

PARKING SERVICES ANNUAL REPORT 2025/2026



Derby City Council

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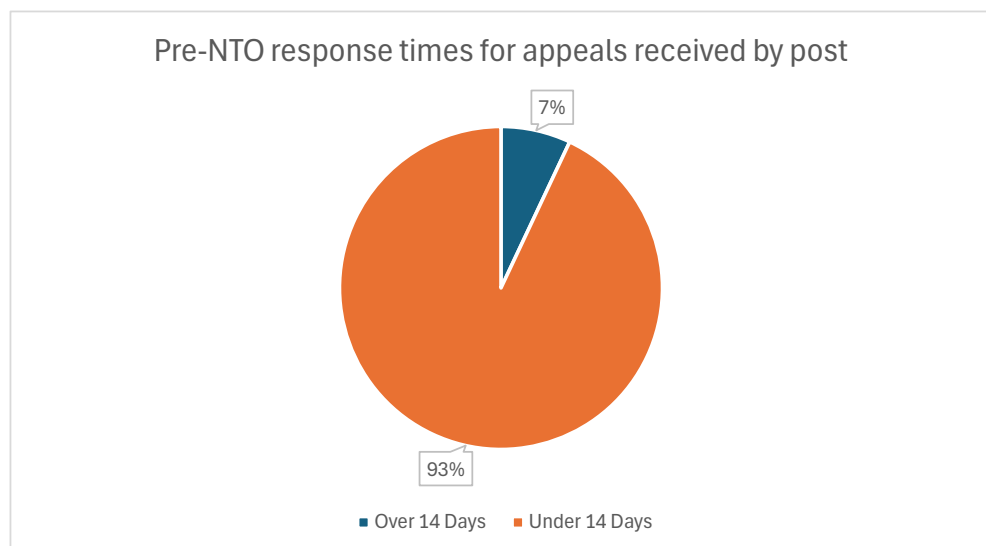
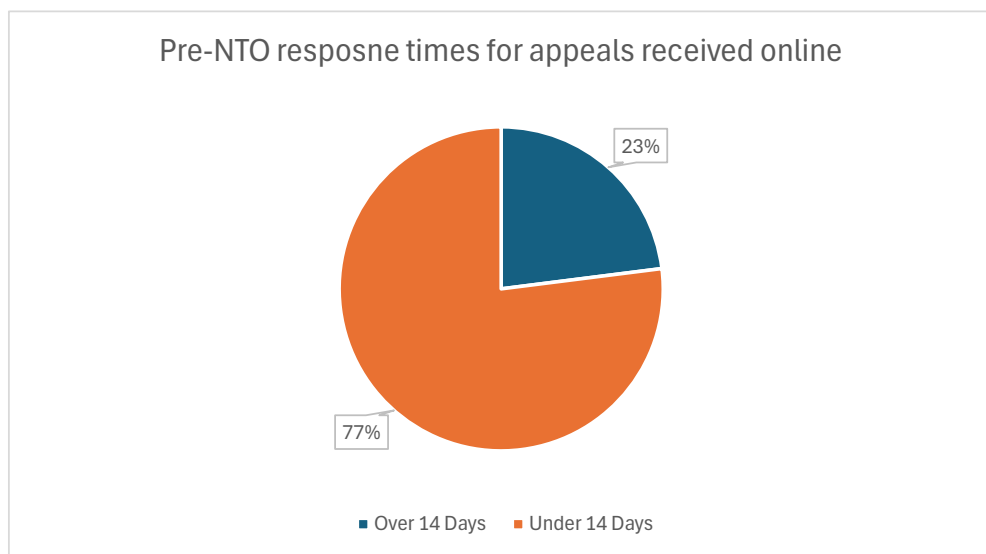
PARKING ADMINISTRATION

Derby City Council offer drivers the opportunity to appeal via an online challenge portal for both informal and formal representations. The portal allows driver to view images taken by the Civil Enforcement Officer and also to view footage if the Penalty Charge Notice was camera enforced.

INFORMAL REPRESENTATIONS

Under the Traffic Management Act 2004, a motorist who has received a PCN has the ability to pay the PCN at a 50% discounted amount providing it is paid within 14 days from the date the PCN was issued or they can submit a 'challenge' (also called an informal representation) to the Council if they do not believe they should have been given a PCN.

When we receive a challenge, the case will go on hold until a decision is made, and the motorist is informed whether they need to pay or not. If the challenge is rejected the motorist will be offered the reduced payment again at this point.



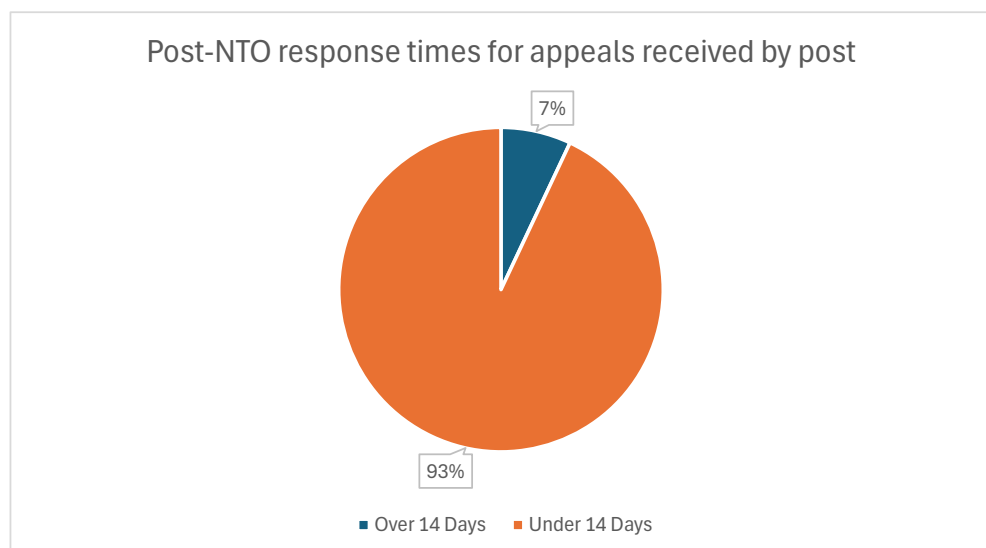
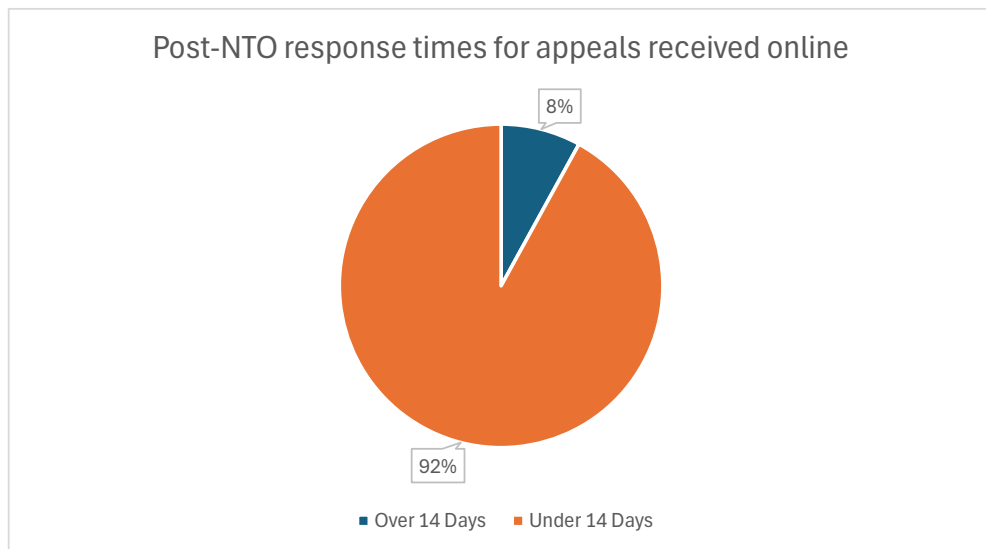
PARKING ADMINISTRATION

FORMAL REPRESENTATIONS

If a Penalty Charge Notice remains unpaid and a Notice to Owner has been issued to the registered keeper of the vehicle, that person can submit a 'formal representation' based on specific grounds.

The Council must consider representations made on any grounds provided they are made within 28 days of the date of the Notice to Owner being served. The Council must then respond within 56 days.

If the representation is rejected, the registered keeper will be given the opportunity to appeal to an independent adjudicator.



TRAFFIC PENALTY TRIBUNAL

The Traffic Penalty Tribunal provides impartial, independent adjudicators who can consider appeals against penalties issued for parking and bus lane contraventions.

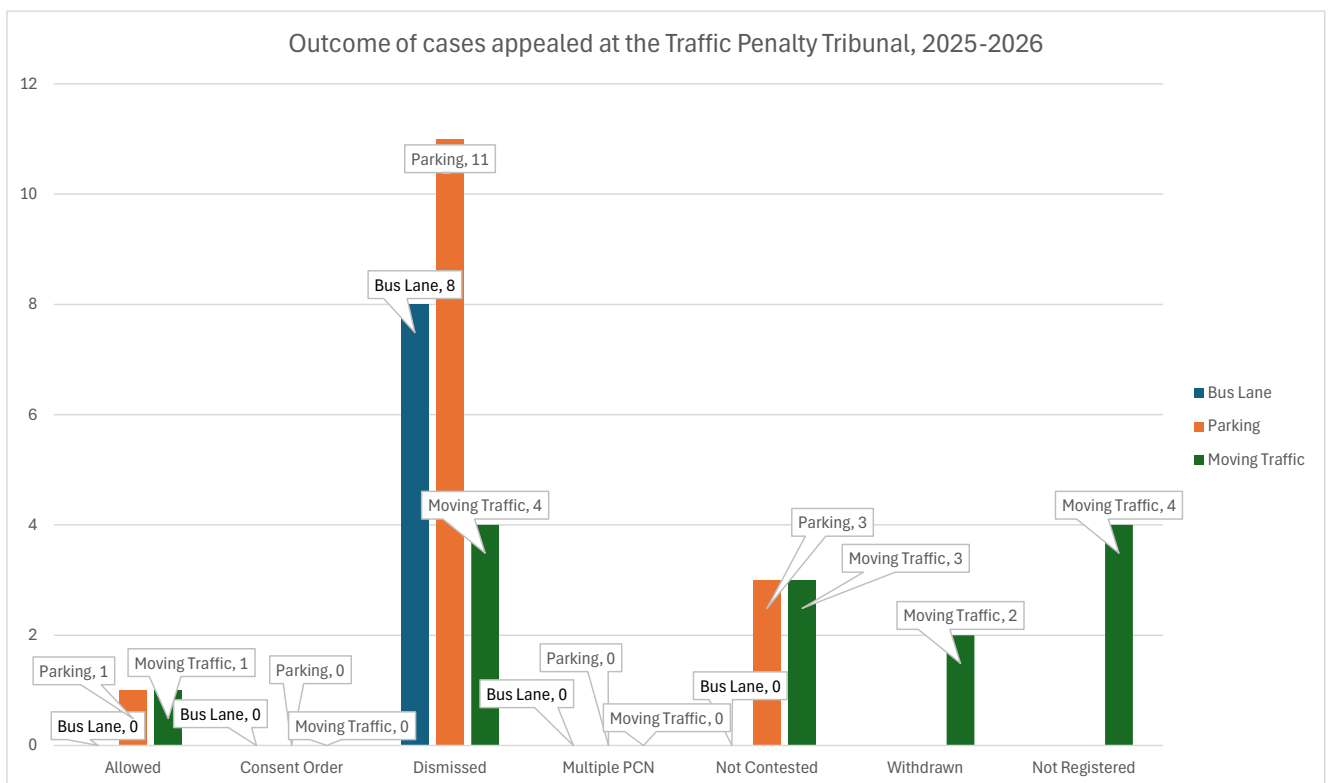
If the Council rejects a representation the keeper of the vehicle has the right to appeal to an Adjudicator within 28 days of the date of service of the Notice of Rejection. The Adjudicator has to consider an appeal providing it is made within the 28 days.

If the Adjudicator allows the appeal, they direct the Council to cancel the PCN which the Council must comply with without any delay.

The Adjudicator's decision is final, subject to any request to review the decision and no further challenges can be made other than on a point of law through an application to the High Court for a judicial review.

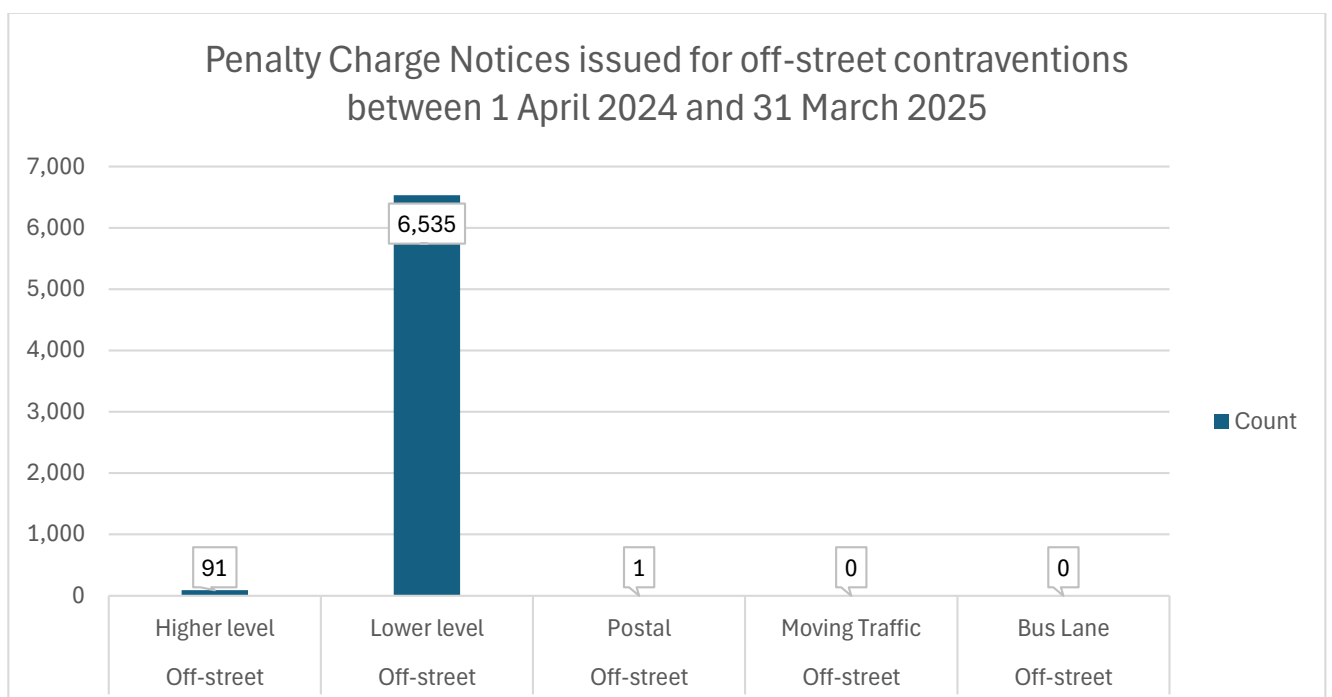
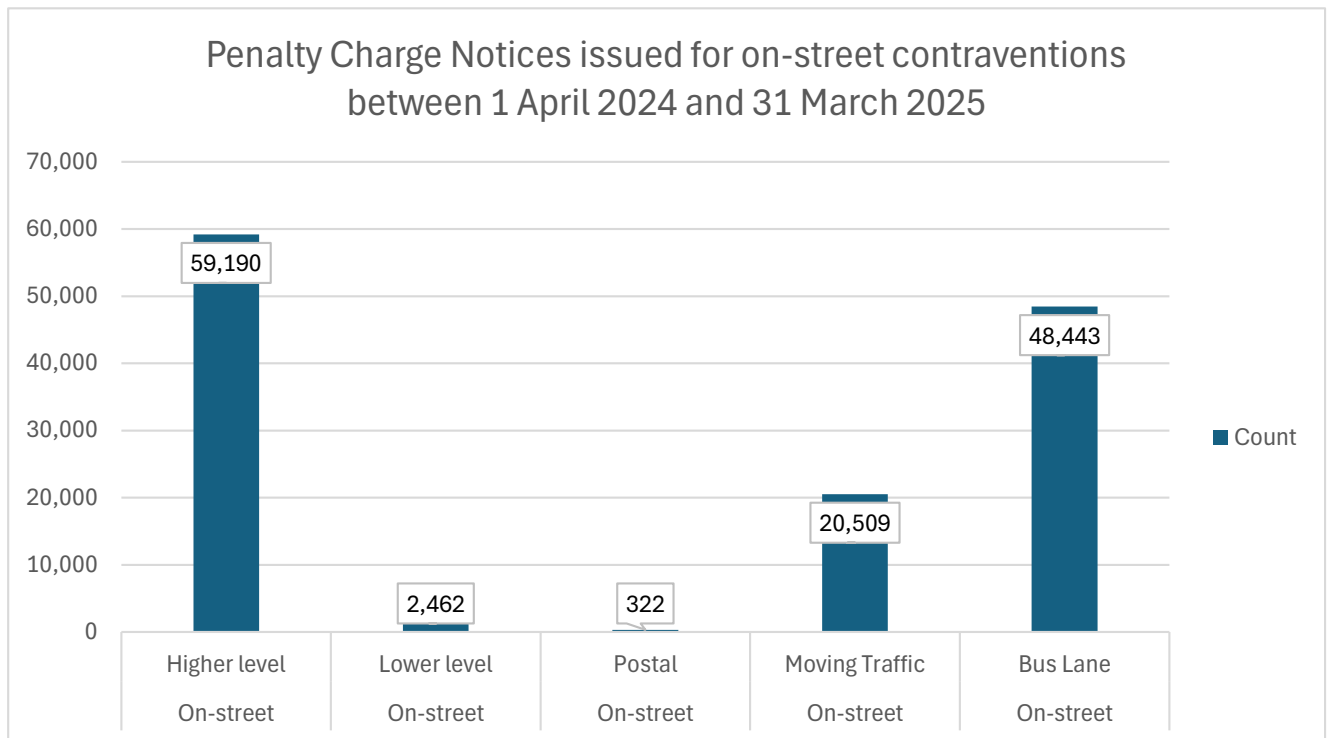
For full information about the PCN appeal procedure you can visit the Tribunal's website at <http://www.trafficpenaltytribunal.gov.uk>

There were a total of 37 cases appealed by drivers to the Traffic Penalty Tribunal in 2025/2026, made up of 15 parking cases and 8 bus lane cases and 14 moving traffic cases.



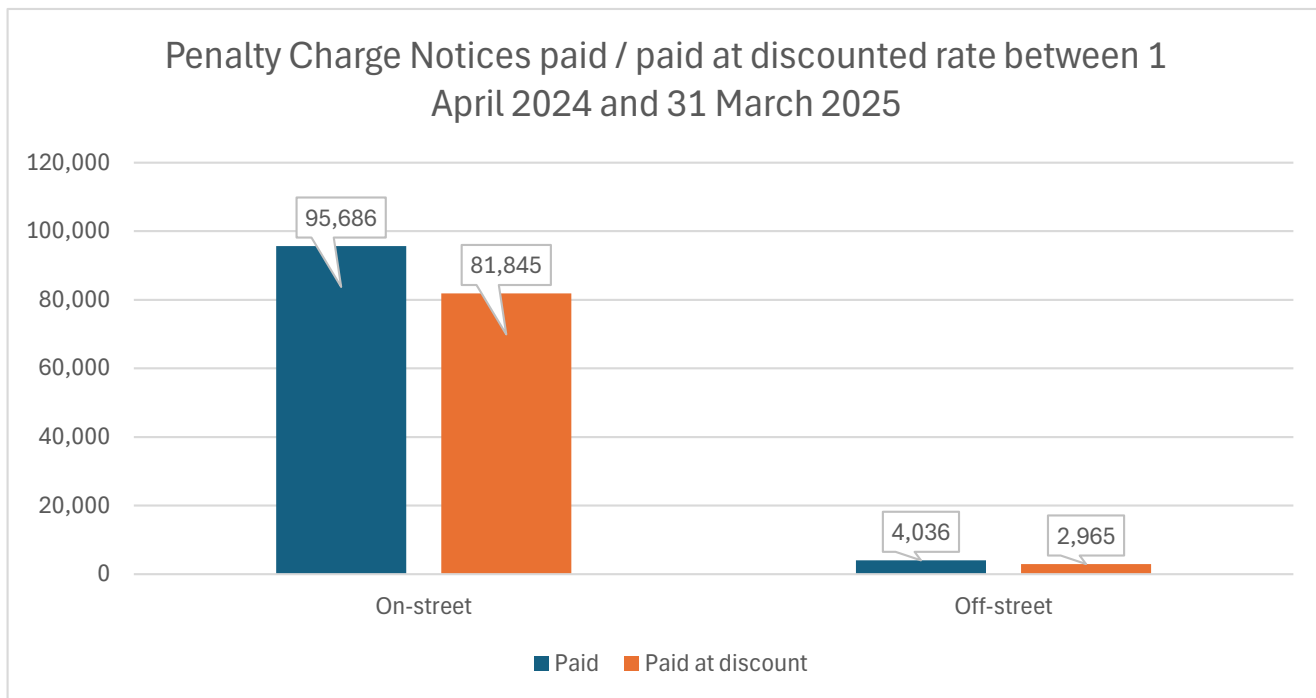
PENALTY CHARGE NOTICES

PAYMENTS AND CANCELLATIONS 1 APRIL 2024 - 1 MARCH 2025



PENALTY CHARGE NOTICES

PAYMENTS AND CANCELLATIONS
1 APRIL 2024 - 1 MARCH 2025



73%
ON-STREET PCNS PAID

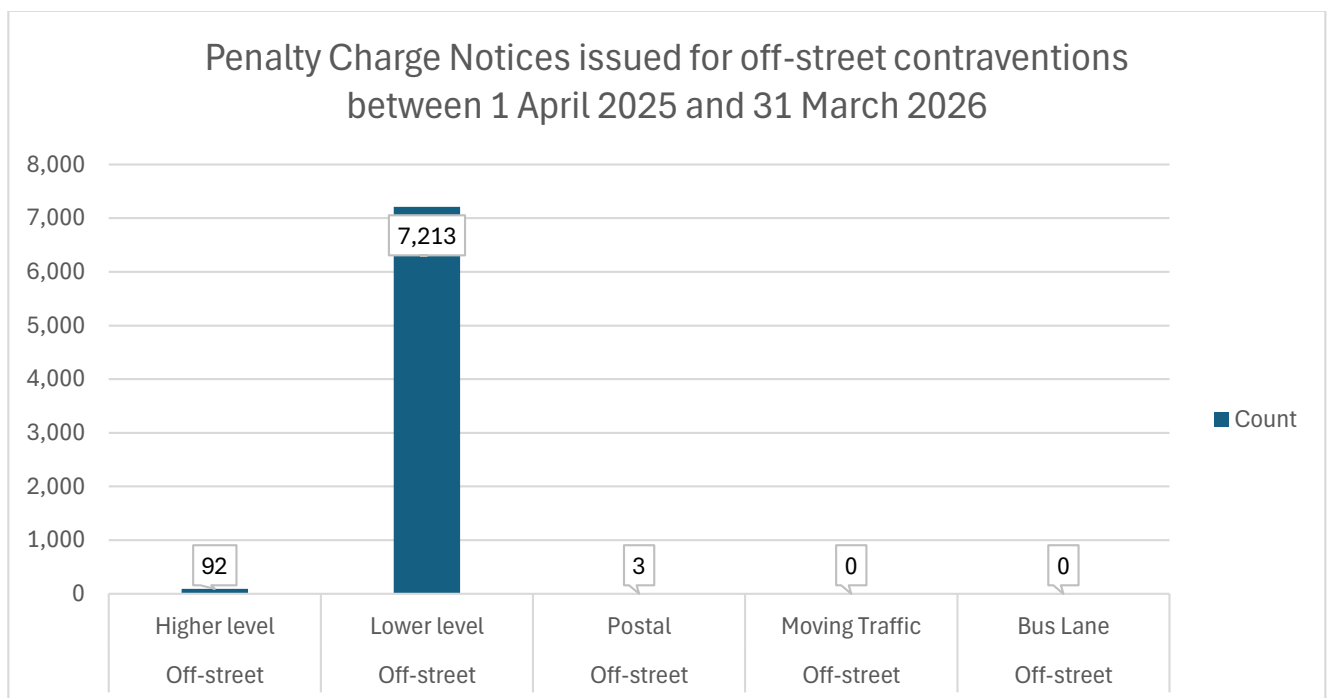
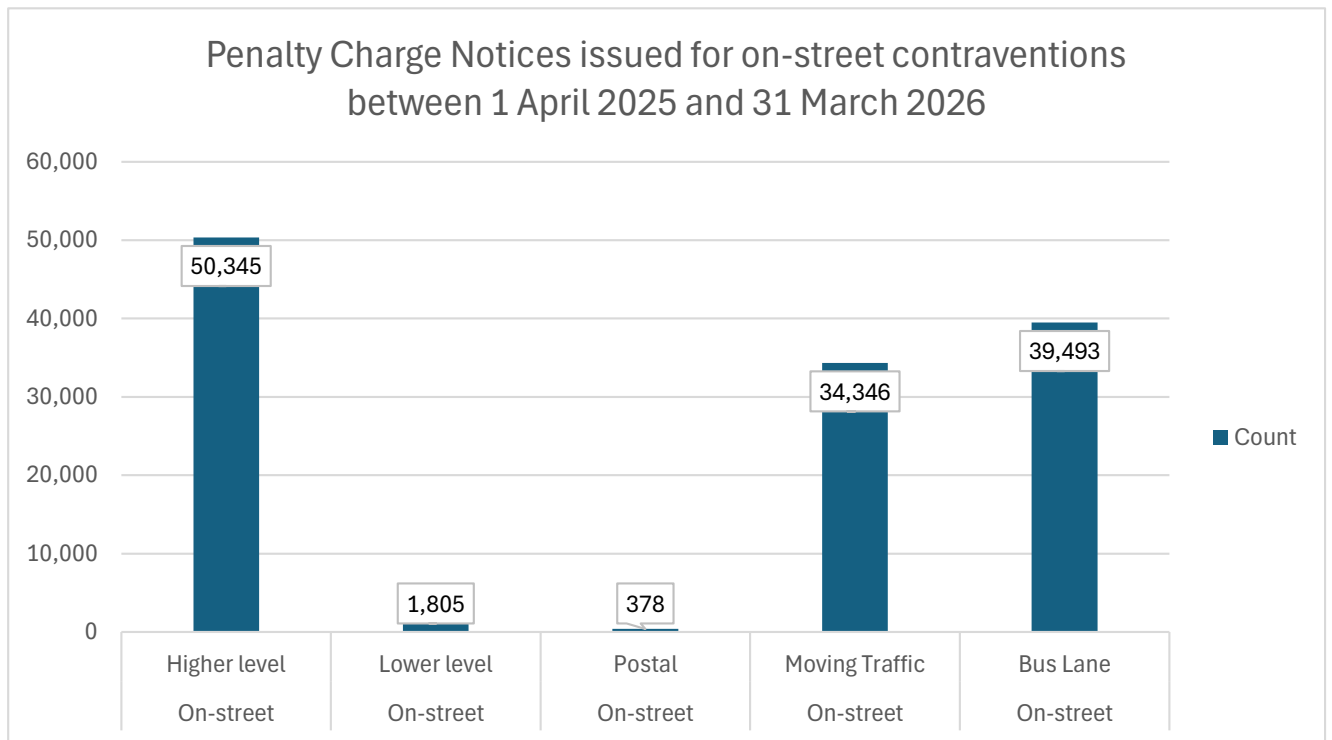
85%
PAID AT THE DISCOUNTED RATE

