

DERBY'S SEND

LOCAL OFFER

Local Offer User Group Notes

Meeting Friday 4 March 10.00-11.30am

Attendees:

Amanda Allsop, Catherine Omara, Ozma Rani, Sally Morton, Charlotte Dolman, Dan Marson.

Summary of discussion

Review of travel & transport webpages:

- Make text clearer about splitting the lower and enhanced part of the DLA.
ACTION: DM
- Emphasise that Blue Badges are for the child/young person not the vehicle. They can be used on holiday or for taxis.
ACTION: CD to post on Facebook
- Discussion about the timeline issue when parents apply for transport.
 - What is the lead in time to apply for post-16?
 - Highlight the need to apply annually.
 - Could the reminder be a part of the EHCP review?
 - Can travel be embedded in EHCP process?
 - Could it be mentioned in letters around annual reviews and placements? Draft plan? In a newsletter?
 - What are the deadlines?
 - Could the transport team set out a timeline of what will happen when?ACTION: DM/CD to investigate with transport team
- How do we help young people transition to transport? How can we allay fears/anxieties? Could we produce a social story – getting your taxi, meeting teachers at the other end, what to expect? Could our special schools help to develop this?
ACTION: DM/CD to investigate
- Fuel reimbursement not mentioned.
 - What is the process?
 - When will I get my money back?
 - Could the transport team set out a timeline of what will happen when?ACTION: DM/CD to investigate with transport team



- Gold card – School children can't use it to get to school; why does it start at 9.30am?
ACTION: DM/CD to investigate

Review of Becoming an adult and preparing for the future webpages

- Discussed the ongoing issue of who is reading this content for? Agreed, it's not for young people. Needs to be content directed at parents. Could it be split into sections? Advice for the young people and advice for the parent on how to access and support their child?
- Suggestion that we need to go out to schools, possible roadshow to inform YP about post 16 options, courses and support available.
- Acknowledgement that this is the most difficult part of the LO website to get right as it needs to talk to so many different audiences.
ACTION: DM/CD to rethink the structure of the pages and how this can address the different expectations of different audiences. How can we personalise this more?
- No mention of overnight respite anywhere in this section. This can be a real help to families.
ACTION: DM/CD to investigate
- Discussed the unexpected discharge from children's services, particularly in health. No notice is given. SM gave example of dentist informed on the last appointment. Hearing assessments done at school but then it simply ends with no pathway to audiology in adult services. DM suggested that we have the next session as health focused and get health reps in the meeting to discuss this and other health support that they may want to see promoted more effectively.
- What's happening with the SEND hospital group originally headed by Simon Lalonde?
ACTION: DM to investigate with SL
- Annual Health Checks were discussed
 - No basic information is retained year on year causing the frustrating cycle of repeating information.
 - DM suggested that we could try to integrate the annual health check into annual review?
 - These checks are only for Learning Disability from age 14+.
 - Some in the group not aware of these checks suggesting that communication about what it is, and who is eligible is not clear. Could schools and GP's do more to promote this? Text message reminders for example?
 ACTION: DM/CD to flag with Jayne Hankins and schools to do more promotion.
ACTION: CD to send Amanda the link to the new annual health check video.



General discussion

- Discussion about Local Offer audiences – Could we develop a timeline or structure the site showing what should happen at what age i.e. a journey from 0-25 of what is available at what stages (although it will be different for each young person based on their need)?
ACTION: DM/CD to investigate
- Flag Local Offer with SENCOs, other partners, incentivise to share, schools to share, school mailshots/newsletters.
ACTION: CD to plug the SM toolkit again and contact the social media person in special schools.

ACTION: DM to speak with PA regarding covid booster centres for SEND plus HPV vaccines for girls.

ACTION: CD to post more practical and local info to share on FB, especially holiday activities.

ACTION: for the user group member to share things that they become aware of in other community groups and chats etc

Next meeting:

- CD to look at dates in the summer term avoiding half-term and the start of the summer holidays.
- Next meeting to focus on health and wellbeing
 - Group members to review these sections in advance of meeting and look at sections from other local offer websites for examples of best practice

