

Privacy notice – Emergency Planning and Business Continuity

Who we are?

Derby City Council is the local government unitary authority for Derby City. Our address is The Council House, Corporation Street, Derby, DE1 2FS. You can contact our Data Protection Officer on 01332 640763 or by email at data.protection@derby.gov.uk.

The Emergency Planning team is committed to protecting and respecting your privacy. This privacy policy states how and when we use personal information in order to plan for, and respond to emergencies. Some of this information will be recorded and stored on our systems.

How do we collect information from you?

We collect information when we update our Emergency and Business Continuity Plans, this may be when we contact you in writing, speak to you on the phone, by email or any other type of electronic communication, or talk to you face to face.

What types of information do we collect from you?

We collect different categories of information about you, depending on the service you want from us and/or the reason why we need to process information relating to you. This could be personal information (for example your name and address), or other more sensitive data that we would only collect and use in very particular circumstances that are set out in law.

The data we collect from you may be your name, job title, telephone number and area where you live. This will be used in connection with our emergency planning procedures and included in documents that support this process.

Details of information obtained from third parties?

Information will only be obtained from third parties for the purpose of emergency planning and response. It will not be shared with any other third parties unless required by law. The information provided will not be used for marketing purposes, or to take any automated decisions

How is your information used?

The information provided will only be processed for the purpose of our emergency planning and response procedures. It will not be processed for any other purpose. The legal basis for processing is Legal Obligation, Art 6(1) (c) – Processing is necessary for compliance with a legal obligation to which the controller is subject under section 2 of the Civil Contingencies Act 2004.

Emergency Planning and Business Continuity privacy notice version 2.1 March 2019



Derby City Council

Research and statistics

Anonymised and pseudonymised data may be used for research and statistical purposes. Any data collected may be used for research and statistical purposes that are relevant and compatible with the purpose that the data was collected for.

Who has access to your information?

The information will only be shared with other relevant organisations and partner agencies for the purpose of emergency planning and response. It will not be shared with any other third parties unless required by law. The information will not be used for marketing purposes, or to take automated decisions.

We will not sell or rent your information to third parties. We will not share your information with third parties for marketing purposes.

What are your rights in relation the personal data we process?

Access – you can request copies of any of your personal information that is held by the Council.

Rectification – you can ask us to correct any incorrect information.

Deletion – you can ask us to delete your personal information. The Council can refuse to delete information if we have a lawful reason to keep this.

Portability – you can ask us to transfer your personal data to different services or to you.

Right to object or restrict processing – you have the right to object to how your data is being used and how it is going to be used in the future.

Right to prevent automatic decisions – you have the right to challenge a decision that affects you that has been made automatically without human intervention, for example an online form with an instant decision.

How long will we keep your information for?

We keep and dispose of all records in line with our record retention schedule; information about this is at <https://www.derby.gov.uk/retention-schedule/>. We will comply with Data Protection legislation.

What security precautions are in place to protect the loss, misuse or alteration of your information?

We are strongly committed to data security and will take reasonable and appropriate steps to protect your personal information from unauthorised access, loss, misuse, alteration or corruption. We have put in place physical, electronic, and managerial procedures to safeguard the information you provide to us. However, we cannot guarantee the security of any information you transmit to us. We recommend that you take every precaution to protect your personal information.



Keeping your data up to date

We want to ensure any information we hold is accurate. You can help us by promptly informing us of any changes to the information we hold about you.

Under 13

If you are accessing online services and are under the age of 13, please get your parent/guardian's permission beforehand whenever you provide us with personal information.

Cookies & IP addresses

What are Cookies and why are they used?

Cookies are small text files which identify your computer to our servers. They are used to improve the user experience. View what cookies we use and how you can manage them at <https://www.derby.gov.uk/site-info/about-cookies/>.

Complaints

If you would like to make a complaint regarding the use of your personal data you can contact our Data Protection Officer;

By Post: Information Governance

The Council House,
Corporation Street,
Derby, DE1 2FS

By phone: 01332 640763

By email: data.protection@derby.gov.uk

For independent advice about data protection, privacy and data sharing issues, you can contact the Information Commissioner's Office (ICO):

By Post: Information Commissioner's Office

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

By phone: 0303 123 1113 (local rate) or 01625 545 745 if you prefer to use a national rate number

Alternatively, visit ico.org.uk or email casework@ico.org.uk.