60%
OFF-STREET PCNS PAID

73%
PAID AT THE DISCOUNTED RATE

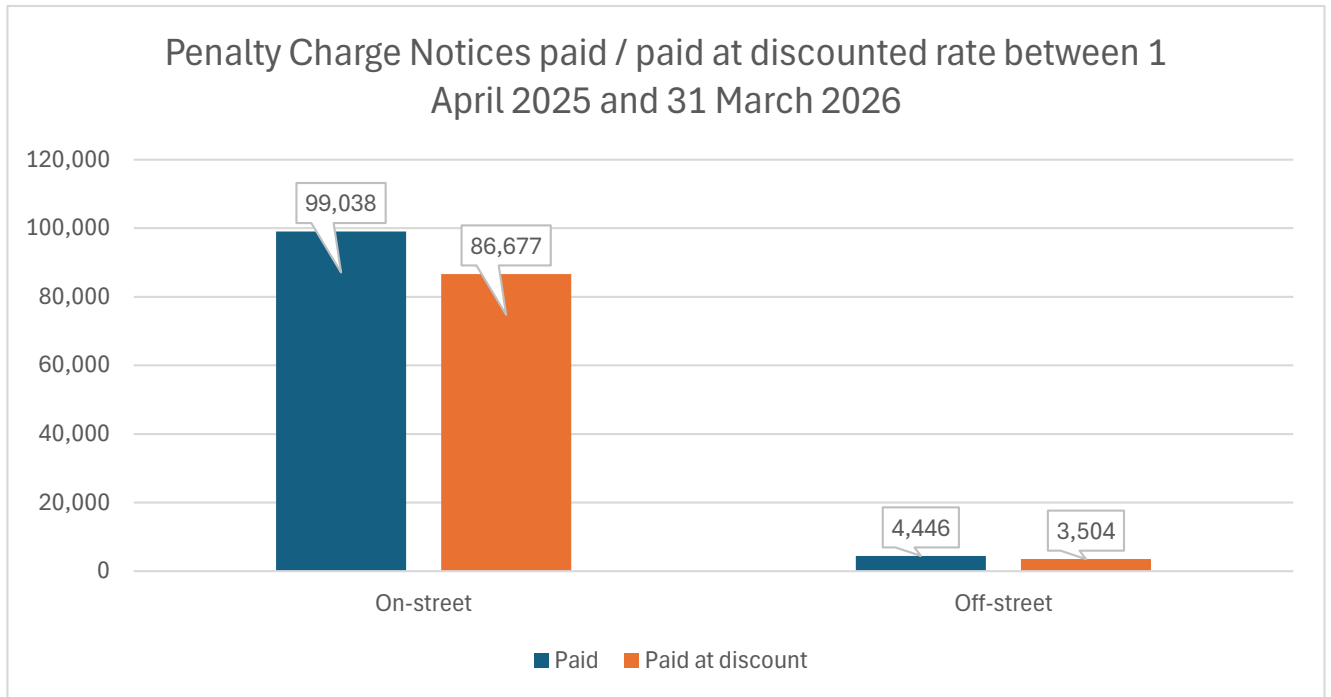
PENALTY CHARGE NOTICES

PAYMENTS AND CANCELLATIONS 1 APRIL 2025 - 1 MARCH 2026



PENALTY CHARGE NOTICES

PAYMENTS AND CANCELLATIONS
1 APRIL 2025 - 1 MARCH 2026



78%
ON-STREET PCNS PAID

87%
PAID AT THE DISCOUNTED RATE

60%
OFF-STREET PCNS PAID

78%
PAID AT THE DISCOUNTED RATE

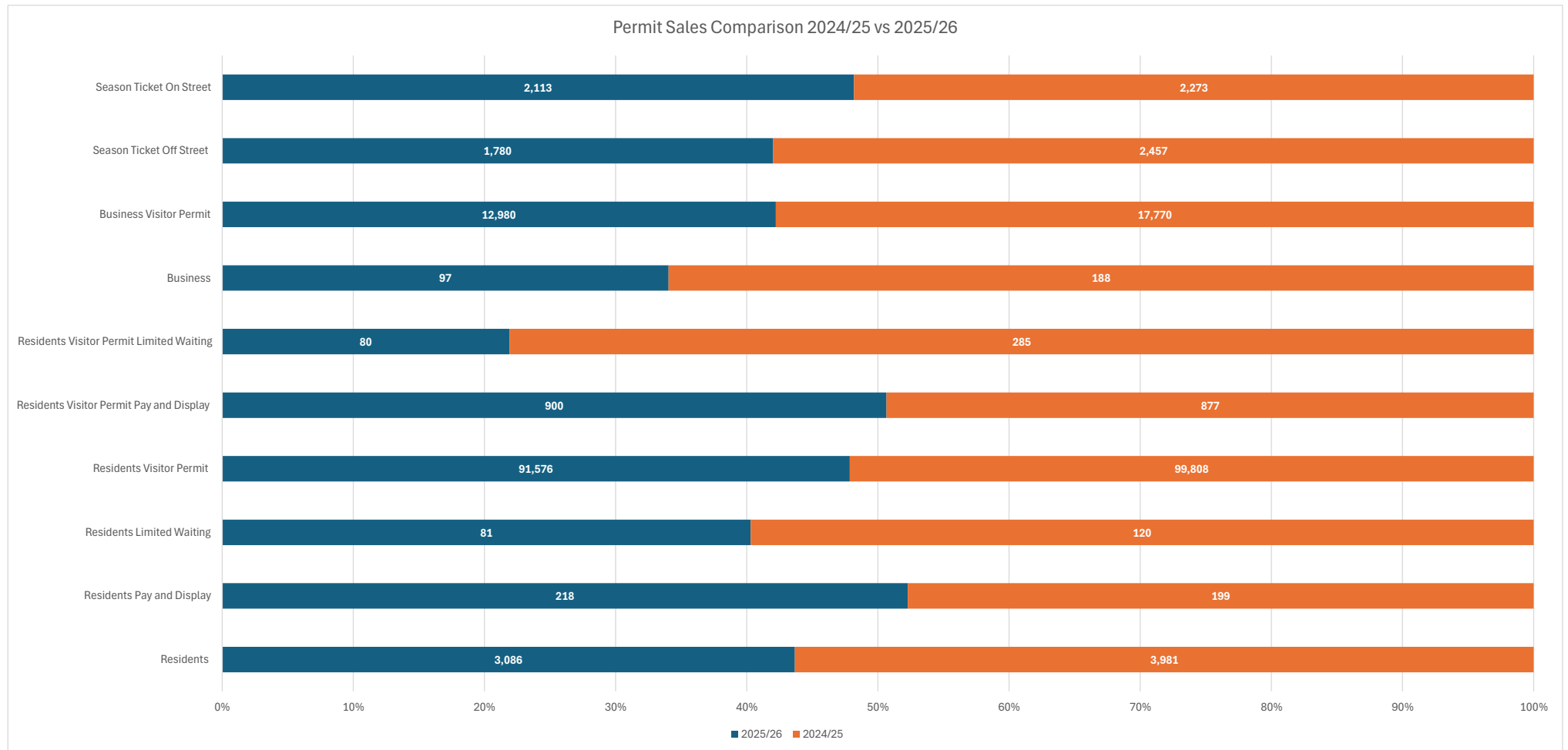
PENALTY CHARGE NOTICES

ISSUE BY CONTRAVENTION

Code	Level	24/25	25/26	% Change	Code	Level	24/25	25/26	% Change
01	Higher	15,491	17,167	10.82%	62	Higher	48,443	2,118	-95.63%
02	Higher	397	400	0.76%	63	Lower	2	3	50.00%
04	Lower	0	0	0.00%	73	Higher	1	1	0.00%
05	Lower	1,068	879	-17.70%	75	Higher	0	0	0.00%
06	Lower	0	0	0.00%	80	Higher	1	0	-100.00%
08	Lower	0	0	0.00%	81	Higher	0	9	New
10	Lower	0	1	New	82	Lower	205	189	-7.80%
11	Lower	4	1	-75.00%	83	Lower	6,312	6,998	10.87%
12	Higher	14,972	13,894	-7.20%	86	Lower	15	25	66.67%
14	Higher	2	5	150.00%	87	Higher	89	81	-8.99%
16	Higher	9,486	9,898	4.34%	99	Higher	180	256	42.22%
18	Higher	2	1	-50.00%					
19	Lower	34	22	-35.29%					
20	Higher	3	1	-66.67%					
22	Lower	14	6	-57.14%					
23	Higher	5	3	-40.00%					
24	Lower	2	0	-100.00%					
25	Higher	847	940	10.98%					
26	Higher	4	4	0.00%					
27	Higher	1,797	2,247	25.04%					
29J	Higher	0	89	New					
30	Lower	1,337	893	-33.21%					
31J	Higher	0	3,005	New					
34J	Higher	48,443	39,493	-18.48%					
36	Lower	0	0	0.00%					
40	Higher	3,604	3,191	-11.46%					
42	Higher	0	0	0.00%					
45	Higher	1,368	1,135	-17.03%					
46	Higher	0	0	0.00%					
47	Higher	7,403	6,839	-7.62%					
48	Higher	1,754	1,645	-6.21%					
50L	N/A	0	0	0.00%					
50R	N/A	0	578	New					
51	N/A	1,226	1,358	10.77%					
52M	N/A	19,283	19,917	3.29%					
61	Higher	0	0	0.00%					

A full list of contravention codes can be found here at <https://www.patrol.gov.uk/contravention-codes/>

PERMITS



PUBLIC PARKING SPACES

Approximate number of public parking spaces managed by Derby City Council

On-street Pay and Display

1433

Limited Waiting

399

Residents Parking Zones (Permit Holders Only)

4238

Car Parks

1938

We can give you this information in any other way, style or language that will help you access it. Please contact us on **01332 640000** or **derby.gov.uk/signing-service/**

Punjabi

ਇਹ ਜਾਣਕਾਰੀ ਅਸੀਂ ਤੁਹਾਨੂੰ ਕਸਿ ਵੀ ਹੋਰ ਤਰੀਕੇ ਨਾਲ, ਕਸਿ ਵੀ ਹੋਰ ਰੂਪ ਜਾਂ ਬੋਲੀ ਵੱਚਿ ਦੇ ਸਕਦੇ ਹਾਂ, ਜਹਿੜੀ ਇਸ ਤੱਕ ਪਹੁੰਚ ਕਰਨ ਵੱਚਿ ਤੁਹਾਡੀ ਸਹਾਇਤਾ ਕਰ ਸਕਦੀ ਹੋਵੇ। ਕਰਿਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਇੱਥੇ ਸੰਪਰਕ ਕਰੋ: **01332 640000** ਜਾਂ **derby.gov.uk/signing-service/**

Polish

Aby ułatwić Państwu dostęp do tych informacji, możemy je Państwu przekazać w innym formacie, stylu lub języku. Prosimy o kontakt: **01332 640000** lub **derby.gov.uk/signing-service/**

Slovak

Túto informáciu vám môžeme poskytnúť iným spôsobom, štýlom alebo v inom jazyku, ktorý vám pomôže k jej sprístupneniu. Prosím, kontaktujte nás na tel. č.: **01332 640000** alebo na stránke **derby.gov.uk/signing-service/**

Urdu

رک ای ہم سی م نابز روا زادن، ہے قی رط ے سی ا رگی د سی ک وک پآ مہ تا مول عم ہی
مہرک ہار ب ے رک ددم کی پآ سی م ی ی اس رکت سا وچ سی ہ ے ت کس
سی رک ہطبار ے س مہ رپ **derby.gov.uk/signing-service/** ای

