apprenticeships in:

- Business Administrator Level 3
- Customer Service Practitioner Level 2
- Customer Service Specialist Level 3
- Digital Marketer Level 3
- Supply Chain Operative Level 2
- Hire Controller Level 2
- Lean Manufacturing Operative Level 2
- IT Infrastructure Level 3
- Assistant Accountant Level 3
- HR Support Level 3
- Team Leader Level 3
- Operations/Departmental Manager Level 5
- Teaching Assistant Level 3
- Quality Practitioner Level 4
- Learning and Development Practitioner Level 3
- Engineering Fitter Level 3
- Maintenance and Operations Engineering Technician Level 3
- Engineering Technician Level 3
- Metal Fabricator Level 3
- Engineering Manufacturing Technician Level 4

Adult Education Budget to support those in work who are looking to upskills

Commercial courses in engineering, AAT, team leading and management

History of provider

Learning Unlimited Derby, which is part of the Chesterfield College Group, has been established in Derby for over 20 years.

Our aim is two-fold, to provide apprentices with the best opportunities to learn whilst they earn and ultimately gain employment and also provide employers with the best apprentices for their business alongside training and development plans that deliver results.

Opportunities for work experience

Our popular engineering study programme courses offer work placement for those who enrol on to a programme;

Progression opportunities

Progression is available throughout all levels of our apprenticeship programmes and we can also offer progression in to higher education within our engineering and management provisions.

We have had great success in our study programme learners progressing in to engineering apprenticeships.

Wrap-around support

- Individual support where needed
- On-going IAG to help with progression
- Bursary for learners who are entitled
- EHC Plan support for those with other needs
- English and Maths support in Functional Skills
- Employability Skills
- We hold the Matrix Standard award for IAG

Quote from Ofsted and/or learners

“The partnership with Learning Unlimited has ensured we are able to deliver a high quality work-based learning provision which achieves our aims of developing the workforce for the future. The partnership has also improved our ability to respond to other training needs in the organisation.” Kirsty Norman, HR Leadership and Talent Officer at Derbyshire Constabulary

Mercia College Limited

Unit 9, Kedleston House, Prime Business Centre, Aspen Drive,
Spondon, Derby DE21 7SS
Telephone: 01332 332727

Website: www.merciacollege.co.uk/

E-mail: info@merciam-college.co.uk

Twitter: @merciacollege

Facebook: Mercia College

Instagram: merciacollege

LinkedIn: Mercia College Limited



Training we offer

Apprenticeship Qualifications available in:

Care Services

Adult Care Worker Level 2

Lead Adult Care Worker Level 3

Lead Practitioner in Adult Care Level 4

Leadership & Management in Health & Social
Care Level 5

Funeral Operations and Services Level 2

Funeral Director Level 3

Leadership & Management

Team Leader/Supervisor Level 3

Operations/Departmental Manager Level 5

Professional Services

Business Administrator Level 3

Customer Service Practitioner Level 2

Customer Service Specialist Level 3

Recruitment Resourcer Level 2

Recruitment Consultant Level 3

HR Support Level 3

Social Media & Digital Marketing

Digital Marketer Level 3

Junior Content Producer Level 3

Marketing Executive Level 4

All of our Apprenticeship programmes enable
you to improve and gain Functional Skills in
Maths, English and ICT Level 1 & 2

eLearning Courses

- Care Certificate
- Manual Handling
- Customer Service Level 2
- Emergency First Aid
- Fire Safety Level 2
- First Aid at Work
- Food Safety in Manufacturing Level 2
- Food Safety Level 1
- Food Safety Level 2
- Food Safety Level 3
- Health & Safety Level 1
- Health & Safety Level 2
- Health & Safety Level 3
- Introductions to Allergens
- Personal Licence Holders Level 2
- Scottish Certificate for Personal Licence Holders Level 6
- Spectator Safety Level 2
- Understanding Stewarding at Spectator Events Level 2
- Warehousing and Storage Level 2

Progression opportunities

We provide full support to ensure all our learners on the Apprenticeships progress into employment or further education. Learners on an Apprenticeship are given guidance as to their next steps and have the opportunity to progress onto a higher level.

History of provider

We are a supportive, dedicated and caring training provider who is passionate about helping people gain and develop new skills, knowledge and experience. We deliver high quality Apprenticeship programmes within the UK. Working closely with employers enables us to successfully place candidates within their chosen sector and gain a quality experience.

Wrap-around support

- Information Advice and Guidance (IAG)
- Support from experienced Skills Coaches
- Key employability skills
- CV writing & Interview skills
- Counselling Service

Quote from Ofsted and/or learners

Ofsted Inspector, Nigel Bragg quoted - *“Skills coaches provide apprentices with good-quality training and support during the frequent workplace visits. Apprentices receive appropriately demanding tasks to complete between these sessions. When not at the workplace, skills coaches make relevant use of information technology to coach apprentices.”*

Quote from Level 3 Learner, Lucy: *“After such a long hard year it’s great to be recognised for my hard work, with a huge amount of help, guidance and support from my tutor. I have managed to still carry on with my course throughout it all!”*

Prince's Trust

Telephone: 0800 842 842

Website: www.princes-trust.org.uk

Twitter: @TrustEngland

Facebook: @PrincesTrustMidlandsOfficial



Prince's Trust

Training we offer

Training we offer

The Prince's Trust offers a range of programmes designed to support Young People improve their life chances and ability to live, learn and earn.

Enterprise: Training and Mentoring in self-employment, with opportunities to network and apply for financial support. Post business launch workshops are offered.

Get Into: sector specific skills including Retail, Hospitality, Health and Social Care and IT : programmes vary to provide a broad range of opportunities. Other options are made available dependent on local factors. Award bearing certification included.

Google IT Professional Support Certificate: 12 week online delivery

Get Started: training at an introductory level in areas of key interest to young people. These may include Sport, Robotics, Nail Art, Gaming: programmes vary to provide a broad range of opportunities. Award bearing certification included.

Team: Key Skills, Food Hygiene, Outdoor activities and personal development

The Prince's Trust is a provider of accredited qualifications offered through both face to face and Employability online resources. www.princes-trust.org.uk/about-the-trust/coronavirus-response/resource-centre/education

History of provider

The Princes Trust, the largest youth charity in Europe, has been working for more than 40 years to support young people in reaching their potential, helping them to live, earn and learn. We support Young People aged from 13 to 30 years who are unemployed.

We work all over the UK and are able to adapt what we do to focus on the needs of each region, bringing strong local knowledge and locally based staff to support young people and their communities.

Opportunities for work experience

Work placements are normally included in Team and Get Into programmes but during CV19 are temporarily suspended. Specified programmes will also include the opportunity to gain employment.

Get Hired events introduce young people to prospective employers. The Trust is also participating in the Kick Start programme.

Progression opportunities

Progression between programmes offers a structured pathway to build on experience. The Trust works closely with employers to provide wherever possible employment opportunities linked to programmes in both the public and private sectors.

Wrap-around support

- Mentoring through Way2Work, D2N2 provision. A tailored programme offered one to one, designed to help overcome individual barriers to work and training.
- PT Progression Mentors: six months support post programme to continue development and employment.
- Financial assistance through Development awards: help towards items essential to study and employment.

Quote from Ofsted and/or learners

“I now feel more positive about my future and I’m ready to take the next steps so I can keep pushing myself out of my comfort zone. With the help of The Trust I’m now enthusiastic about doing more online sessions and setting my job goals.”

“Being part of The Prince’s Trust and building friendships means that I feel comfortable in my own skin for the first time in my life. My confidence has improved, and I have hope for the future. I’m going to continue to work on my employability and personal skills so I’m in a good place to start University later this year.”

