



Information Advice
& Support Service

Short Evaluation

We try to provide the information, advice and support that you need. Can you help us do better?

Please take a few minutes to answer some questions for us. We really do value your feedback.

1	How easy was it to get in touch with us?	Not at all easy					Very easy
		0	1	2	3	4	

2	How helpful was the information, advice and support we gave you?	Not at all helpful					Very helpful
		0	1	2	3	4	

3	How neutral, fair and unbiased do you think we were?	Not at all					Very
		0	1	2	3	4	

4	What difference do you think our information, advice or support has made for you?	No difference at all					A great deal of difference
		0	1	2	3	4	

5	Overall how satisfied are you with the service we	Very unsatisfied					Very satisfied
		0	1	2	3	4	

gave?

6	How likely is it that you would recommend the service to others?	Not at all likely					Extremely likely
		0	1	2	3	4	

Thank you for your help.

If you are happy to discuss your comments about our service may we contact you?

Yes / No

If yes, please provide your contact details

Name:

Tel:

Email: