

How a Healthy Housing home visit can help:

Isolated · Excluded · Vulnerable



Falls risk



Cold homes



Fire risk



Other serious health hazards



Benefits check



Income maximisation



Tarif check



Hygiene



Hoarding



Onward referral

The Hub delivers these services in the **vulnerable clients' own homes** to help address the **isolation and exclusion** that detrimentally impacts on their health, wellbeing, dignity & perpetuates **health inequalities**; and which inevitably impacts downstream on demand for NHS/Social Care/Emergency Services.

The Hub's vulnerable client group may not **self-identify** as 'vulnerable' but have been **identified as such by Health and Care partners** & specifically referred for Healthy Housing Hub support; and they are:

- typically are unable to best **represent their own interests**;
- typically **cannot travel** to an office to ask for help or **navigate** call centres and help-lines;
- rarely have access to or understanding of **digital forms of interaction** with services;
- tend to have more **poor health** outcomes.
- are now particularly vulnerable to the impacts of the **Deferred Risk** arising from Long Term Health Conditions that have not been assessed or treated since commencement of the Covid-19 pandemic.

The Healthy Housing Hub's integrated 'Better Care' approach increases the likelihood that its interventions will:

Prevent/reduce/delay occurrence or severity of poor health

Have **positive impacts** on health & wellbeing

Maintain **independent living** in own home

Enhance **childhood development**

Facilitate hospital **discharge**

Reduce reoccurrence and **readmissions**

Make the **home more suitable** for care delivered at home

Also benefit partners, families & carers

Reduce costs to NHS, Social Care & Emergency Services

Contribute across Commissioner's **Health & BCF driven targets**



20% fewer admissions



39.5% reduced use of A&E



74% reduction in use of out-of-hours services



Reduction in conveyance



86.3% felt benefit in health and wellbeing



91% still in own homes after 12 months

Feedback



Without your help: *"my only option would have been suicide. I had no way of helping myself!"*

Without your help: *"I would have taken my life but [your] intervention saved my life..."*

Without your help: *"it would have been impossible for her to live there again ...your help has helped to maintain her independence."*

"I think the HHH concept should be replicated nationally..."
Director Care and Repair Scotland.

"...the hub [is] such a perfect example of integration and use of the Better Care Fund..."
NHS England West Midlands Better Care Fund Lead.

Healthy Housing Hub: the numbers...

1,799 completed referrals in 2019-20: **888** basic home safety referrals; and **833** complex needs referrals.

Those **833** 'complex needs' referrals, alone, saw:

2,433 long term health conditions declared by clients;

1,710 serious hazards to vulnerable persons health;

410 onward referrals to help meet client needs;

2,004 positive improvement outcomes;

1,300 people directly benefiting from the Hub's intervention.

Steep growth in 'Complex needs' referrals even before Covid Deferred Risk impacts:



Derby City Council