“My life is so different. I’m now working for a hotel chain as an acting reception manager. I’ve gone from feeling like my life was over to feeling like anything is possible. Through The Trust and support from my employer, I can now reach my full potential. I’m really excited about my future!”

Lees Brook Community School



Rebecca Rudkin – Head of Post 16
Telephone: 01332 671723
Website: www.leesbrook.co.uk
E-mail: skillsacademy@leesbrook.co.uk
Twitter: <https://twitter.com/LeesBrookSchool>

Training we offer

This year the Skills Academy will be offering the following courses:

- Pathway to Independence - Foundation Entry 3
- Hairdressing - Foundation Entry 3, Foundation Level 1, Intermediate Level 2, Advanced Level 3
- Beauty - Foundation Entry 3, Foundation Level 1, Intermediate Level 2, Advanced Level 3
- Health and Social Care - Foundation Level 1, Intermediate Level 2
- Construction - Foundation Level 1, Intermediate Level 2
- Hospitality and catering - Foundation Entry 3, Foundation Level 1, Intermediate Level 2

Approximate comparability in level:

- Foundation Entry 3 = Pre GCSE
- Foundation Level 1 = GCSE grades 1 - 3
- Intermediate Level 2 = GCSE grades 4-8
- Advanced Level 3 = A 'Level / T Level Diploma

To apply for a place please go to the Lees Brook Community School website, Post 16 and complete the online application form. Alternatively you can contact us on SkillsAcademy@leesbrook.co.uk

History of provider

Thank you for taking the time to look through this guide to our Sixth Form provision at Lees Brook Community School.

Lees Brook has an excellent reputation for providing high quality learning opportunities for young people. The Skills Academy is currently rated 'good' by Ofsted and has been described as a 'shining light' and a 'joy and privilege' to visit where the students are 'thriving.'

You can be part of this amazing provision. The courses will help you achieve your full potential and will enable you to progress further in your chosen career. The Skills Academy offers range of vocational programmes from entry level (pre-GCSE) to level 3 (equivalent to A 'Level). The courses allow you to experience real work situations, meet employers and gain industry recognised qualifications.

As well as following a vocational course you are expected to continue to work towards a grade 4 in maths and English GCSE. If you need it, additional support will be given to you to help you achieve these qualifications.

Progression stats

98% of students progressed to a positive destination in 2020.

Opportunities for work experience

All students have access to purposeful work experience and contact with local employers.

Students are accompanied on workplace visits to support their learning and to enrich their knowledge in the vocational area they are studying. They are supported by The Skills Academy to gain work experience or part time employment as part of their studies.

Employers work closely with the Academy staff team to support the assessment of students and to help prepare students for the world of work.

Progression opportunities

The Skills Academy have exceptional success with the progression of students.

Student's progress to the following areas:

- Employment
- Apprenticeships
- Traineeships
- Further learning
- Volunteering
- Residential college

Wrap-around support

Lees Brook Skills Academy has an excellent reputation for the high level support given to students to enable all to achieve. If you decide to come to The Skills Academy you will benefit from:

- A state of the art, modern building which provides a welcoming and creative learning environment for students.
- Small teaching groups where you will receive individual attention and support from a specialised and dedicated team of teachers and support staff
- A fully equipped commercial hair and beauty salon, an industry standard catering kitchen and a large construction workshop.
- Opportunities to take part in enrichment activities including the National Citizenship Service (NCS)

Financial Support – You may be eligible to receive financial support to help to pay towards course related costs such as travel, meal costs, equipment and trips. The bursary is available to students aged 16-19 who are enrolled on full time or part time FE courses and who meet the following eligibility criteria.

Quote from Ofsted and/or learners

"I chose to come to The Skills Academy because the 6th form is small and as there are less students it makes it easier to learn and do more practical. I am happy I decided to come here."
(Beauty Student)

"The staff are nice and so are the other students." (Hairdressing Student)

"I joined the catering course to further my skills. Learning to cook with ingredients from scratch has been great. I have made friends at The Skills Academy and it is a nice place to learn." (Hospitality and Catering student)

"The staff are so nice and always help you. It is the best college in Derby." (Health and Social Care student)

SmartTAR

Contact: Amy Williamson
Telephone: 0330 088 0888 / 07983 579844
Website: <https://smarttar.co.uk/>
E-mail: info@smarttar.co.uk / amy.williamson@smarttar.co.uk
Twitter: <https://twitter.com/apprenticesmart>
Facebook: <https://www.facebook.com/smarttar/>



Training we offer

Apprenticeships (Frameworks and Standards)
across Levels 2 to 5

Traineeships (under 19s only unless with EHCP)

19+ Advanced Learner Loans

- Various sectors, Nationwide delivery.
- Remote and face to face blended delivery.
- Call for details.

History of provider

We're a dynamic Training Provider, approved by Ofsted and we deliver high quality, Government funded Apprenticeship Programmes throughout England.

In fact, since we opened our doors in 2003 we've delivered over 16,000 successful Apprenticeships and helped over 5,000 employers reap the benefit of having a dedicated, well trained and enthusiastic workforce. We offer our learners the chance to gain accredited vocational qualifications with support from our expert team of highly skilled and inspirational Training Advisors.

Opportunities for work experience

Nationwide, as part of a Traineeship.

Free Recruitment Service.

Progression opportunities

- Advanced Level and Higher Level Apprenticeships.

Wrap-around support

One-on-one tutor to learner support, in the workplace.

Dedicated training advisors, trained to the highest industry standards.

Quote from Ofsted and/or learners

- Apprentices benefit from highly effective support from training advisors and employers. They develop high levels of confidence and good industry skills which enable them to progress well and make a valuable contribution to the businesses in which they work.
- Leaders and managers have developed excellent relationships with employers, enabling them to deliver high-quality programmes that meet local and regional needs and the needs of apprentices.
- Employers value the expertise that apprentices develop during their programmes and they recognise the improved contribution that apprentices make to the businesses.

Workpays

Telephone: 01332 242857

Website: www.workpays.co.uk

E-mail: enquiries@workpays.co.uk

Twitter: @workpays

Facebook: Workpays Ltd



Training we offer

ESF NEET – Your Time

You will gain confidence & learn about your next career steps. Covering core skills in:

- 121 and group support into a positive progression
- Non-regulated activities to increase learner confidence and employability skills
- Regulated activity leading to a qualification

Study programme

You will gain: Progression qualification based on your own career aims. Covering core skills in:

- Alcohol awareness
- Drugs awareness
- Email skills
- Word processing
- Preparing for work
- Functional skills in Math's and English

You will also complete taster elements in your chosen vocational area which could include:

- Business Administration
- Childcare
- Construction
- Mechanics
- Hospitality and catering
- Plus, many more!

Traineeships

Covering core skills in:

- Alcohol awareness
- Drugs awareness
- Email skills
- Word processing
- Preparing for work
- Functional skills in Math's and English

You will also complete elements in your chosen vocational

Apprenticeships

- Leadership & Management
- Financial Services
- Project Management
- Professional Services (Business Administration and Customer Service)
- Financial Services
- Recruitment & Sales
- Improvement Technician

History of provider

Workpays Ltd is a privately-owned Independent Training Provider (ITP) based primarily in the East and West Midlands. Embarking on a proactive organic growth strategy, we have centres in Derby, Leicester and Chesterfield and additional coverage in Huddersfield. We work closely with our funding and awarding bodies to ensure all participants reach their desired outcome or take correct steps in order for this to be achieved we believe that any small changes make a big difference.

Progression stats:

- Workpays study programme and traineeships to NEET 16 – 18 year olds within the city of Derby. Current achievement rate 89%
- 80% + positive progressions into paid work, apprenticeship, education or further training

Opportunities for work experience

All programmes listed include work experience within chosen sector (age permitting) we work with key employer in and around the city to ensure learners have suitable placements to achieve desired outcomes.

Progression opportunities

- Study programme
- Traineeship
- Apprenticeship
- Sustainable employment

Wrap-around support

- IAG sessions regularly with employer engagement team
- Fully safeguarding policies in place with key organisations to ensure our learner are cared for and supported to the fullest
- Regular guest speakers to inspire and increase depth of knowledge within areas such as crime, British values and drug awareness
- Local ambassador attending events to help, inspire and mentor young people
- Regular support reviews with Tutors (every 6 weeks)

Quote from Ofsted and/or learners

“Workpays has given me a reason to get out of bed in a morning. The trainers are great at understanding my individual needs and I cannot recommend them enough.”

“My apprenticeship has not only given me the ability to earn while I learn, but also the opportunity to work towards a qualification and a career with a real chance of progression.”

YMCA Key College

Telephone: 07921 263963

Website: www.keycollege.co.uk

E-mail: training@ymcaderbyshire.org.uk

Twitter: YMCADerbyshire

Facebook: keycollegeymca



YMCA KEY COLLEGE

Accredited vocational training courses for young people

Training we offer

- Hospitality and Catering (Entry Level to L2)
- Childcare (L1 and L2)
- Business Administration (L1)
- Uniformed Services (L1)
- Retail (L1 and L2)
- Health and Social Care (L1)
- Digital Skills (L1)
- Employability for speakers of EAL

You can join at any time of the year.

History of provider

The YMCA in Derby dates back to 1847 and has been working with local young people ever since. We have been providing a college for young people in Derby since 2005. We provide a range of programmes for young people of ages 16 to 19 (and up to 24 with an EHCP) leading to accredited qualifications.

Progression stats:

Popular destinations of students leaving YMCA Key College were:

Further Education (65 %)

Employment (11 %)

Apprenticeship (6 %)

Supported Internship (3 %).

Opportunities for work experience

At Marble Hall on Nightingale Road, we have a community café (Claude's) with a large commercial kitchen, where students can gain real-world experience.

Y-Kidz is YMCA Derbyshire's childcare provider, where we have opportunities for childcare students to gain experience of providing childcare.

All students have also had opportunities to work with Derbyshire Wildlife Trust and Morrisons Flowerworld.

Learners on all courses are encouraged to complete work placements in relevant settings.

Progression opportunities

We have well-established links with other colleges and training providers, and local employers in our sectors. Staff work with all students to support them by providing information, advice and guidance for employment and to ensure the best possible outcome for the young person.

Wrap-around support

- Each learner is provided with a personal tutor to enable them to make progress and complete their courses.
- All learners participate in regular reviews with their personal tutor.
- All staff are safeguarding trained and we have a well-established, dedicated safeguarding team
- Where eligible, students are provided with financial support such as bursaries, 16-19 Free Meals and breakfast club.
- We have a programme of impartial information, advice and guidance on careers.
- Staff are trained in mental-health first-aid and autism awareness.
- All learners study mathematics and English as part of their courses to support them to develop these vital skills.

Quote from Ofsted and/or learners

“Staff provide a caring, supportive, environment for learners. This enables them to overcome barriers to learning, raising their aspirations and life chances”.

“Learners make good progress with their learning. A large majority go on to further education and training or jobs after their study programme.” Ofsted 2017

“YMCA Key College is the best college ever. This is the first time I’ve ever got 100% in college or school. I can’t thank the staff enough for what they do for me.” S, Current student

Are you 16-24?

Are you out of work and education or not sure what you'll do when your current course ends?

Our advisers can help you to find your way in life, through Skills for the Future.

Whether you need help with:

- Work
- Education
- Volunteering
- Apprenticeships & Training
- Managing additional needs

Get in touch

We like to talk! Contact Bal
T: 01332 643956
M: 07464 532899
Baljit.johal@derby.gov.uk

We can help people from all walks of life.
If you're under 25 and not sure what comes next, let's work it out together.

The Skills for the Future project is part funded by the European Social Fund.

Fu+ures
FOR YOU


Derby City Council


European Union
European
Social Fund

National Careers Service work with 18 year old NEET's and 19+

Please get in contact with Careers Coach for

Chesterfield (Dronfield/Staveley/Alfreton/Eckington)

Wendy Leigh

07717 303855

wendy.leigh@derbyshire.gov.uk

Erewash/South Derbyshire (Ilkeston/Long Eaton/Heanor/Swadlincote)

Chris Ellerington

07896 804096

chris.ellerington@derbyshire.gov.uk

North East Derbyshire (Clay Cross/Bolsover/Shirebrook)

Becky Stancill

07767 670797

becky.stancill@derbyshire.gov.uk

High Peak (Buxton/Glossop/New Mills)

Sarah Kelly

07967 391263

sarah.kelly@derbyshire.gov.uk

Derbyshire Dales (Matlock/Ashbourne/Belper)

Yvonne Power

07967 308873

yvonne.lawton@derbyshire.gov.uk

NCS Manager

Louise Wilson

07717 343085

Louise.Wilson@derbyshire.gov.uk

Useful Contacts - Derby City

Adult Social Care	01332 640777
Careline	01332 786968
Chlamydia Results Line	01246 559431
Childline	0800 1111
CiC Council	01332 869393
Derby Home finder	01332 256483 www.derbyhomefinder.org
Disabled Childrens Services (Lighthouse)	01332 256990
Emergency Services	999
Hope Centre	01332 341189
Housing Options	01332 256483
Job Centre	03456 043719
Jubilee Project	01332 460347
NHS Direct	0845 4647111
NSPCC	0808 8005000
Padley Centre	01332 774480 and 01332 331280
Police non urgent	101
Reception (Social Care)	01332 641172
Riverside Housing	01332 222930
SEND Team	01332 643616 and 01332 642425 SENDadmin@derby.gov.uk
STI Results line (not chlamydia)	01332 254847
Talk to Frank	www.talktofrank.com

Employment and Education Officers

Information about our service during the Covid-19 outbreak

Our centres are currently closed for face-to-face appointments, but we are still offering impartial information and advice in other ways. Get in touch if you are looking for work, training and / or education.

Derbyshire County Council Employment and Education Officers are continuing to work to support Derbyshire residents aged 16 to 18 and are open to referrals. This support will be via telephone, Skype, text and / or email.

Please get in contact with your local Employment and Education Officer as listed below:

- Amber Valley contact: Susan Richards 07891 540718 / susan.richards@derbyshire.gov.uk or Irene Wells 07824 889112 / irene.wells2@derbyshire.gov.uk
- Bolsover and North East Derbyshire contact: Lesley Jones 07805 748875 / lesley.jones@derbyshire.gov.uk, Louise Bedford 07794 242826 / louise.bedford@derbyshire.gov.uk or Jayne Tuck 07794 242644 / jayne.tuck@derbyshire.gov.uk
- Chesterfield contact: Mandy Wall 07769 953908 / mandy.wall@derbyshire.gov.uk
- Erewash contact Lisa Sayers: 07976 734337 / lisa.sayers@derbyshire.gov.uk
- High Peak and North Dales contact: Yvonne Cano-Flatt 07765 896681 / yvonne.cano-flatt@derbyshire.gov.uk
- South Derbyshire and South Dales contact: Luke Gray 07799 644289 / luke.gray@derbyshire.gov.uk

This brochure will only be correct up to March 2022

01332 643915

[Advice for young people - Connexions | Derby City Council](#)

Connexions@derby.gov.uk



Derby City Council

